Fiscal Year: 2009-2010

Quarter: 2

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Christina Fritschi AAA Contact Phone: 707-442-3763 AAA Contact Email: servicesdir@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Humboldt & Del Norte

Provider Contact Name: Marvin Samuels Provider Contact Phone: 707-455-0866 x303 Provider Contact Email: msamuels@Isnc.net

310

Total Unduplicated Client Count for Quarter: 68

Total Cases Closed in Quarter: 77

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 14 60-64: Two or More Races: 32 58 65-74: Caucasian: 17 75-84: African American: 85+: 5 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 Total: 68 Asian Indian: **CLIENT GENDER** Cambodian: 34 Male: Chinese: 34 Female: Filipino: 0 68 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: 68 Laotian: Homebound: 31 0 Vietnamese: Lives Alone: 0 0 Guamanian: Institutionalized: 30 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 41 Other Asian/Pacific Islander: 0 2 Rural: Race Unknown/Some Other Race: Greatest Economic Need (Minority): 20 Client Declined to Provide Information: Greatest Economic Need (Non-Minority): 0 68 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 0 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Christina Fritschi AAA Contact Phone: 707-442-3763 AAA Contact Email: servicesdir@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Humboldt & Del Norte

Provider Contact Name: Marvin Samuels Provider Contact Phone: 707-455-0866 x303 Provider Contact Email: msamuels@Isnc.net

Provider Contact Name: <i>Marvin Samuels</i>	Pr	ovider Contact Phone: 707-4	55-0866 x303	Provider Contact Email: msa
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				_
A1. Bankruptcy/Debt Collection:	5	6	3	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	1	0	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	6	0	0
C2. Conservatorship:	4	3	1	0
C3. Other Family:	2	3	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	1	0	0
D2. Medicare:	1	0	1	0
D3. Other Health/Community Based Care:	2	0	0	2
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	4	5	2	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	1	0	0
F2. Supplemental Security Income (SSI):	1	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0
		·		

Fiscal Year: 2009-2010

Quarter:	2
	_

A Contact Name: Christina Fritschi	Α	AA Contact Phone: 707-442	-3763	AAA Contact Email: serv	vicesdir@a1aa.org
Provider Name: Legal Services of No.	rthern California	Со	unty(ies): Humboldt	& Del Norte	
Provider Contact Name: Marvin Samue	<i>ls</i> P	rovider Contact Phone: 707-4	55-0866 x303	Provider Contact Email:	msamuels@lsnc.r
IVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
CELLANEOUS					
H1. Estate Planning/Wills/Trusts:	26	19	6	0	
H2. Advance Health Care Directives (AHC	D): 8	6	2	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUA	ARTER: 71	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
	,	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		55	19	3	
TOTAL ESTIMATED CASE WO	RK HOURS SPENT:	180			
OU	TREACH/COMMUNIT	Y EDUCATION ACTIVITIES I	DATA		
TOTAL # 05 00501A	L CUITDE A CUI A CTIVII	TIES IN THE SHAPTER T			
		TIES IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUT		,—	0		
INFORMATION	ON COMMUNITY LE	GAL EDUCATION PROGRAM	IS/ACTIVITIES		
Date Location Top (If Applicable)	Dic	Targeted	Audience	Est # of Est. Participants Hours	
12/7/09 Sr Center, Cresent City Lat	est Changes IHSS Law	Senior		50 7.5	
	est changes IHSS law	Seniors		50 6.5	

Fiscal Year: 2009-2010

Quarter: 2

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel AAA Contact Phone: 530-842-1687 AAA Contact Email: teri@psa2.org

Provider Name: Legal Services of Northern California County(ies): Shasta, Siskiyou, Trinity, Modoc, Las

Provider Contact Name: Cathy Ferrel Provider Contact Phone: 530-241-3565 Provider Contact Email: cferrell@lsnc.net

732

Total Unduplicated Client Count for Quarter: 205

Total Cases Closed in Quarter: 356

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 57 60-64: Two or More Races: 78 65-74: 166 Caucasian: 53 75-84: African American: 1 85+: 17 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 Total: 205 Asian Indian: **CLIENT GENDER** Cambodian: 86 Male: Chinese: 119 Female: Filipino: 0 205 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: 119 Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 90 0 Guamanian: 2 Institutionalized: Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 3 0 Samoan: Limited English: 0 Other Asian/Pacific Islander: 0 80 Rural: Race Unknown/Some Other Race: 2 Greatest Economic Need (Minority): 5 Client Declined to Provide Information: 31 Greatest Economic Need (Non-Minority): 97 205 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 2 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel AAA Contact Phone: 530-842-1687 AAA Contact Email: teri@psa2.org

Provider Name: Legal Services of Northern California County(ies): Shasta, Siskiyou, Trinity, Modoc, Las

Provider Contact Name: Cathy Ferrel Provider Contact Phone: 530-241-3565 Provider Contact Email: cferrel/@lsnc.net

Provider Contact Name: Cathy Ferrel	Provi	der Contact Phone: 530-24	41-3565	Provider Contact Email: cf
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	16	15	4	0
A2. Contracts/Warranties:	15	12	4	0
A3. Other Consumer/Finance:	22	25	8	0
EMPLOYMENT				·
B1. Discrimination:	0	0	0	0
B2. Other Employment:	5	5	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	9	9	3	0
C2. Conservatorship:	8	10	0	0
C3. Other Family:	6	7	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	2	3	0	0
D3. Other Health/Community Based Care:	13	14	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	35	36	6	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	12	4	0
E3. Other Housing:	16	23	1	0
INCOME MAINTENANCE				
F1. Social Security:	4	5	0	0
F2. Supplemental Security Income (SSI):	3	2	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	4	3	0

Fiscal Year: 2009-2010

AAA Contact Name: Teri Gabriel	AAA	Contact Phone: 530-842	2-1687	AAA Contact Email: teri	@psa2.org
Provider Name: Legal Services of Northern C	alifornia	Co	unty(ies): Shasta, Si	skiyou, Trinity, Modoc,	Las
Provider Contact Name: Cathy Ferrel	Provi	der Contact Phone: 530-2	41-3565	Provider Contact Email:	cferrell@lsnc.n
IDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	7	2	5	0	
G3. Other Individual Rights:	4	3	0	0	
IISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	44	41	23	0	
H2. Advance Health Care Directives (AHCD):	34	17	32	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	14	12	2	0	
TOTAL CASES OPENED IN QUARTER:	269	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		257	97	2	
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	367			
OUTREACH	I/COMMUNITY EI	DUCATION ACTIVITIES D	DATA		
INFORM	ATION ON SPECI	AL OUTREACH ACTIVIT	IES		
Date Location Type of Out (If Applicable)	reach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	

		INFORMATION ON SPECIAL OUTREA	ACH ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached
10/14/2009	Westwood Senior Center	Explain services and answer questions	Seniors	17
10/26/2009	Anderson SSNP Frontier Center	Explain services, disucss benefits of durable power of attorney	seniors	90
11/03/2009	Doyle Senior Center	Explain services and answer questions	seniors	30
11/18/2009	Weaverville Golden Age Center	Explain services and answer questions	Seniors	75
11/20/2009	Redding SSNP	Explain services and answer questions	Seniors	51
12/01/2009	Happy Camp Senior Center	Explain services and answer questions	Seniors	15
12/02/2009	Fort Jones/Greenview	Explain services and answer questions	Seniors	16
12/09/2009	Yreka Senior Center	Explain services and answer questions	seniors	32
12/16/2009	Yreka Senior Center	Explain services and answer questions	Seniors	35

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 2

	AAA Name: PSA 2 Area A	gency on Aging	
AAA Contact Name: Te			
AAA Oomaci Name. 16	ri Gabriel	AAA Contact Phone: 530-842-1687	AAA Contact Email: teri@psa2.org
Provider Name: L	egal Services of Northern	n California County(ies): S	Shasta, Siskiyou, Trinity, Modoc, Las
Provider Contact Na	ame: Cathy Ferrel	Provider Contact Phone: 530-241-3565	Provider Contact Email: cferrell@lsnc.net
, ,,	son SSNP Explain ser Center	services and answer questions seniors	40 3
1	TOTAL # OF SPECIAL OU	TREACH ACTIVITIES IN THE QUARTER: 10	
TOTAL ESTIMATED	# OF SPECIAL OUTREAC	CH ACTIVITY HOURS IN THE QUARTER: 50	

Fiscal Year: 2009-2010

Quarter: 2

PSA: 3 AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Evanne O'Donnell and Barbara S Provider Contact Phone: 530-345-9491 Provider Contact Email: eodonnell@Isnc.net or bs

Total Unduplicated Client Count for Quarter: 151

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

186

1298

CLIENT AGE		CLIENT RACE	
60-64:	39	Two or More Races:	C
65-74:	60	Caucasian:	132
75-84:	31	African American:	0
85+:	21	Native American/Native Alaskan:	4
Client Declined to Provide Information:	0	Asian/Pacific Islander	-
Total:	151	Asian Indian:	1
CLIENT GENDER		Cambodian:	0
Male:	45	Chinese:	1
Female:	106	Filipino:	0
Total:	151	Japanese:	2
THER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	0	Laotian:	0
Homebound:	0	Vietnamese:	0
Lives Alone:	97	Guamanian:	0
Institutionalized:	0	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Samoan:	0
Limited English:	0	Other Asian/Pacific Islander:	0
Rural:	89	Race Unknown/Some Other Race:	11
Greatest Economic Need (Minority):	14	Client Declined to Provide Information:	0
Greatest Economic Need (Non-Minority):	60	Total:	151
Greatest Economic Need (Minority Status Unknown	n): 0	Total.	151
CLIENT ETHNICITY	•		
Hispanic/Latino:	11		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 3 AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Evanne O'Donnell and Barbara S Provider Contact Phone: 530-345-9491 Provider Contact Email: eodonnell@lsnc.net or bs

Provider Contact Name: Evanne O'Donnell	and Barbara S Provi	der Contact Phone: 530-34	45-9491	Provider Contact Email: e
CASES OPENED IN QUARTER		CASE	ES CLOSED IN QUAR	TER
(Total Cases Opened by Legal Problem Cod	de)	(Total Cases Closed	by Case Closing Code &	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	16	24	12	2
A2. Contracts/Warranties:	7	3	2	0
A3. Other Consumer/Finance:	13	2	2	0
EMPLOYMENT	•	·	'	,
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY	•		'	
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	0	2	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	4	0	4	0
HEALTH/COMMUNITY BASED CARE	-		'	
D1. Medi-Cal/Medicaid:	15	11	6	1
D2. Medicare:	1	1	1	0
D3. Other Health/Community Based Care:	2	2	1	0
HOUSING		·	'	•
E1. Landlord-Tenant (Subsidized or Private Housing):	20	15	17	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	22	15	7	2
E3. Other Housing:	2	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	4	1
F2. Supplemental Security Income (SSI):	4	0	3	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

Fiscal Year: 2009-2010

Quarter: 2

Quarter. 2								
PSA: 3	AAA Name: Adu	ılt Resource Center - Area	a 3 Agency on Agin	g				
AAA Contact Nam	ne: <i>Mary Neumann</i>	A	AAA Contact Phone:			AAA Contact Er	nail:	
Provider Na	ame: Legal Services o	f Northern California		Count	ty(ies): Butte, Colu	ısa, Glenn, Plui	mas, Teham	
Provider Co	ntact Name: Evanne O'	'Donnell and Barbara S	Provider Contact Pho	ne: 530-345-	-9491	Provider Contac	t Email: eodonne	ll@lsnc.net or b
INDIVIDUAL RIGH	TS							
G1. Immigra	ation/Naturalization:	0		0	0		0	
G2. Elder Ab	ouse/Neglect/Exploitation	n: 0		0	0		0	
G3. Other Ir	ndividual Rights:	4		4	0		0	
MISCELLANEOUS								
H1. Estate P	Planning/Wills/Trusts:	18		14	0		1	
H2. Advance	e Health Care Directives ((AHCD): 0		0	15		0	
H3. Financia	al Powers of Attorney:	11		0	0		0	
H4. Other M	liscellaneous:	3		3	1		0	
тот	AL CASES OPENED IN	QUARTER: 151	TOTAL CAS	ES CLOSED	IN QUARTER BY C	ASE CLOSED	CODE	
		,	TOTAL COUR	NSEL T	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL	L	
				100	77		9	
TO:	TAL ESTIMATED CASE	WORK HOURS SPENT:	1287	,	,		·	
10	TAL LOTIMATED GAGE	<u> </u>						
		OUTREACH/COMMUNIT	TY EDUCATION ACT	IVITIES DAT	T A			
		INFORMATION ON SE	PECIAL OUTREACH	ACTIVITIES	3			
Date	Location (If Applicable)	Type of Outreach Activity		Groups Targe Outreach	eted By	Est # of Est People Ho Reached	st. Durs	
10/03/2009	Butte	Education on housing		Seniors and o	disabled	6	2	
	TOTAL # OF CD	TOTAL OUTDEACH ACTIV	ITIES IN THE OHAD	TED.	1			
TOTAL FOTI		ECIAL OUTREACH ACTIV			1			
TOTAL ESTI	MATED # OF SPECIAL	OUTREACH ACTIVITY HO	JURS IN THE QUAR	IER:	2			
	INFORMA	TION ON COMMUNITY LE	GAL EDUCATION F	ROGRAMS/	ACTIVITIES			
Date	Location (If Applicable)	Topic		Targeted Aud	dience	Est # of E Participants H	st. lours	
11/10/2009	Butte Co	Medi-Cal		Seniors and I	Providers	0	0.4	
11/02/2009	Glenn Co	Nursing Home Issues		Providers		0	0.7	
12/03/2009	Butte Co	MDT Meeting		Providers		0	2	

Fiscal Year: 2009-2010

Quarter: 2

PSA: 3 AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Evanne O'Donnell and Barbara S Provider Contact Phone: 530-345-9491 Provider Contact Email: eodonnell@Isnc.net or bs

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

3

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker Provider Contact Phone: 530,823,7560 ext. 106 Provider Contact Email: Whitaker@lsnc.net

124

150

723

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 30 Two or More Races: 38 118 65-74: Caucasian: 43 75-84: African American: 85+: 13 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 Total: 124 Asian Indian: **CLIENT GENDER** Cambodian: 30 Male: Chinese: 94 Female: Filipino: 124 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: 57 Frail/Disabled: Laotian: Homebound: 6 0 Vietnamese: Lives Alone: 73 0 Guamanian: 1 Institutionalized: Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 10 0 Samoan: Limited English: 0 Other Asian/Pacific Islander: 87 Rural: Race Unknown/Some Other Race: 0 Greatest Economic Need (Minority): 4 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 36 124 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 5 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker Provider Contact Phone: 530.823.7560 ext. 106 Provider Contact Email: Whitaker@lsnc.net

Provider Contact Name: W.H. Whitaker	Provi	der Contact Phone: 530.8	23.7560 ext. 106	Provider Contact Email: M
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	÷)		ES CLOSED IN QUAR'd by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	14	0	0
A2. Contracts/Warranties:	6	10	0	1
A3. Other Consumer/Finance:	10	11	0	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	3	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	19	24	0	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	9	0	0
E3. Other Housing:	5	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	4	0	2
F2. Supplemental Security Income (SSI):	4	4	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	0

Fiscal Year: 2009-2010

Auburn Office

10/09

Quarter: 2

SA: 4							F 11. 0.
	ame: Jane Stan		AAA Contact Phor				Email: jstan@a4aa.com
	Name: Legal Services of I				unty(ies): Nevada, F		
Provider C	Contact Name: W.H. Whitak	rer	Provider Contact F	Phone: 530.8 2	23.7560 ext. 106	Provider Cont	tact Email: Whitaker@Isnc.n
VIDUAL RIGI	HTS						
G1. Immig	gration/Naturalization:		0	0	0		0
G2. Elder /	Abuse/Neglect/Exploitation:		1	2	0		0
G3. Other	Individual Rights:		5	3	0		0
CELLANEOU	IS						
H1. Estate	Planning/Wills/Trusts:		31	39	0		0
H2. Advan	ice Health Care Directives (Al	HCD):	4	4	0		0
H3. Financ	cial Powers of Attorney:		0	0	0		0
H4. Other	Miscellaneous:		5	5	0		0
то	TAL CASES OPENED IN Q	UARTER:	124 TOTAL C	ASES CLOS	ED IN QUARTER BY	CASE CLOSE	O CODE
		,		DUNSEL	TOTAL LIMITED	TOTAL LEG	
						_	
			AND AE	OVICE	ADD. SERVICES	REPRESENTA	ATION
						REPRESENTA	
TC	OTAL ESTIMATED CASE W	ORK HOURS SPEN	AND AD	OVICE	ADD. SERVICES	REPRESENTA	ATION
т			AND AD	DVICE 143	ADD. SERVICES 0	REPRESENTA	ATION
т			AND AD	DVICE 143	ADD. SERVICES 0	REPRESENTA	ATION
Т	(OUTREACH/COMMU	AND AD	143	ADD. SERVICES 0	REPRESENTA	ATION
	(OUTREACH/COMMU	AND ALL AND AL	143 ARTER:	ADD. SERVICES 0 DATA	REPRESENTA	ATION
	TOTAL # OF SPEC	CIAL OUTREACH AC	AND ALL AND AL	ARTER:	ADD. SERVICES 0 0 0 0 0 0	REPRESENTA	ATION
TOTAL EST	TOTAL # OF SPEC TIMATED # OF SPECIAL OF	COMMUNITY DUTREACH ACTIVITY ON ON COMMUNITY	AND AE AND AE OF THE QUARTER OF TH	ARTER: ARTER: N PROGRAM	ADD. SERVICES 0 0 0 IS/ACTIVITIES	REPRESENTA	ATION 7
	TOTAL # OF SPEC TIMATED # OF SPECIAL OF	CIAL OUTREACH AC	AND AE AND AE OF THE QUARTER OF TH	ARTER:	ADD. SERVICES 0 0 0 IS/ACTIVITIES	REPRESENTA	ATION 7
TOTAL EST	TOTAL # OF SPECIAL OF	COMMUNITY DUTREACH ACTIVITY ON ON COMMUNITY	AND ALL ONT: 651 UNITY EDUCATION A CIVITIES IN THE QUAY HOURS IN THE QUAY LEGAL EDUCATION	ARTER: ARTER: N PROGRAM	ADD. SERVICES 0 0 0 IS/ACTIVITIES	REPRESENTA	ATION 7
TOTAL EST	TOTAL # OF SPECIAL OF	CIAL OUTREACH ACTIVITY ON ON COMMUNITY Topic Placer County Senior MCLE Trust or Wills:	AND AD ANT: 651 JNITY EDUCATION A CTIVITIES IN THE QUAY HOURS IN THE QUAY LEGAL EDUCATION Survey/A4AA Ethical Considerations	ARTER: ARTER: N PROGRAM Targeted A Seniors Legal Serv	ADD. SERVICES 0 0 0 0 IS/ACTIVITIES Audience	Est # of Participants	Est. Hours
Date 10/8/09 10/1/09	TOTAL # OF SPEC TIMATED # OF SPECIAL OF INFORMATION Location (If Applicable) Loomis Library Auburn Office	CIAL OUTREACH ACTIVITY ON ON COMMUNITY Topic Placer County Senior MCLE Trust or Wills: for Advocates Counse	AND AD ANT: 651 JNITY EDUCATION A CTIVITIES IN THE QUAY HOURS IN THE QUAY LEGAL EDUCATION Survey/A4AA Ethical Considerations eling Clients	ARTER: ARTER: N PROGRAM Targeted A Seniors Legal Serv volunteer	ADD. SERVICES 0 0 0 0 IS/ACTIVITIES Audience vice staff and private attorneys	Est # of Participants 5 10	Est. Hours 3 7
Date	TOTAL # OF SPEC TIMATED # OF SPECIAL OF INFORMATION Location (If Applicable) Loomis Library Auburn Office	CIAL OUTREACH ACTIVITY ON ON COMMUNITY Topic Placer County Senior MCLE Trust or Wills: for Advocates Counse Prep and deliver PSA	AND AD AND AD ANT: 651 JNITY EDUCATION A CTIVITIES IN THE QUAY HOURS IN THE QUAY LEGAL EDUCATION Survey/A4AA Ethical Considerations eling Clients for newsletter for	ARTER: ARTER: N PROGRAM Targeted A Seniors Legal Serv volunteer	ADD. SERVICES 0 0 0 0 IS/ACTIVITIES Audience	Est # of Participants	Est. Hours
Date 10/8/09 10/1/09	TOTAL # OF SPEC TIMATED # OF SPECIAL OF INFORMATION Location (If Applicable) Loomis Library Auburn Office Auburn Office Auburn Civic Center	CIAL OUTREACH ACTIVITY ON ON COMMUNITY Topic Placer County Senior MCLE Trust or Wills: for Advocates Counse Prep and deliver PSA December 8 Presenta MCLE-Prosecuting an	AND AD ANT: 651 JNITY EDUCATION A CTIVITIES IN THE QUAY HOURS IN THE QUAY LEGAL EDUCATION Survey/A4AA Ethical Considerations eling Clients for newsletter for ation	ARTER: ARTER: N PROGRAM Targeted A Seniors Legal Serv volunteer Roseville S Legal Serv	ADD. SERVICES 0 0 0 0 0 IS/ACTIVITIES Audience vice staff and private attorneys Senior Group vice staff and private	Est # of Participants 5 10	Est. Hours 3 7
Date 10/8/09 10/1/09 10/8/09	TOTAL # OF SPECTIMATED # OF SPECIAL OF INFORMATION (If Applicable) Loomis Library Auburn Office Auburn Civic Center	CIAL OUTREACH ACTIVITY ON ON COMMUNITY Topic Placer County Senior MCLE Trust or Wills: for Advocates Counse Prep and deliver PSA December 8 Presenta	AND AD ANT: 651 JNITY EDUCATION A CTIVITIES IN THE QUAY Y HOURS IN THE QUAY Y LEGAL EDUCATION Survey/A4AA Ethical Considerations eling Clients for newsletter for action and Reventing Elder	ARTER: ARTER: ARTER: Seniors Legal Servyolunteer Roseville S Legal Servyolunteer	ADD. SERVICES 0 0 0 0 0 IS/ACTIVITIES Audience vice staff and private attorneys Senior Group vice staff and private	Est # of Participants 5 10	Est. Hours 3 7

Seniors and Caregivers

Referrals to providers of social services for seniors

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. Whitaker Provider Contact Phone: 530.823.7560 ext. 106 Provider Contact Email: Whitaker@Isnc.net

11/09	Auburn Office	Planning and Prep: Maidu Presentation 12/08	Seniors	10	1.5
11/209	Auburn office	Planning and Prep:Outreach to Placer Elder Community RE: Elder Abuse Resources	Seniors	0	2
11/09	Auburn Office	Article for A4AA Annual Report	Senior Service Providers		4
11/4/09	Auburn office	Fair Housing Reasonable Accomodation	Fair Housing Reasonable Accomodation Social Worker		1
11/6/09		Photos for A4AA Annual Report	Senior Service Providers	0	1
11/2/09	Roseville Police Department	Placer CAMET Multidisciplinary Team			4
11/09	Auburn Office	Referral to providers to social services for seniors	Seniors and Caregivers	5	1.5
11/20/09	Grass Valley Senior Center	Distribute ID Theft Brochure	Seniors	50	1
11/20/09	North San Juan Senior Center	Distribute ID Theft Brochure	Seniors	50	1
12/1/09	Nevada County	Identity Theft	Rural Seniors	50	1
12/1/09	Auburn Office	Sierra County Media and Agencies PSAs	Rural Seniors	1000	1
12/1/09	Auburn Office	Basic Conservatorship Information	Family of Senior	1	1
12/8/09	Maidu Senior Center, Roseville	LSNC Services for Seniors	Seniors	5	4
12/8/09	Auburn	Placer CAMET Multidisciplinary Team	Victims of Elder Abuse	10	1
12/9/09	Auburn Office	Referral to Private Real Estate Attorney for Breach of Escrow Contract	Placer Senior	1	1
12/11/09	Auburn Office	Collaborative Service Delivery w/ Sierra County Social Services	Rural Senior	1	2
12/16/09	Mailing	Info on SSA Fleeing Felon Settlement And Donation Request	Placer/Sierra/Nevada County Seniors	108	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 72

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

565

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: Provider Contact Email:

Total Unduplicated Client Count for Quarter: 351

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 2495

CLIENT CH		FOR UNDUPLICATED CLIENTS IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	117	Two or More Races:	5
65-74:	131	Caucasian:	223
75-84:	66	African American:	60
85+:	37	Native American/Native Alaskan:	2
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	351	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	112	Chinese:	3
Female:	239	Filipino:	2
Total:	351	Japanese:	2
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	198	Laotian:	0
Homebound:	7	Vietnamese:	1
Lives Alone:	154	Guamanian:	0
Institutionalized:	13	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	9	Samoan:	0
Limited English:	17	Other Asian/Pacific Islander:	9
Rural:	14	Race Unknown/Some Other Race:	26
Greatest Economic Need (Minority):	87	Client Declined to Provide Information:	18
Greatest Economic Need (Non-Minority):	134	Total:	351
Greatest Economic Need (Minority Status Unkno	wn): 13	Total.	351
CLIENT ETHNICITY			
Hispanic/Latino:	37		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: Provider Contact Email:

Provider Contact Name	E: Rachel Baca	Pro	vider Contact Phone:	Provider Contact Email:			
	PENED IN QUARTER ned by Legal Problem Code)			ES CLOSED IN QUAR d by Case Closing Code &			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE							
A1. Bankruptcy/Debt C	ollection:	28	32	17	0		
A2. Contracts/Warranti	es:	11	12	4	0		
A3. Other Consumer/Fi	nance:	20	14	7	0		
EMPLOYMENT							
B1. Discrimination:		0	0	0	1		
B2. Other Employment	:	6	4	1	0		
FAMILY							
C1. Divorce/Custody/V Grandparents Rights:	sitation/Support/	20	26	6	2		
C2. Conservatorship:		3	3	0	1		
C3. Other Family:		1	2	0	0		
HEALTH/COMMUNITY BASE	D CARE		·				
D1. Medi-Cal/Medicaid		43	36	11	2		
D2. Medicare:		30	19	12	0		
D3. Other Health/Com	munity Based Care:	29	18	8	3		
HOUSING					•		
E1. Landlord-Tenant (S Private Housing):	Subsidized or	60	49	12	2		
E2. Real Property: Hon Foreclosure/Reverse M		39	37	35	16		
E3. Other Housing:		11	9	5	2		
INCOME MAINTENANCE							
F1. Social Security:		8	10	1	0		
F2. Supplemental Secu	rity Income (SSI):	12	14	3	0		
F3. Pensions/Retiree B	enefits:	12	6	5	1		
F4. Other Income Mair	tenance:	16	9	6	3		

Fiscal Year: 2009-2010

er: 2								
A: <i>4</i>	AAA Name: Are	ea 4 Agency on	n Aging					
Contact Na	me: Jane Stan, Progr	am Manager	AAA	Contact Phon	e: 916-486	1876	AAA Contact	Email: jstan@a4aa.c
Provider N	lame: Sacramento Se	nior Legal Serv	/ices		Cor	ınty(ies): Sacramen	to	
Provider C	ontact Name: Rachel B	aca	Provi	der Contact P	hone:		Provider Con	tact Email:
IDUAL RIGH	ITS	_						
G1. Immig	ration/Naturalization:		0		0	0		0
G2. Elder A	Abuse/Neglect/Exploitation	on:	8		6	3		1
G3. Other 1	Individual Rights:		18		15	10		2
ELLANEOU	S	_						
H1. Estate	Planning/Wills/Trusts:	L	28		29	4		1
H2. Advanc	ce Health Care Directives	(AHCD):	13		14	0		0
H3. Financ	ial Powers of Attorney:		12		13	0		0
H4. Other	Miscellaneous:		0		0	1		0
то	TAL CASES OPENED II	N QUARTER:	428	TOTAL CA	ASES CLOS	ED IN QUARTER BY C	ASE CLOSE	CODE
				TOTAL CO AND AD		TOTAL LIMITED	TOTAL LEG	
				AND AD	377	ADD. SERVICES	REPRESENTA	37
т.	OTAL ESTIMATED CAS	E WORK HOUR	OC CRENT	2209	3//	151		37
- 10	TAL ESTIMATED CAS							
		OUTREACH/	COMMUNITY E	DUCATION A	CTIVITIES D	АТА		
		INFORMA	TION ON SPECI	AL OUTREAC	CH ACTIVITI	ES		
Date	Location (If Applicable)	Type of Outre	each Activity		Groups Ta Outreach	rgeted By		Est. Hours
10/17/09	North Highlands Community Center	North Highla	nds Jubilee—com	nmunity fair	General p	ublic	400	7
10/21/09	Pannell Community Center	Senior Conne	ect event		Seniors		150	16
	TOTAL # OF SF	PECIAL OUTRE	ACH ACTIVITIES	S IN THE QUA	ARTER:	2		
TOTAL EST	IMATED # OF SPECIAL	L OUTREACH A	CTIVITY HOURS	S IN THE QUA	ARTER:	23		
	INFORMA	ATION ON COM	IMUNITY LEGAL	EDUCATION	I PROGRAM	S/ACTIVITIES		
Date	Location (If Applicable)	Topic			Targeted /		Est # of Participants	Est. Hours
				//		مناط	15	15
10/10/09 10/22/09	Consumes River College Hart Senior Center		racy/foreclosures	nousing	General positions	IDIIC		4

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: Provider Contact Email:

11/4/09	Hart Senior Center	Kin caregiver issues, in Spanish	Seniors	42	
11/13/09	Pioneer Towers senior residence	Advance health care directives and other health issues	Residents	12	
11/19/09	SMUD	Housing and foreclosures and agency overview	Public agencies and nonprofits	38	
12/12/09	Radio interview	Pension rights	General public		

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 34

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jan Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

Provider Contact Name: Alysa Meyer Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

37

72

201

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 9 Two or More Races: 65-74: 20 20 Caucasian: 75-84: African American: 85+: 1 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 37 Total: Asian Indian: **CLIENT GENDER** Cambodian: 21 Male: Chinese: Female: 16 Filipino: 1 37 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: 15 Frail/Disabled: Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 13 0 Guamanian: 0 Institutionalized: Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 9 Other Asian/Pacific Islander: 0 5 Rural: Race Unknown/Some Other Race: 12 Greatest Economic Need (Minority): 13 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 14 37 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 12 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jan Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

Provider Contact Name: Alysa Meyer	Provid	der Contact Phone: 530-66	62-1065	Provider Contact Email: am
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	9	4	13	0
A2. Contracts/Warranties:	4	3	0	0
A3. Other Consumer/Finance:	1	0	2	0
EMPLOYMENT		,		
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0
FAMILY		· · · · · · · · · · · · · · · · · · ·		,
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE		·		
D1. Medi-Cal/Medicaid:	0	1	0	0
D2. Medicare:	0	0	1	0
D3. Other Health/Community Based Care:	0	0	0	3
HOUSING				,
E1. Landlord-Tenant (Subsidized or Private Housing):	13	7	8	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	2
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE		,		,
F1. Social Security:	2	1	1	0
F2. Supplemental Security Income (SSI):	3	1	7	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	3	0

Fiscal Year: 2009-2010

Quarter: 2

			n Aging	0		4070		
	ame: <i>Jan Stan</i>			Contact Phone			AAA Contact E	mail: jstan@a4aa.com
	Name: Legal Services					unty(ies): Yolo		
Provider C	Contact Name: Alysa M	leyer	Prov	ider Contact Ph	one: 530-6	62-1065	Provider Conta	nct Email: ameyer@lsnc.r
IVIDUAL RIG	HTS	_						
G1. Immig	gration/Naturalization:	Ţ	0		0	0		0
G2. Elder	Abuse/Neglect/Exploitati	ion:	0		0	1		0
G3. Other	Individual Rights:	ſ	1		0	1		0
CELLANEOU	JS						-	
H1. Estate	e Planning/Wills/Trusts:	ļ	2		1	0		0
H2. Advan	nce Health Care Directive	es (AHCD):	2		2	1		0
H3. Financ	cial Powers of Attorney:	<u>[</u>	0		0	0		0
H4. Other	Miscellaneous:	ſ	0		0	0		0
то	TAL CASES OPENED	IN QUARTER:	42	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSED	CODE
				TOTAL COU AND ADV		TOTAL LIMITED ADD. SERVICES	TOTAL LEGA REPRESENTAT	
					25	38		9
Т	OTAL ESTIMATED CAS	SE WORK HOU	RS SPENT:	191				
			ļ .					
		OUTPEACH	/COMMUNITY E	DUCATION AC	TIVITIES	ΛΤΛ		
			/COMMUNITY E					
		INFORMA	TION ON SPEC		H ACTIVITI	ES		
Date	Location (If Applicable)	INFORMA			H ACTIVITI			est. dours
Date 10/16/09		INFORMA Type of Out	TION ON SPEC	IAL OUTREAC	H ACTIVITI Groups Ta Outreach	ES	People F	
	(If Applicable)	Type of Out Meeting at I for senior se	TION ON SPEC reach Activity	IAL OUTREAC	Groups Ta Outreach	ES argeted By	People H Reached	lours
10/16/09	(If Applicable)	Type of Out Meeting at I for senior se Press releas	reach Activity RISE with non-proprocervices in Esparto	IAL OUTREAC	Groups Ta Outreach	ES argeted By vice providers West Sacramento	People F Reached	1.2
10/16/09 11/30/09 12/14/09	(If Applicable) Esparto West Sacramento West Sacramento	INFORMA Type of Out Meeting at I for senior se Press releas Recruitment	reach Activity RISE with non-proprocessin Esparto e for Medicare Parto of Attorney volume.	ofit partners art D Workshop nteers S IN THE QUA	Groups Ta Outreach Senior ser Senior in Nattorney Nat	ES argeted By vice providers West Sacramento	People Reached 25 500	1.2 0.3
10/16/09 11/30/09 12/14/09	(If Applicable) Esparto West Sacramento West Sacramento TOTAL # OF S TIMATED # OF SPECIA	INFORMA Type of Out Meeting at I for senior se Press releas Recruitment RECIAL OUTRE	reach Activity RISE with non-proprocessin Esparto e for Medicare Parto of Attorney volume.	ofit partners art D Workshop nteers S IN THE QUA	Senior ser Senior in N Attorney N RTER:	ES argeted By vice providers West Sacramento volunteers 4 3	People Reached 25 500	1.2 0.3
10/16/09 11/30/09 12/14/09	(If Applicable) Esparto West Sacramento West Sacramento TOTAL # OF S TIMATED # OF SPECIA	INFORMA Type of Out Meeting at I for senior se Press releas Recruitment RECIAL OUTRE	reach Activity RISE with non-proprocess in Esparto e for Medicare Part of Attorney volume. EACH ACTIVITIE ACTIVITIE	ofit partners art D Workshop nteers S IN THE QUA	Senior ser Senior in N Attorney N RTER:	ES argeted By vice providers West Sacramento volunteers 4 3	People Reached 25 500 45 Est # of	1.2 0.3 1.5
10/16/09 11/30/09 12/14/09 TOTAL ES	(If Applicable) Esparto West Sacramento West Sacramento TOTAL # OF S TIMATED # OF SPECIAL INFORM	INFORMA Type of Out Meeting at I for senior se Press releas Recruitment RECIAL OUTREACH AL OUTREACH AL OUTREACH ATION ON COM	RISE with non-propervices in Esparto of Attorney voluing ACTIVITY HOUR	IAL OUTREAC ofit partners art D Workshop nteers S IN THE QUAI S IN THE QUAI L EDUCATION	Senior ser Senior in V Attorney V RTER: PROGRAM	ES argeted By vice providers West Sacramento volunteers 4 3	People Reached 25 500 45	1.2 0.3 1.5
10/16/09 11/30/09 12/14/09 TOTAL ES	(If Applicable) Esparto West Sacramento West Sacramento TOTAL # OF S TIMATED # OF SPECIA INFORM Location	INFORMA Type of Out Meeting at I for senior se Press releas Recruitment RECIAL OUTREACH AL OUTREACH AL OUTREACH ATION ON COM Topic Medicare Pa	reach Activity RISE with non-proprocess in Esparto e for Medicare Part of Attorney volume. EACH ACTIVITIE ACTIVITIE	ofit partners art D Workshop nteers S IN THE QUAI S IN THE QUAI L EDUCATION	Senior ser Senior in N Attorney N RTER: PROGRAM Targeted A	ES argeted By vice providers West Sacramento volunteers 4 3	People Reached 25 500 45 Est # of	1.2 0.3 1.5

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jan Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Yolo

Provider Contact Name: Alysa Meyer Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyer@lsnc.net

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center County(ies): Yuba and Sutter

Provider Contact Name: Peggy Lopez Provider Contact Phone: (530) 742-8289 Provider Contact Email: yslegal@syix.com

63

477

Total Unduplicated Client Count for Quarter: 56

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 6 Two or More Races: 23 52 65-74: Caucasian: 20 75-84: African American: 85+: 7 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 Total: 56 Asian Indian: **CLIENT GENDER** Cambodian: 13 Male: Chinese: 43 Female: Filipino: 0 56 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: 12 Frail/Disabled: Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 28 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 0 Other Asian/Pacific Islander: 0 20 Rural: Race Unknown/Some Other Race: 0 Greatest Economic Need (Minority): 2 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 14 56 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** Hispanic/Latino: 4

Fiscal Year: 2009-2010

Quarter: 2

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center County(ies): Yuba and Sutter

Provider Contact Name: Peggy Lopez Provider Contact Phone: (530) 742-8289 Provider Contact Email: yslegal@syix.com

Provider Contact Name: Peggy Lopez		Provider Contact Phone: (530) 742-8289	Provider Contact Email: <i>yslegal</i> (
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSE (Total Cases Closed by Case Cl		
			Additional s (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			-	
A1. Bankruptcy/Debt Collection:	15	6	10	1
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	1	2	1	0
EMPLOYMENT			<u> </u>	
B1. Discrimination:	C	0	0	0
B2. Other Employment:	C	0	0	0
FAMILY		_		
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	C	0	0	0
C2. Conservatorship:	C	0	0	0
C3. Other Family:	C	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	9	2	7	0
D2. Medicare:	1	0	1	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	7	4	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	0	8	0
E3. Other Housing:	2	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	2	0
F2. Supplemental Security Income (SSI):	1	0	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	4	0

Fiscal Year: 2009-2010

w		rt		

guarter. 2							
	AAA Name: Area 4 ame: Jane Stan, Program Name: Yuba Sutter Legal	Manager	AAA Contact Phone		A s): Yuba and Si	AA Contact Email: <i>jsta</i>	n@a4aa.com
	Contact Name: Peggy Lope:		Provider Contact Ph			Provider Contact Email:	yslegal@syix.com
INDIVIDUAL RIGI				. ,			, , ,
	gration/Naturalization:	0		0	0	0	
G2. Elder	Abuse/Neglect/Exploitation:	4		1	2	0	
G3. Other	Individual Rights:	0		0	0	0	
MISCELLANEOU	IS						
H1. Estate	Planning/Wills/Trusts:	3		0	0	0	
H2. Advan	ce Health Care Directives (Al	HCD): 4		1	2	0	
H3. Financ	cial Powers of Attorney:	4		0	2	0	
H4. Other	Miscellaneous:	0		0	0	0	
то	TAL CASES OPENED IN Q	UARTER: 65	TOTAL CAS	SES CLOSED IN C	UARTER BY CA	SE CLOSED CODE	
		,	TOTAL COU AND ADV		L LIMITED SERVICES	TOTAL LEGAL REPRESENTATION	
				19	43	1	
т	OTAL ESTIMATED CASE W	ORK HOURS SPENT:	477				
	(OUTREACH/COMMUNIT	TY EDUCATION AC	TIVITIES DATA			
TOTAL EST	TIMATED # OF SPECIAL O		OURS IN THE QUA	RTER:	0		
	INFORMATIO	ON ON COMMUNITY LE	EGAL EDUCATION				
Date	(If Applicable)	Topic		Targeted Audienc	e	Est # of Est. Participants Hours	
10/25/09	Umpqua Bank	YSLC				1 0.5	
10/27/09	YC Senior Center	Program Cuts		Seniors		36 2.75	
10/28/09	YC Senior Center	Telephone Scams		Seniors		32 1.75	
11/24/09	YC Senior Center	Gift Card Restrictions		Seniors		30 2.5	
11/25/09	YC Senior Center	Credit Card Interest		Seniors		40 1	
12/30/09	YC Senior Center	2010 MediCal		Seniors		25 2	

6

11

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415-499-6947 AAA Contact Email: abaqtas@co.marin.ca.us

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: Jan Baldwin Provider Contact Phone: 415-492-0230 Provider Contact Email: jbaldwin@legalaidmarin.o

587

Total Unduplicated Client Count for Quarter: 123 196

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 52 60-64: Two or More Races: 43 102 65-74: Caucasian: 24 75-84: African American: 85+: 3 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 1 Total: 123 Asian Indian: **CLIENT GENDER** Cambodian: 40 Male: Chinese: 83 Female: Filipino: 1 123 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: 32 Frail/Disabled: Laotian: Homebound: 0 2 Vietnamese: Lives Alone: 96 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 4 Other Asian/Pacific Islander: 0 3 Rural: Race Unknown/Some Other Race: Greatest Economic Need (Minority): 10 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 57 123 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** Hispanic/Latino: 4

Fiscal Year: 2009-2010

Quarter: 2

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415-499-6947 AAA Contact Email: abagtas @co.marin.ca.us

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: Jan Baldwin Provider Contact Phone: 415-492-0230 Provider Contact Email: jbaldwin@legalaidmarin.o

Provider Contact Name: Jan Baldwin	Provi	Provider Contact Phone: 415-492-0230 Provider Contact				
CASES OPENED IN QUARTER		CASE	ES CLOSED IN QUART	ΓER		
(Total Cases Opened by Legal Problem Code)		(Total Cases Closed	I by Case Closing Code & I	Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	24	38	6	1		
A2. Contracts/Warranties:	12	5	1	1		
A3. Other Consumer/Finance:	4	6	3	2		
EMPLOYMENT	r.					
B1. Discrimination:	2	2	0	0		
B2. Other Employment:	2	4	0	0		
FAMILY		<u></u>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	3	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	1	0		
HEALTH/COMMUNITY BASED CARE		<u></u>				
D1. Medi-Cal/Medicaid:	0	1	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	4	4	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	22	20	14	13		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	15	2	1		
E3. Other Housing:	1	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2009-2010

Quarter: 2					
PSA: 5 AAA Name: Marin County Div	ision of Aging ar	nd Adult Services			
AAA Contact Name: Ana Bagtas	AAA C	Contact Phone: 415-499	-6947	AAA Contact Email: aba	agtas @co.marin.ca.us
Provider Name: Legal Aid of the North Bay		Co	unty(ies): <i>Marin Cou</i>	nty	
Provider Contact Name: Jan Baldwin	Provid	der Contact Phone: 415-4	92-0230	Provider Contact Email:	jbaldwin@legalaidmarin.d
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	•
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	•
G3. Other Individual Rights:	4	6	1	0	•
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	17	24	2	1	
H2. Advance Health Care Directives (AHCD):	3	0	0	0	•
H3. Financial Powers of Attorney:	0	0	0	0	•
H4. Other Miscellaneous:	12	13	6	0	•
TOTAL CASES OPENED IN QUARTER:	123	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		141	36	19	•
TOTAL ESTIMATED CASE WORK HOUR	S SPENT:	587			
OUTREACH/	COMMUNITY ED	OUCATION ACTIVITIES D	DATA		

		OUTREACH/COMMUNITY EDUCATION A	ACTIVITIES DATA					
INFORMATION ON SPECIAL OUTREACH ACTIVITIES								
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		People Hours			
10/7	Whistlestop	Advanced Health Care Directives	Spanish seniors	3	4			
10/7	Dance Palance	Weste Marin Wellness Day	Seniors	15	3			
10/8	Ignacio Valley Rotary	Lockhart Project for Seniors	Seniors	40	3			
10/8	SG Comm Ctr	Valley Health Days	Seniors	11	3			
10/12	KWMR Radio	25 minutes of LAM Services	Seniors + others	2000	4			
10/16	Maria B Freitas	Advanced Health Care Directives	Seniors	17	4			
10/29	Martini House	Executiion of Advanced Health Care Dir	Seniors	18	3			
10/30	Dominican	LAM Services	Seniors + others	18	3			
11/17	MVCC	Lockhart-small claims support	Seniors	35	2			
11/24	Rotary Tiburon	LAM's services inc. senior services	seniors and others	24	2			
11/24	Whistlestop	Advanced Health Care Directives	Vietnamese seniors	11	3			

Fiscal Year: 2009-2010

Quarter: 2

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415-499-6947 AAA Contact Email: abagtas @co.marin.ca.us

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: Jan Baldwin Provider Contact Phone: 415-492-0230 Provider Contact Email: jbaldwin@legalaidmarin.o

11

34

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Howard Levy Provider Contact Phone: 415-583-3333 x 307 Provider Contact Email: hlevy@laesf.org

149

31

Total Unduplicated Client Count for Quarter: 217

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 1817

75-84: 71 African American: 85+: 16 Native American/Native Alaskan: Client Declined to Provide Information: 0 Asian/Pacific Islander

Asian racine islan

 Total:
 217
 Asian Indian:
 0

 CLIENT GENDER
 Cambodian:
 1

Male: 101 Chinese: 23

Total: Filipino: 17

Japanese: 2
OTHER CLIENT CHARACTERISTICS Korean: 0

Frail/Disabled: 76
Homebound: 16
Laotian: 0

Lives Alone: Vietnamese: 0

Institutionalized:

4

Guamanian:

0

Suspected Victim of Elder Abuse/Exploitation:

Hawaiian:

Samoan:

0

Samoan:

Limited English: 75 Other Asian/Pacific Islander: 1

Rural:

0 Race Unknown/Some Other Race:
25
Greatest Economic Need (Minority):
67

reatest Economic Need (Non-Minority):

Client Declined to Provide Information:

0

Greatest Economic Need (Non-Minority): 66
Greatest Economic Need (Minority Status Unknown): 0

Total: 217

CLIENT ETHNICITY

Hispanic/Latino: 25

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Howard Levy Provider Contact Phone: 415-583-3333 x 307 Provider Contact Email: hlevy@laesf.org

Provider Contact Name: Howard Levy	Prov	ider Contact Phone: 415-5	83-3333 x 307	Provider Contact Email: h
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE	<u>, </u>			
A1. Bankruptcy/Debt Collection:	23	11	0	3
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	18	10	0	1
EMPLOYMENT		<u> </u>		
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	2	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	5	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	61	37	0	5
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	5	0	2
E3. Other Housing:	31	25	0	0
INCOME MAINTENANCE				
F1. Social Security:	7	0	0	0
F2. Supplemental Security Income (SSI):	12	17	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0

Fiscal Year: 2009-2010

Quarter: 2

AAA Contact Name: Maria Guillen			AAA	Contact Phone: 415-355	i-6784	AAA Contact Email: ma	nria.guillen@sfgov.o		
Provider N	lame: <i>Legal Assis</i>	tance to the Elderly	County(ies): San Francisco						
Provider Co	ontact Name: <i>Howa</i>	ard Levy	Provi	der Contact Phone: 415-5	Provider Contact Email: hlevy@laesf.org				
DIVIDUAL RIGH	ITS						_		
G1. Immigr	ration/Naturalization	:	0	0	0	0			
G2. Elder A	buse/Neglect/Exploi	tation:	20	7	0	2			
G3. Other I	Individual Rights:		3	0	0	0			
SCELLANEOUS	5						_		
H1. Estate	Planning/Wills/Trust	s:	10	3	0	4			
H2. Advanc	ce Health Care Direct	tives (AHCD):	0	0	0	0			
H3. Financi	al Powers of Attorne	ey:	3	3	0	0			
H4. Other N	Miscellaneous:		11	8	0	0			
TO	TAL CASES OPENE	D IN QUARTER:	217	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE			
						TOTAL LEGAL REPRESENTATION			
				132	0	17			
то	TAL ESTIMATED O	CASE WORK HOURS SI	PENT:	1817					
		OUTREACH/COM	IMUNITY E	DUCATION ACTIVITIES I	DATA				
		INFORMATION	ON SPECI	AL OUTREACH ACTIVIT	IES				
Date	Location (If Applicable)	Type of Outreach	Activity	Groups Targeted By Outreach		Est # of Est. People Hours Reached			
10/24/2009	Chinatown	Resource Fair		Chinese I	mmigrants	120 8			
	IMATED # OF SPEC	F SPECIAL OUTREACH CIAL OUTREACH ACTIV	ITY HOUR	S IN THE QUARTER:	8				

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: 415-567-6255 Provider Contact Email: eleong@apilegaloutreach.

386

Total Unduplicated Client Count for Quarter: 64

Total Cases Closed in Quarter: 42

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 9 60-64: Two or More Races: 22 65-74: Caucasian: 21 75-84: African American: 85+: 3 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 9 Total: 64 Asian Indian: **CLIENT GENDER** Cambodian: 26 Male: 19 Chinese: 38 Female: 24 Filipino: 64 Total: Japanese: **OTHER CLIENT CHARACTERISTICS** 0 Korean: 27 Frail/Disabled: Laotian: Homebound: 0 3 Vietnamese: Lives Alone: 41 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 8 1 Samoan: Limited English: 43 Other Asian/Pacific Islander: 0 Rural: Race Unknown/Some Other Race: 8 Greatest Economic Need (Minority): 55 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 1 64 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 0 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: 415-567-6255 Provider Contact Email: eleong@apilegaloutreach.

Provider Contact Name: Esther Leong		Provider Contact Phone: 415-5	Provider Contact Email: el	
CASES OPENED IN QUARTER	R	CAS	ES CLOSED IN QUAR	TER
(Total Cases Opened by Legal Problem C	ode)	(Total Cases Close	d by Case Closing Code &	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE		_		<u> </u>
A1. Bankruptcy/Debt Collection:		0	0	0
A2. Contracts/Warranties:		0	0	0
A3. Other Consumer/Finance:		0	0	0
EMPLOYMENT				
B1. Discrimination:		0	0	0
B2. Other Employment:		2 1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		3	0	0
C2. Conservatorship:		0	0	0
C3. Other Family:		2 0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	3	2	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	12	12	0	0

Fiscal Year: 2009-2010

Quarter: 2

•	nrtment of Aging a								
AAA Contact Name: <i>Maria Guillen</i>		AAA Contact Phone: 415-355-6784 AAA Contact Email: ma						ail: mar	ia.guillen@sfgov.org
Provider Name: Asian Pacific Isla					unty(ies): San Frai				_
Provider Contact Name: Esther Leo	ng	Provi	der Contact Ph	one: 415-5	67-6255	Provider C	ontact	Email:	eleong@apilegaloutreac
IDIVIDUAL RIGHTS									
G1. Immigration/Naturalization:		20		9		2		0	
G2. Elder Abuse/Neglect/Exploitation:		4		4		0		0	
G3. Other Individual Rights:		2		0		0		0	
ISCELLANEOUS						_			
H1. Estate Planning/Wills/Trusts:		3		0		0		0	
H2. Advance Health Care Directives (A	AHCD):	0		0		0		0	
H3. Financial Powers of Attorney:		0		0		0		0	
H4. Other Miscellaneous:		11		6		2		0	
TOTAL CASES OPENED IN (QUARTER:	64	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOS	SED C	ODE	
	,		TOTAL COU		TOTAL LIMITED	TOTAL		201	
			AND ADV		ADD. SERVICES	REPRESE	NIAIIC		
			<u> </u>	37		5		0	
TOTAL ESTIMATED CASE	WORK HOURS SP	ENT:	400						
	OUTREACH/COM	MUNITY E	DUCATION AC	TIVITIES [DATA				
	INFORMATION	ON SPECI	AL OUTREACI	H ACTIVIT	ES				
Date Location	Type of Outreach A				argeted By	Est # of	Est		
(If Applicable)	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,		Outreach	g	People Reached	Hou		
10/07/2009 Chinese Benevolent	Press Conference v	vith the SF	District	Ethnic Pre	ss community	100	00	8	
Society 10/09/2009 Asian Women Shelter	Attorney Domestic Violence	and Flder A	Ahuse	Direct CB0	O service providers		30	8	
	Senior Legal Service		Ючос	API Senio	i		50	6	
10/24/2009 Portsmonths Sq.	Elder Abuse Aware		DA		y and Chinese Senior		00	5	
Chinatown	[[]]				C	_	40		
12/16/2009 Vietnamese Center	Elder Abuse Aware	ness		vietname	se Community		40	3	
TOTAL # OF SPE	CIAL OUTREACH	ACTIVITIES	S IN THE QUAI	RTER:	5				
TOTAL ESTIMATED # OF SPECIAL O					30				
INFORMAT	ION ON COMMUNI	TY LEGAL	EDUCATION	PROGRAM	IS/ACTIVITIES				
Date Location (If Applicable)	Topic			Targeted .	Audience	Est # of Participa	Es nts Ho		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: 415-567-6255 Provider Contact Email: eleong@apilegaloutreach.

10/02/2009	Center (VEC) Clinic		,	12	
10/16/2009	VEC Clinic	Elder and Immigration	Filipino Seniors	10	
10/21/2009	Hasting Law School Clinic	Immigration	API	12	
11/06/2009	VEC Clinic	Elder and Immigration	Filipino Seniors	7	
11/20/2009	VEC Clinic	Elder and Immigration	Filipino Seniors	9	
11/18/2009	Hasting Law School Clinic	Immigration	API	12	
12/04/2009	VEC Clinic	Elder and Immigration	Filipino Seniors	10	
12/16/2009	Hasting Law School Clinic	Immigration	API	12	
12/18/2009	VEC Clinic	Elder and Immigration	Filipino Seniors	8	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): San Francisco

Provider Contact Name: Lucia Trujillo Provider Contact Phone: 415-553-3408 Provider Contact Email: lucia@Ircl.org

735

Total Unduplicated Client Count for Quarter: 46

Total Cases Closed in Quarter: 15

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

	IN CASES OPEN	IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	8	Two or More Races:	0
65-74:	25	Caucasian:	0
75-84:	11	African American:	0
85+:	2	Native American/Native Alaskan:	0
Client Declined to Provide Information:	0	Asian/Pacific Islander	•
Total:	46	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	27	Chinese:	0
Female:	19	Filipino:	0
Total:	46	Japanese:	0
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	8	Laotian:	0
Homebound:	0	Vietnamese:	0
Lives Alone:	19	Guamanian:	0
Institutionalized:	0	Hawaijan:	
Suspected Victim of Elder Abuse/Exploitation:	2	Samoan:	
Limited English:	42	Other Asian/Pacific Islander:	1
Rural:	0	Race Unknown/Some Other Race:	45
Greatest Economic Need (Minority):	44	Client Declined to Provide Information:	
Greatest Economic Need (Non-Minority):	0		0
Greatest Economic Need (Minority Status Unknown	1): 2	Total:	46
CLIENT ETHNICITY			
Hispanic/Latino:	42		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): San Francisco

Provider Contact Name: Lucia Trujillo Provider Contact Phone: 415-553-3408 Provider Contact Email: lucia@Ircl.org

Provider Contact Name: Lucia Trujilio Pro		ovider Contact Phone: 415-5:	53-3408	Provider Contact Email: IL	ICIE
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUART by Case Closing Code & I		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	6	0	0	0	
A2. Contracts/Warranties:	2	0	0	0	
A3. Other Consumer/Finance:	3	0	0	0	
EMPLOYMENT		,			
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	1	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	3	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	1	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	1	1	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0	
E3. Other Housing:	2	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	2	0	0	0	
F2. Supplemental Security Income (SSI):	4	0	0	0	
F3. Pensions/Retiree Benefits:	1	0	0	0	
F4. Other Income Maintenance:	1	0	0	0	

Fiscal Year: 2009-2010

Quarter: 2 PSA: 6 AAA Name: Department of Aging and Adult Services AAA AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.quillen@sfqov.org AAA Contact Name: Maria Guillen Provider Name: La Raza Centro Legal, Inc. County(ies): San Francisco Provider Contact Email: Iucia@Ircl.org Provider Contact Name: Lucia Trujillo Provider Contact Phone: 415-553-3408 **INDIVIDUAL RIGHTS** 12 10 G1. Immigration/Naturalization: 1 G2. Elder Abuse/Neglect/Exploitation: 2 0 0 0 0 G3. Other Individual Rights: 0 0 **MISCELLANEOUS** 0 H1. Estate Planning/Wills/Trusts: 2 1 H2. Advance Health Care Directives (AHCD): 0 0 0 0 H3. Financial Powers of Attorney: 1 0 0 0 H4. Other Miscellaneous: 1 0 0 TOTAL CASES OPENED IN QUARTER: 46 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE **TOTAL COUNSEL** TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 12 TOTAL ESTIMATED CASE WORK HOURS SPENT: 1364 **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

		INFORMATION ON SPECIAL OUTREAG	CH ACTIVITIES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		st. Hours
10/01/2009	IHSS Consortium	In-Home Support Services Task Force Meeting	Elder Community	50	,
10/14/2009	Bayanihan Center	Health Care Action Team Meeting	Elder Community	25	2.
10/21/2009	965 Mission St, San Francisco	Senior Housing Action Committee	Elder Community	15	
10/22/2009	City Hall	Rally and Press Conference against IHSS cuts	Elder Community	100	3.
11/02/2009	SF Sup. Ct./City Hall	Just Cause, Ellis Eviction Hearing I	Elder Community	40	3.
11/04/2009	City Hall	DAAS Commission Meeting	Elder Community	50	
11/05/2009	IHSS Consortium	In-Home Supportive Services Task Force Meeting	Elder Community	50	
11/11/2009	Bayanihan Center	Health Care Action Team Meeting	Elder Community	30	2.
11/18/2009	965 Mission Street	Senior Housing Action Committee	Elder Community	10	

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): San Francisco

Provider Contact Name: Lucia Trujillo Provider Contact Phone: 415-553-3408 Provider Contact Email: lucia@Ircl.org

11/19/2009	Senior Center	District Advisory Council/Latino Partnership Meeting	Elder Community	10	2.
11/23/2009	SF Sup Ct./City Hall	Just Cause, Ellis Eviction Hearing II	Elder Community	40	3.
12/02/2009	City Hall	DAAS Commission Meeting	Elder Community	50	
12/03/2009	IHSS Consortium	In-Home Support Services Task Force Meeting	Elder Community	50	į
12/09/2009	Bayanihan Center	Health Care Action Team Meeting	Elder Community	25	2.
12/14/2009	SF Sup Ct./City Hall	Resolution Hearing re: Blanket Felony	Elder Community	40	2.
12/16/2009	965 Mission St	Senior Housing Action Committee	Elder Community	15	
12/17/2009	Senior Center	District Advisory Council/Latino Partnership Meeting	Elder Community	5	2.

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 17

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 50

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES						
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours	
10/05/2009	ON LOK - 30th	Senior Clinic	6	1	2	
10/19/2009	ON LOK - 30th	Senior Clinic	6	3	3	
11/02/2009	ON LOK - 30th	Senior Clinic	6	0	1	
11/16/2009	ON LOK - 30th	Senior Clinic	6	1	2.5	
12/07/2009	ON LOK - 30th	Senior Clinic	6	3	3	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Charlene Cervantes Provider Contact Phone: 415-896-1701 Provider Contact Email: charlene@asianlawcaucu

Total Unduplicated Client Count for Quarter: 71

Total Cases Closed in Quarter: 32

Total Units of Service for Quarter (Unit=1 Hour): 313

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

	IN CASES OPE	NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	21	Two or More Races:	0
65-74:	30	Caucasian:	2
75-84:	9	African American:	0
85+:	1	Native American/Native Alaskan:	0
Client Declined to Provide Information:	10	Asian/Pacific Islander	•
Total:	71	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	29	Chinese:	60
Female:	42	Filipino:	2
Total:	71	Japanese:	1
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	23	Laotian:	1
Homebound:	0	Vietnamese:	5
Lives Alone:	12	Guamanian:	0
Institutionalized:	0	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	0		
Limited English:	63	Samoan:	0
Rural:	0	Other Asian/Pacific Islander:	0
Greatest Economic Need (Minority):	57	Race Unknown/Some Other Race:	0
, , , , , , , , , , , , , , , , , , , ,		Client Declined to Provide Information:	0
Greatest Economic Need (Non-Minority):	1	Total:	71
Greatest Economic Need (Minority Status Unknow	/n): 0		
CLIENT ETHNICITY			
Hispanic/Latino:	0		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: 415-355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Charlene Cervantes Provider Contact Phone: 415-896-1701 Provider Contact Email: charlene@asianlawcaucu

Provider Contact Name: Charlene Cervantes		Provider Contact Phone: 415-896-1701 Provide			harlene	
CASES OPENED IN QUARTER		CASES CLOSED IN QUARTER				
(Total Cases Opened by Legal Problem Code)		(Total Cases Close	d by Case Closing Code &	Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	0	0	0	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	0	0	0	0		
EMPLOYMENT				· 		
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	1	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2009-2010

Quarter: 2

y(ies): San Francisco 1701 Provider Contact Email: charlene@asianlawcaucu 6 4 0 0 0 0
6 4 0 0 0 0
0 0
0 0
0 0
0 0
0
0
0 0
IN QUARTER BY CASE CLOSED CODE
OTAL LIMITED TOTAL LEGAL DD. SERVICES REPRESENTATION
6 4
<u>, </u>
A
0
0
ACTIVITIES
ience Est # of Est. Participants Hours
s/SF Community 20 3
s/SF Community 20 3
s/SF Community 20 3

Fiscal Year: 2009-2010

Quarter: 2

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Ruth Atkin AAA Contact Phone: 9253358818 AAA Contact Email: ratkin@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Laine Lawrence Provider Contact Phone: 510-374-3712 Provider Contact Email: laine_lawrence@yahoo.co

223

Total Unduplicated Client Count for Quarter: 238

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 1651

<u> </u>	N CASES OPER	IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	52	Two or More Races:	1
65-74:	101	Caucasian:	13
75-84:	59	African American:	5
85+:	26	Native American/Native Alaskan:	
Client Declined to Provide Information:	0	Asian/Pacific Islander	-
Total:	238	Asian Indian:	
LIENT GENDER		Cambodian:	
Male:	90	Chinese:	
Female:	148	Filipino:	
Total:	238	Japanese:	
OTHER CLIENT CHARACTERISTICS		Korean:	
Frail/Disabled:	95	Laotian:	
Homebound:	14	Vietnamese:	
Lives Alone:	92	Guamanian:	
Institutionalized:	3	Hawaiian:	,
Suspected Victim of Elder Abuse/Exploitation:	4	Samoan:	<u> </u>
Limited English:	7	Other Asian/Pacific Islander:	
Rural:	0	Race Unknown/Some Other Race:	,
Greatest Economic Need (Minority):	41	Client Declined to Provide Information:	
Greatest Economic Need (Non-Minority):	34	Total:	23
Greatest Economic Need (Minority Status Unknown):	0	Total.	J 23
CLIENT ETHNICITY			
Hispanic/Latino:	15		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Ruth Atkin AAA Contact Phone: 9253358818 AAA Contact Email: ratkin@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Laine Lawrence Provider Contact Phone: 510-374-3712 Provider Contact Email: laine_lawrence@yahoo.co

Provider Contact Name: Laine Lawrence		Provider Contact Phone: 510-3	374-3712	Provider Contact Email: laine_lawren				
CASES OPENED IN QUARTER				CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
(Total Cases Opened by Legal Problem Co	de)			-				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)				
CONSUMER/FINANCE					_			
A1. Bankruptcy/Debt Collection:	25	24	0	0				
A2. Contracts/Warranties:	9	2	4	0				
A3. Other Consumer/Finance:	26	21	2	0				
EMPLOYMENT				•	_			
B1. Discrimination:	0	0	0	0				
B2. Other Employment:	2	2	0	0				
FAMILY								
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0				
C2. Conservatorship:	0	0	0	0				
C3. Other Family:	8	7	0	0				
HEALTH/COMMUNITY BASED CARE								
D1. Medi-Cal/Medicaid:	4	3	0	0				
D2. Medicare:	0	0	0	0				
D3. Other Health/Community Based Care:	6	5	6	0				
HOUSING								
E1. Landlord-Tenant (Subsidized or Private Housing):	31	22	3	0				
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	12	3	0				
E3. Other Housing:	15	17	0	0				
INCOME MAINTENANCE					-			
F1. Social Security:	8	5	1	0				
F2. Supplemental Security Income (SSI):	12	8	0	0				
F3. Pensions/Retiree Benefits:	3	2	1	0				
F4. Other Income Maintenance:	4	3	0	0				

Fiscal Year: 2009-2010

Quarter: 2

PSA: 7	AAA Name: Agi	ing and Adult Servic	es Bureau-	County Employment ar	nd Human Services De	epartment		
AAA Contact Name: Ruth Atkin			AAA C	Contact Phone: 9253358	3818	AAA Contact Email: ratkin@ehsd.cccounty.us		
Provider Na	ame: Contra Costa Se	enior Legal Services		Co	unty(ies): Contra Co	sta		
Provider Co	Provider Contact Name: Laine Lawrence			ler Contact Phone: 510-3	74-3712	Provider Contact Email:	laine_lawrence@yahoo.co	
INDIVIDUAL RIGH	TS							
G1. Immigra	ation/Naturalization:		0	0	3	0		
G2. Elder Al	buse/Neglect/Exploitation	n:	6	5	0	2		
G3. Other In	ndividual Rights:		6	6	0	0		
MISCELLANEOUS	•					-		
H1. Estate F	Planning/Wills/Trusts:		36	33	0	0		
H2. Advance	e Health Care Directives	(AHCD):	1	3	0	0		
H3. Financia	al Powers of Attorney:		11	11	0	0		
H4. Other M	liscellaneous:		8	7	0	0		
тот	AL CASES OPENED IN	I QUARTER:	237	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE		
		,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
				198	23	2		
то	TAL ESTIMATED CASE	WORK HOURS SPE	NT:	1651				
		OUTREACH/COMM	IUNITY ED	UCATION ACTIVITIES	DATA			
TOTAL ESTI	TOTAL # OF SP			IN THE QUARTER:	0			
	INFORMA	TION ON COMMUNI	ΓΥ LEGAL	EDUCATION PROGRAM	IS/ACTIVITIES			
Date	Location (If Applicable)	Topic		Targeted a	Audience	Est # of Est. Participants Hours		
10/06/2009	Antioch	Advances Health Ca	re Directive	es Seniors		30 12		
	_ # OF COMMUNITY LE ATED # OF COMMUNIT			<u> </u>	1 12			

Fiscal Year: 2009-2010

Quarter: 2

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh AAA Contact Phone: (650) 573-2480 AAA Contact Email: cmcculloh@co.sanmateo.ca.u

Provider Name: Legal Aid Society of San Mateo County County(ies): San Mateo

Provider Contact Name: Lauren Zorfas Provider Contact Phone: (650)375-0185 ext. 3317 Provider Contact Email: Izorfas@legalaidsmc.org

140

2316

Total Unduplicated Client Count for Quarter: 127

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 45 60-64: Two or More Races: 54 65-74: 42 Caucasian: 30 75-84: African American: 85+: 10 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 127 Asian Indian: **CLIENT GENDER** Cambodian: 44 Male: Chinese: 83 Female: Filipino: 10 127 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: 50 Frail/Disabled: Laotian: Homebound: 0 1 Vietnamese: Lives Alone: 72 0 Guamanian: 2 Institutionalized: Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 11 1 Samoan: Limited English: 9 8 Other Asian/Pacific Islander: 5 Rural: Race Unknown/Some Other Race: 38 Greatest Economic Need (Minority): 39 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 32 127 Total: Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** 28 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh AAA Contact Phone: (650) 573-2480 AAA Contact Email: cmcculloh@co.sanmateo.ca.u

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: Lauren Zorfas Provider Contact Phone: (650)375-0185 ext. 3317 Provider Contact Email: Izorfas@legalaidsmc.org

Provider Contact Name: Lauren Zorfas F		der Contact Phone: <i>(650)</i>	375-0185 ext. 3317	Provider Contact Email: I
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR'd by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	37	18	4	1
A2. Contracts/Warranties:	1	1	1	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	15	10	2	2
D2. Medicare:	1	1	1	0
D3. Other Health/Community Based Care:	3	2	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	49	30	11	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	11	2	0
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	3	1	0
F2. Supplemental Security Income (SSI):	11	7	5	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	1	0
-				

Fiscal Year: 2009-2010

Quarter: 2								
PSA: 8	AAA Name: Sai	n Mateo Coul	nty Area Agency o	n Aging				
AAA Contact Na	me: Craig McCulloh		AAA (Contact Phone: (650) 57	73-2480	AAA Contact	Email: cm	cculloh@co.sanmateo.ca.u
Provider I	Name: Legal Aid Socie	ty of San Ma	teo County	Co	unty(ies): San Mated			
Provider C	Contact Name: Lauren Ze	orfas	Provid	der Contact Phone: (650)	375-0185 ext. 3317	Provider Con	tact Email:	Izorfas@legalaidsmc.org
INDIVIDUAL RIGI	HTS							
G1. Immig	ration/Naturalization:		0	0	0		0	
G2. Elder A	Abuse/Neglect/Exploitatio	n:	11	8	1		0	
G3. Other	Individual Rights:		0	0	0		0	
MISCELLANEOU	S		•	•	,			
H1. Estate	Planning/Wills/Trusts:		3	2	2		0	
H2. Advan	ce Health Care Directives	(AHCD):	3	1	2		0	
H3. Financ	cial Powers of Attorney:		0	0	0		0	
H4. Other	Miscellaneous:		5	2	0		0	
ТО	TAL CASES OPENED IN	QUARTER:	160	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSE	D CODE	
				TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEG	SAL	
				AND ADVICE	ADD. SERVICES	REPRESENTA	ATION	
				99	34		7	
т	OTAL ESTIMATED CASE	WORK HOU	JRS SPENT:	1853				
		OUTREAC	H/COMMUNITY ED	OUCATION ACTIVITIES I	DATA			
		INFORM	ATION ON SPECIA	AL OUTREACH ACTIVIT	IFS			
Date	Location		treach Activity		argeted By	Est # of	Est.	
Date	(If Applicable)	Type of Ou	ireacti Activity	Outreach			Hours	
10/15/09	East Palo Alto Senior Center	Financial S	afety for Seniors	Seniors		54	2	
10/26/09	San Mateo Senior Center	Financial S	afety for Seniors	Seniors		12	2	
10/15/09	North Peninsula Comm. Svcs. Ctr.	Legal Aid s	ervices presentatior	immigran	ts	9	2	
TOTAL EST	TOTAL # OF SP			IN THE QUARTER:	6			
	INFORMA	TION ON CO	MMUNITY LEGAL	EDUCATION PROGRAM	MS/ACTIVITIES			
Date	Location (If Applicable)	Topic		Targeted	Audience	Est # of Participants	Est. Hours	
10/24/09	Crowne Plaza, Foster	Advance H	ealth Care Directive	Seniors		13	3	
	⊸ I Citγ					r .	II.	

Fiscal Year: 2009-2010

Quarter: 2

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh AAA Contact Phone: (650) 573-2480 AAA Contact Email: cmcculloh@co.sanmateo.ca.u

Provider Name: Legal Aid Society of San Mateo County County County(ies): San Mateo

Provider Contact Name: Lauren Zorfas Provider Contact Phone: (650)375-0185 ext. 3317 Provider Contact Email: Izorfas@legalaidsmc.org

2

10/6/09 Jack London Square, Oakland Public Health Benefits for End State Renal Disease Patients Service providers 85 4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray AAA Contact Email: AAA Contact Phone:

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A Provider Contact Phone: 510-832-3040 Provider Contact Email: mmclendon@lashicap.org

> Total Unduplicated Client Count for Quarter: 146

> > Total Cases Closed in Quarter:

2411

141

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 30 Two or More Races: 43 65-74: 49 Caucasian: 50 34 75-84: African American: 85+: 17 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 Total: 146 Asian Indian: **CLIENT GENDER** Cambodian: 0 58 Male: 34 Chinese: 88 Female: Filipino: 1 146 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: 43 Frail/Disabled: Laotian: Homebound: 3 3 Vietnamese: Lives Alone: 22 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 50 Other Asian/Pacific Islander: 6 0 Rural: Race Unknown/Some Other Race: 12 Greatest Economic Need (Minority): 51 Client Declined to Provide Information: 9 Greatest Economic Need (Non-Minority): 15 146 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 10 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: *Tracy Murray*AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A Provider Contact Phone: 510-832-3040 Provider Contact Email: mmclendon@lashicap.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Co		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	2	4	0
A2. Contracts/Warranties:	3	3	1	0
A3. Other Consumer/Finance:	6	2	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY	·			
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	12	1	2	9
HEALTH/COMMUNITY BASED CARE	·			
D1. Medi-Cal/Medicaid:	10	2	4	3
D2. Medicare:	26	5	17	3
D3. Other Health/Community Based Care:	1	1	2	0
HOUSING	·			
E1. Landlord-Tenant (Subsidized or Private Housing):	2	2	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	2	3	0
F2. Supplemental Security Income (SSI):	18	8	5	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	4	0	0

Fiscal Year: 2009-2010

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A Provider Contact Phone: 510-832-3040 Provider Contact Email: mmclendon@lashicap.org

INDIVIDUAL RIGHTS 11 2 0 G1. Immigration/Naturalization: G2. Elder Abuse/Neglect/Exploitation: 29 12 13 0 G3. Other Individual Rights: 0 0 **MISCELLANEOUS** 0 H1. Estate Planning/Wills/Trusts: 2 1 H2. Advance Health Care Directives (AHCD): 3 2 2 0 7 3 H3. Financial Powers of Attorney: 2 0 H4. Other Miscellaneous: 2 1 2 TOTAL CASES OPENED IN QUARTER: 147 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE **TOTAL COUNSEL** TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 53 61 27

TOTAL ESTIMATED CASE WORK HOURS SPENT:

2100

INFORMATION ON SPECIAL OUTREACH ACTIVITIES								
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached				
10/08/2009	Lavender Seniors of the East Bay	Senior Fair	Seniors and Senior Service Providers	100 1				
10/09/2009	Allen Temple Arms	Senior Fair	Seniors and Senior Service Providers	125 8.				
10/17/2009	Pleasanton Hilton	Health Fair	Seniors and Senior Service Providers	200				
10/28/2009	Newark Silliman Activity Center	Senior Fair	Seniors and Senior Service Providers	300 7.				
10/30/2009	Alameda County Employee's Retirement Association	Health Fair	Seniors and Senior Service Providers	300				
11/07/2009	Jack London Aquatic Center	Health Fair	Seniors and Senior Service Providers	200 1				
11/14/2009	St. Paul's Episcopal Church	Health Fair	Seniors and Senior Service Providers	100				

Fiscal Year: 2009-2010

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A Provider Contact Phone: 510-832-3040 Provider Contact Email: mmclendon@lashicap.org

60

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/07/2009	Marina Community Center, San Leandro	Advance Health Care Directive Workshop	Seniors	10	
10/09/2009	Lincoln Court Senior Apartments, Oakland	Consumer Fraud Alert	Seniors	32	
10/10/2009	Emeritus at Landmark Villa, Hayward	Consumer Fraud Alert	Seniors	12	
10/10/2009	Hayward Public Library, Hayward	LAS/HICAP	Seniors and Senior Service Providers	10	
10/11/2009	Eden Korean Presbyterian Church, Castro Valley	Medicare Part D	Seniors and Senior Service Providers	35	
10/14/2009	Marina Community Center, San Leandro	Advance Health Care Directive Workshop	Seniors	14	6.2
10/16/2009	American Indian Child Resource Ctr, Oakland	Stepping Up to the Plate: Guardianship & Custody	Seniors and Senior Service Providers	20	
10/17/2009	Pleasanton Hilton, Pleasanton	Welcome to Medicare	Seniors and Senior Service Providers	30	
10/17/2009	Pleasanton Hilton, Pleasanton	LAS/HICAP	Seniors and Senior Service Providers	20	3.
10/22/2009	Beth Eden, Oakland	Advance Health Care Directive Workshop	Seniors	22	4.
10/28/2009	Valdez Plaza, Oakland	Advance Health Care Directive Workshop	Seniors	15	4.7
10/30/2009	U.C. Berkeley Retirement Center	The ABC's of Long Term Care	Seniors	20	
10/30/2009	Westlake Christian Terrace, Oakland	Medicare Part D	Senior Service Providers	12	4.2
11/02/2009	Harrison Tower Apartments, Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	8	5.
11/05/2009	Northgate Terrace, Oakland	Medicare Part D	Seniors	15	5.7
11/06/2009	Northgate Terrace, Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	15	5.7
11/09/2009	Baywood Court Apartments, Oakland	Welcome to Medicare	Seniors	7	

Fiscal Year: 2009-2010

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: *Tracy Murray* AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A Provider Contact Phone: 510-832-3040 Provider Contact Email: mmclendon@lashicap.org

11/12/2009	Legal Assistance for Seniors (Webinar)	Keeping Elders Safe: An Overview of Elder Abuse	Senior Service Providers	75	7.
11/12/2009	Westlake Christian Terrace, Oakland	Welcome to Medicare	Seniors	27	4.7
11/12/2009	Strawberry Creek Lodge, Berkeley	Medicare Part D	Senior Service Providers	15	6.
11/13/2009	Alameda Co. Area Agency on Aging, Oakl.	Low Income Assistance: Medicare and Medi-Cal	Senior Service Providers	40	7.7
11/13/2009	Lawrence Moore Manor, Berkeley	Medicare Part D	Seniors	7	4.7
11/16/2009	St. Mary's Garden, Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	40	4.
11/18/2009	Montclair Women's Club, Oakland	Advance Health Care Directive Workshop	Seniors	35	6.2
11/18/2009	Masonic Outreach Services, Union City	Welcome to Medicare	Seniors and Senior Service Providers	10	11.
11/18/2009	Oakland Downtown Senior Center, Oakl.	Low Income Assistance: Medicare and Medi-Cal	Seniors	12	8.2
11/19/2009	Fremont Main Library, Fremont	Welcome to Medicare	Senior Service Providers	60	9.
11/24/2009	Glenn Brook Terrace, Oakland	Medicare Part D	Seniors	8	6.
11/24/2009	CA State University of the East Bay, Hayward	LAS/HICAP	Senior Service Providers	14	6.
12/02/2009	J.L. Richard Terrace & Evergreen Annex, Oakl	Medicare Part D	Seniors	50	5.
12/02/2009	Harrison Tower Apartments, Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	14	4.
12/04/2009	Adell Court Apartments, Oakland	Medicare Part D	Seniors	8	
12/07/2009	Park Boulevard Manor, Oakland	Low Income Assistance: Medicare and Medi-Cal	Seniors	12	4.7
12/08/2009	Harriet Tubman Manor, Berkeley	Medicare Part D	Seniors	7	
12/08/2009	Fremont Senior Center, Fremont	Low Income Assistance: Medicare and Medi-Cal	Seniors	4	11.
12/09/2009	Kent Gardens Senior Community, Ashland	LAS/HICAP	Seniors	10	6.

Fiscal Year: 2009-2010

Quarter: 2

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Mary Beth McLendon/Francel D'A Provider Contact Phone: 510-832-3040 Provider Contact Email: mmclendon@lashicap.org

12/09/2009	Fargo Senior Center, San Leandro	Medicare Part D	Seniors	15	5
12/09/2009	Afghan Elderly Association, Fremont	Welcome to Medicare	Seniors and Senior Service Providers	40	9
12/10/2009	Wicklow Housing, Dublin	Medicare Part D	Seniors and Senior Service Providers	5	7
12/14/2009	Eden Lodge, San Leandro	Low Income Assistance: Medicare and Medi-Cal	Seniors	12	6.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 40

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 251

Fiscal Year: 2009-2010

Quarter: 2

PSA: 10 AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres AAA Contact Phone: 408-350-3271 AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance County(ies): Santa Clara

Provider Contact Name: Georgia Bacil Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS	
IN CASES OPENED THIS QUARTER	

380

443

1725

CLIENT AGE		CLIENT RACE	
60-64:	63	Two or More Races:	11
65-74:	140	Caucasian:	245
75-84: [123	African American:	11
85+:	52	Native American/Native Alaskan:	18
Client Declined to Provide Information:	2	Asian/Pacific Islander	
Total:	380	Asian Indian:	5
CLIENT GENDER		Cambodian:	0
Male:	124	Chinese:	31
Female:	256	Filipino:	16
Total:	380	Japanese:	5
OTHER CLIENT CHARACTERISTICS		Korean:	8
Frail/Disabled:	119	Laotian:	0
Homebound:	12	Vietnamese:	11
Lives Alone:	86	Guamanian:	0
Institutionalized:	5	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	35	Samoan:	
Limited English:	60	Other Asian/Pacific Islander:	1
Rural:	0		
Greatest Economic Need (Minority):	81	Race Unknown/Some Other Race:	14
Greatest Economic Need (Non-Minority):	62	Client Declined to Provide Information:	4
Greatest Economic Need (Minority Status Unknown):	0	Total:	380
CLIENT ETHNICITY	ŭ		
Hispanic/Latino:	62		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 10 AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres AAA Contact Phone: 408-350-3271 AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance County(ies): Santa Clara

Provider Contact Name: Georgia Bacil Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

Provider Contact Name: Georgia Bacil		ider Contact Phone: 408-2	95-5991	Provider Contact Email:		
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED II (Total Cases Closed by Case Closing				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	24	25	0	0		
A2. Contracts/Warranties:	6	6	0	0		
A3. Other Consumer/Finance:	12	16	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	2	1	1	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	9	5	0	0		
C2. Conservatorship:	5	5	0	0		
C3. Other Family:	3	7	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	17	14	2	2		
D2. Medicare:	4	4	4	7		
D3. Other Health/Community Based Care:	12	9	2	1		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	22	15	6	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	16	1	0		
E3. Other Housing:	16	22	0	0		
INCOME MAINTENANCE						
F1. Social Security:	17	18	0	2		
F2. Supplemental Security Income (SSI):	13	11	1	1		
F3. Pensions/Retiree Benefits:	1	0	0	0		
F4. Other Income Maintenance:	3	6	1	2		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 10 AAA Name: Council on Aging, Silicon Valley AAA Contact Phone: 408-350-3271 AAA Contact Email: mtorres@coasiliconvalley.co AAA Contact Name: Mike Torres

Provider Name: Senior Adults Legal Assistance County(ies): Santa Clara

Provider Contact Email: gbacil@sala.org Provider Contact Phone: 408-295-5991

Provider Contact Name: Georgia Bacil **INDIVIDUAL RIGHTS** 0 0 0 G1. Immigration/Naturalization: 29 30 5 11 G2. Elder Abuse/Neglect/Exploitation: 3 G3. Other Individual Rights: 4 0 **MISCELLANEOUS** 93 100 0 H1. Estate Planning/Wills/Trusts: H2. Advance Health Care Directives (AHCD): 20 8 22 0 21 35 2 H3. Financial Powers of Attorney: 0 18 19 H4. Other Miscellaneous: 0 TOTAL CASES OPENED IN QUARTER: 380 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE **TOTAL COUNSEL** TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 368 47 28

TOTAL ESTIMATED CASE WORK HOURS SPENT:

1583

		INFORMATION ON SPECIAL OUTREAC	H ACTIVITIES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached	
10/01/2009	IBM in San Jose	Community Resource Fair	Prospective clients or family members	300	6
10/01/2009	University of Santa Clara Law School	Public Interest Law Career Fair	Prospective law student volunteers	75	6
10/29/2009	Fenwick and West Law Firm in Mountain View	Presentation about SALA and Pro Bono opportunities at SALA	Prospective pro bono attorney volunteers	20	4.5
12/09/2009	Kirk Senior Nutrition Program in San Jose	Presentation about SALA: Who We Are and What We do	Low income participants at Senior Center	30	1
12/10/2009	Cypress Senior Center in San Jose	Presentation about SALA: Who We Are and What We do	Low Income Participants at Senior Center	60	1
12/16/2009	St. James Senior Nutrition Program in San Jose	Presentation about SALA: Who We are and What We do	Low income participants at senior center	65	1
12/18/2009	Hank Lopez Senior Center in San Jose	Presentation about SALA: Who We are and What We do	Low income participants at senior center	60	1

Fiscal Year: 2009-2010

Quarter: 2

PSA: 10 AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres AAA Contact Phone: 408-350-3271 AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance County(ies): Santa Clara

Provider Contact Name: Georgia Bacil Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

 						_
12/28/2009	Santa Clara Senior	Presentation about SALA: Who We are and	Low income participants at senior	40	1	
	Nutrition Program	What We do	center			1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES							
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours			
12/10/2009	Evergreen Senior Center in San Jose	Legal Planning for the Future and Informatrion About SALA's Services	Participants at senior center	60 3.5			
12/10/2009	Alzheimer's Activity Center in San Jose	Legal Planning for the Future and Informatrion About SALA's Services	Participants and family members at the center	8 2.5			
12/09/2009	SALA's Office	Work on Elder Abuse Restraining Order Procedures Manual for Pro Bono Attorneys	Pro Bono Attorneys for SALA	0 10			

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

Fiscal Year: 2009-2010

Hispanic/Latino:

Quarter: 2

PSA: 10 AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres AAA Contact Phone: 408-350-3271 AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Fair Housing Law Project County(ies): Santa Clara

Provider Contact Name: Annette Kirkham Provider Contact Phone: 408-280-2410 Provider Contact Email: Annettek@lawfoundation.

Total Unduplicated Client Count for Quarter: 4

Total Cases Closed in Quarter: 11

al Units of Service for Quarter (Unit=1 Hour): 2100

Total Units of Service for Quarter (Unit=1 Hour): **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 1 Two or More Races: 65-74: Caucasian: 75-84: 0 African American: 85+: 1 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: Asian Indian: **CLIENT GENDER** Cambodian: Male: Chinese: Female: Filipino: 0 Total: Japanese: **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 2 0 Samoan: Limited English: 0 Other Asian/Pacific Islander: Rural: 0 Race Unknown/Some Other Race: Greatest Economic Need (Minority): 2 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

2

Fiscal Year: 2009-2010

Quarter: 2

PSA: 10 AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres AAA Contact Phone: 408-350-3271 AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Fair Housing Law Project County(ies): Santa Clara

Provider Contact Name: Annette Kirkham Provider Contact Phone: 408-280-2410 Provider Contact Email: Annettek@lawfoundation.

Provider Contact Name: Annette Kirkham	P	rovider Contact Phone: 408-2	80-2410	Provider Contact Email: A
CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUAR	TER
(Total Cases Opened by Legal Problem Code)	1	(Total Cases Close	s Closed by Case Closing Code & Legal Problem	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY		<u></u>		
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	8	3	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2009-2010

Quarter: 2

PSA: 10 AAA Name: Council on Agin	g, Silicon Valley				
AAA Contact Name: Mike Torres	AAA C	contact Phone: 408-350	-3271	AAA Contact Email: mte	orres@coasiliconvalley.co
Provider Name: Fair Housing Law Project		Cor	unty(ies): Santa Clar	a	
Provider Contact Name: Annette Kirkham	Provide	er Contact Phone: 408-2	80-2410	Provider Contact Email:	Annettek@lawfoundation.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	0	0	0	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER:	4	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		8	3	0	
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	2100			
OUTREACH	I/COMMUNITY ED	UCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTR	EACH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH	ACTIVITY HOURS	IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCA TOTAL ESTIMATED # OF COMMUNITY LEGAL ED		<u>-</u>	0		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209-468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong Provider Contact Phone: 209-644-2625 Provider Contact Email:

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

Total offics of Service for Quarter (offic=1 flour).	304
CLIENT CHARACTERISTICS FOR UNDUPLICATED	CLIENTS
IN CASES OBENIED THIS OHADTED	

389

441

	IN CASES OPEN	ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	35	Two or More Races:	С
65-74:	121	Caucasian:	125
75-84:	112	African American:	16
85+:	32	Native American/Native Alaskan:	0
Client Declined to Provide Information:	89	Asian/Pacific Islander	
Total:	389	Asian Indian:	2
CLIENT GENDER		Cambodian:	2
Male:	182	Chinese:	3
Female:	207	Filipino:	3
Total:	389	Japanese:	0
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	133	Laotian:	0
Homebound:	0	Vietnamese:	0
Lives Alone:	7	Guamanian:	0
Institutionalized:	5	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	4	Samoan:	0
Limited English:	97	Other Asian/Pacific Islander:	0
Rural:	0	Race Unknown/Some Other Race:	4
Greatest Economic Need (Minority):	1	Client Declined to Provide Information:	234
Greatest Economic Need (Non-Minority):	0	Total:	389
Greatest Economic Need (Minority Status Unknown	n): 0	Total.] 309
CLIENT ETHNICITY			
Hispanic/Latino:	226		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209-468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: *Guadalupe Tong* Provider Contact Phone: 209-644-2625 Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	9	0	7	0
A2. Contracts/Warranties:	1	0	1	0
A3. Other Consumer/Finance:	14	0	4	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	5	0	5	0
FAMILY	·			
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	0	3	0
C2. Conservatorship:	4	0	4	0
C3. Other Family:	4	0	4	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	0	5	0
D2. Medicare:	23	0	23	0
D3. Other Health/Community Based Care:	6	0	5	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	26	0	26	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	0	7	0
E3. Other Housing:	13	0	13	0
INCOME MAINTENANCE				
F1. Social Security:	29	0	28	0
F2. Supplemental Security Income (SSI):	14	0	14	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	5	0	5	0

Fiscal Year: 2009-2010

Quarter: 2

				_			
SA: 11 AAA Name: San Joa AA Contact Name: Barbara Parrish	nquin County-Departm	nent of Aging and Co AAA Contact Phone:	•		AAA Cantact	Email: beautat @	olgov orc
		MAA CONTACT PHONE.				Email: bparrish @	esjgov.org
Provider Name: Council for the Span		Provider Contact Phor	• • • • • • • • • • • • • • • • • • • •	ies): San Joaqu	m Provider Cont	east Email:	
Provider Contact Name: Guadalupe To	nig F	Tovider Contact Prior	ne. 209-044-2 0	025	Provider Cont	act Email.	
OIVIDUAL RIGHTS			0				
G1. Immigration/Naturalization:	0		0	0		0	
G2. Elder Abuse/Neglect/Exploitation:	4		0	4		0	
G3. Other Individual Rights:	30		0	29		0	
SCELLANEOUS	50			<u> </u>			
H1. Estate Planning/Wills/Trusts:	68		0	68		0	
H2. Advance Health Care Directives (AHC			0	22		0	
H3. Financial Powers of Attorney:	36		0	36		0	
H4. Other Miscellaneous:	134		0	127		0	
TOTAL CASES OPENED IN QUA	ARTER: 463	TOTAL CASE	ES CLOSED IN	QUARTER BY C	ASE CLOSED	CODE	
	•	TOTAL COUN	ISFI TO	TAL LIMITED	TOTAL LEG	:AI	
		AND ADVIC	-				
		AND ADVIO	CE AD	D. SERVICES	REPRESENTA	ATION	
			-				
TOTAL ESTIMATED CASE WO	ORK HOURS SPENT:	AND ADVIO	CE AD	D. SERVICES		ATION	
	ORK HOURS SPENT:	564	CE AD	D. SERVICES		ATION	
OU		564 Y EDUCATION ACTI	0	D. SERVICES		ATION	
OU	JTREACH/COMMUNIT	564 Y EDUCATION ACTION	IVITIES DATA ACTIVITIES Groups Targete	D. SERVICES 441	REPRESENTA	TION 0	
OU	JTREACH/COMMUNIT	564 Y EDUCATION ACTION	O IVITIES DATA ACTIVITIES	D. SERVICES 441	Est # of People	0 0	
Date Location Tyl	JTREACH/COMMUNIT INFORMATION ON SP pe of Outreach Activity	564 Y EDUCATION ACTION	IVITIES DATA ACTIVITIES Groups Targete Outreach	D. SERVICES 441	Est # of People Reached	Est. Hours	
Date Location Tyl	JTREACH/COMMUNIT	564 Y EDUCATION ACTION	IVITIES DATA ACTIVITIES Groups Targete	D. SERVICES 441	Est # of People	TION 0	
Date Location Tyle (If Applicable) 10/15/2009 Rio de las palmas he	JTREACH/COMMUNIT INFORMATION ON SP pe of Outreach Activity	564 Y EDUCATION ACTI PECIAL OUTREACH	IVITIES DATA ACTIVITIES Groups Targete Outreach seniors	D. SERVICES 441	Est # of People Reached	Est. Hours	
Date Location Tyle (If Applicable) 10/15/2009 Rio de las palmas he	JTREACH/COMMUNIT INFORMATION ON SP pe of Outreach Activity ealth/resource fair	564 Y EDUCATION ACTI PECIAL OUTREACH	IVITIES DATA ACTIVITIES Groups Targete Outreach seniors TER:	D. SERVICES 441 ed By	Est # of People Reached	Est. Hours	
Date Location Tyles (If Applicable) TOTAL # OF SPECIAL OUT	INFORMATION ON SP pe of Outreach Activity calth/resource fair AL OUTREACH ACTIVITY HO	TIES IN THE QUART	IVITIES DATA ACTIVITIES Groups Targete Outreach seniors TER:	D. SERVICES 441 ed By	Est # of People Reached	Est. Hours	
Date Location Type (If Applicable) 10/15/2009 Rio de las palmas he TOTAL # OF SPECIAL OUT INFORMATION	INFORMATION ON SP pe of Outreach Activity calth/resource fair IL OUTREACH ACTIVITY HO IN ON COMMUNITY LEG	TIES IN THE QUART	IVITIES DATA ACTIVITIES Groups Targete Outreach Seniors TER: TER: ROGRAMS/AC	ad By The strict of the stric	Est # of People Reached	Est. Hours	
Date Location Tyles (If Applicable) TOTAL # OF SPECIAL OUT INFORMATION Date Location To	INFORMATION ON SP pe of Outreach Activity calth/resource fair AL OUTREACH ACTIVITY HO	TIES IN THE QUART	IVITIES DATA ACTIVITIES Groups Targete Outreach seniors TER:	ad By The strict of the stric	Est # of People Reached	Est. Hours	
Date Location Tyles (If Applicable) TOTAL # OF SPECIAL OUT INFORMATION Date Location To (If Applicable)	INFORMATION ON SP pe of Outreach Activity calth/resource fair IL OUTREACH ACTIVITY HO IN ON COMMUNITY LEG	TIES IN THE QUART	IVITIES DATA ACTIVITIES Groups Targete Dutreach seniors TER: TER: ROGRAMS/ACTIVITIES	ad By Tivities Tivities	Est # of People Reached 50 Est # of	Est. Hours	
Date Location Type (If Applicable) TOTAL # OF SPECIAL OUT INFORMATION Date Location Tope (If Applicable) INFORMATION Date Location Tope (If Applicable) INFORMATION Tope (If Applicable) INFORMATION Tope (If Applicable) INFORMATION Tope (If Applicable) INFORMATION Tope (If Applicable)	INFORMATION ON SP pe of Outreach Activity calth/resource fair AL OUTREACH ACTIVITY FREACH ACTIVITY HO N ON COMMUNITY LEG	TIES IN THE QUART	IVITIES DATA ACTIVITIES Groups Targete Outreach Seniors TER: TER: ROGRAMS/AC	ad By Tivities Tivities Tivities Tivities Tivities	Est # of People Reached Est # of Pople Reached	Est. Hours Est. Hours	
Date Location Tyles (If Applicable) TOTAL # OF SPECIAL OUT INFORMATION Date Location To (If Applicable) 10/21/2009 Hutchins Street He 11/14/2009 Webinar Verice (If Applicable)	INFORMATION ON SP pe of Outreach Activity Palth/resource fair AL OUTREACH ACTIVITY INFORMATION ON COMMUNITY LEeppic Palth/Education	TIES IN THE QUART	IVITIES DATA ACTIVITIES Groups Targete Outreach Seniors TER: TER: ROGRAMS/AC Targeted Audie	D. SERVICES 441 441 5 CTIVITIES nnce viders	Est # of People Reached Est # of Pople Reached 50 Est # of Participants	Est. Hours Est. Hours 4	

Fiscal Year: 2009-2010

Quarter: 2

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209-468-1422 AAA Contact Email: bparrish@sjgov.org

4

10

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong Provider Contact Phone: 209-644-2625 Provider Contact Email:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6271 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel Provider Contact Phone: 209-532-7632 Provider Contact Email: ktoepel@ccstockton.org

Total Unduplicated Client Count for Quarter: 12

Total Cases Closed in Quarter: 19

Total Units of Service for Quarter (Unit=1 Hour): 51

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

	IN CASES OPEN	NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	5	Two or More Races:	0
65-74:	3	Caucasian:	11
75-84:	4	African American:	0
85+:	0	Native American/Native Alaskan:	1
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	12	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	6	Chinese:	0
Female:	6	Filipino:	0
Total:	12	Japanese:	0
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	1	Laotian:	0
Homebound:	0	Vietnamese:	0
Lives Alone:	3	Guamanian:	0
Institutionalized:	0	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Samoan:	0
Limited English:	0	Other Asian/Pacific Islander:	0
Rural:	12	Race Unknown/Some Other Race:	0
Greatest Economic Need (Minority):	0	Client Declined to Provide Information:	0
Greatest Economic Need (Non-Minority):	2	Total:	12
Greatest Economic Need (Minority Status Unknown	n): 0	rotal.	12
CLIENT ETHNICITY			
Hispanic/Latino:	0		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6271 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel Provider Contact Phone: 209-532-7632 Provider Contact Email: ktoepel@ccstockton.org

Provider Contact Name: Kathi Toepel		vider Contact Phone: 209-5	Provider Contact Email: kto			
CASES OPENED IN QUARTER		CASE	S CLOSED IN QUAR	TER		
(Total Cases Opened by Legal Problem Code)		(Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	1	2	0	0		
A2. Contracts/Warranties:	0	0	2	0		
A3. Other Consumer/Finance:	2	3	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	1	0	1	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	1	2	0	0		
D3. Other Health/Community Based Care:	1	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	1	1	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 12 AAA Name: Area 12 Agenc	y on Aging				
AAA Contact Name: Doreen Schmidt	AAA	Contact Phone: 209-532	-6271	AAA Contact Email: dsc	chmidt@area12.org
Provider Name: Catholic Charities		Cor	unty(ies): Alpine, Am	ador, Calaveras, Marip	oosa,
Provider Contact Name: Kathi Toepel	Provid	der Contact Phone: 209-5	32-7632	Provider Contact Email:	ktoepel@ccstockton.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	4	3	2	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	1	0	0	0	
H4. Other Miscellaneous:	0	3	0	0	
TOTAL CASES OPENED IN QUARTER:	12	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		14	5	0	
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	51			
OUTREAC	CH/COMMUNITY ED	DUCATION ACTIVITIES D	ATA		
INFORM	MATION ON SPECIA	AL OUTREACH ACTIVITI	ES		
Date Location Type of O	utreach Activity	Groups Ta Outreach	rgeted By	Est # of Est. People Hours Reached	
10/2009 TC Health Fair Health Fai	r	Attendees		75 16	
TOTAL # OF SPECIAL OUTREACH		<u></u>	1 16	, ,	
TOTAL # OF COMMUNITY LEGAL EDUCATION TOTAL ESTIMATED # OF COMMUNITY LEGAL E		<u>'</u>	0		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831-688-0400*819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz and San Benito County

Provider Contact Name: Terrence Lee Hancock Provider Contact Phone: 831-426-8824 Provider Contact Email: terryhancock@seniorlegal

179

86

1483

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE		CLIENT RACE	
60-64:	44	Two or More Races:	(
65-74:	59	Caucasian:	170
75-84:	38	African American:	1
85+:	29	Native American/Native Alaskan:	2
Client Declined to Provide Information:	9	Asian/Pacific Islander	
Total:	179	Asian Indian:	(
CLIENT GENDER		Cambodian:	(
Male:	63	Chinese:	<u> </u>
Female:	116	Filipino:	
Total:	179	Japanese:	
OTHER CLIENT CHARACTERISTICS		Korean:	(
Frail/Disabled:	112	Laotian:	
Homebound:	2	Vietnamese:	<u> </u>
Lives Alone:	105	Guamanian:	,
Institutionalized:	3	Hawaiian:	
Suspected Victim of Elder Abuse/Exploitation:	6	Samoan:	
Limited English:	23		
Rural:	78	Other Asian/Pacific Islander:	
Greatest Economic Need (Minority):	43	Race Unknown/Some Other Race:	
Greatest Economic Need (Non-Minority):	105	Client Declined to Provide Information:	(
Greatest Economic Need (Minority Status Unknown	n): 0	Total:	179
CLIENT ETHNICITY	,		
Hispanic/Latino:	37		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831-688-0400*819 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz and San Benito County

Provider Contact Name: Terrence Lee Hancock Provider Contact Phone: 831-426-8824 Provider Contact Email: terryhancock@seniorlegal

CASES OPENED IN QUARTER	Provider Contact Name: Terrence Lee Hance	<i>ock</i> F	Provider Contact Phone: 831- 4	126-8824	Provider Contact Email: terryh
Consumer/Finance	CASES OPENED IN QUARTER	CAS	ES CLOSED IN QUAR	TER	
Advice (CA) Services (LAS) Representation (LR) CONSUMER/FINANCE A1. Bankruptcy/Debt Collection: 34	(Total Cases Opened by Legal Problem Cod	le)	(Total Cases Close	ed by Case Closing Code &	Legal Problem Code)
A1. Bankruptcy/Debt Collection: 34					
A2. Contracts/Warranties: 7 0 3 3 3 3 A3 A3 A3 Other Consumer/Finance: 8 3 3 3 3 0 O EMPLOYMENT B1. Discrimination: 0 0 0 0 0 0 0 0 O B2. Other Employment: 3 0 0 0 0 0 0 O FAMILY C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: 0 0 0 0 0 0 O C2. Conservatorship: 4 0 0 0 0 0 O C3. Other Family: 0 0 0 0 0 0 O HEALTH/COMMUNITY BASED CARE D1. Medi-Cal/Medicaid: 19 5 0 0 O D2. Medicare: 0 0 0 0 0 O D3. Other Health/Community Based Care: 8 4 0 0 1 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 1 0 0 1 1 3 O Foreclosure/Reverse Mortgages: 1 0 0 0 1 1 0 O INCOME MAINTENANCE F1. Social Security: 1 0 0 0 0 0 O F3. Pensions/Retiree Benefits: 2 0 0 4 4 0 0	CONSUMER/FINANCE				
A3. Other Consumer/Finance: 8 3 3 3 0 0 EMPLOYMENT B1. Discrimination: 0 0 0 0 0 0 0 0 B2. Other Employment: 3 0 0 0 0 0 0 FAMILY C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: 0 0 0 0 0 0 0 0 C2. Conservatorship: 4 0 0 0 0 0 0 0 0 C3. Other Family: 0 0 0 0 0 0 1 HEALTH/COMMUNITY BASED CARE D1. Medi-Cal/Medicaid: 19 5 0 0 0 0 0 1 D2. Medicare: 0 0 0 0 0 0 0 0 D3. Other Health/Community Based Care: 8 4 0 0 1 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 2. On 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	A1. Bankruptcy/Debt Collection:	34	4	24	1
B1. Discrimination: 0 0 0 0 0 0 0 0 0	A2. Contracts/Warranties:	7	0	3	3
B1. Discrimination: 0 0 0 0 0 0 0 0 0	A3. Other Consumer/Finance:	8	3	3	0
B2. Other Employment: 3	EMPLOYMENT		·		
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	B1. Discrimination:	0	0	0	0
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights: C2. Conservatorship: C3. Other Family: C3. Other Family: C4. Conservatorship: C3. Other Family: C4. Conservatorship: C5. Other Family: C6. Other Family: C7. Other Family: C8. Other Family: C8. Other Family: C8. Other Family: C9. Other Health/Community Based Care: C9. Other Health/Community Based Ca	B2. Other Employment:	3	0	0	0
Grandparents Rights: C2. Conservatorship: C3. Other Family: D1. Medi-Cal/Medicaid: D2. Medicare: D3. Other Health/Community Based Care: B4	FAMILY				
C3. Other Family: D1. Medi-Cal/Medicaid:		0	0	0	0
D1. Medi-Cal/Medicaid:	C2. Conservatorship:	4	0	0	0
D1. Medi-Cal/Medicaid: 19 5 0 0 D2. Medicare: 0 0 0 0 0 D3. Other Health/Community Based Care: 8 4 0 1 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 40 6 3 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 11 0 1 3 E3. Other Housing: 10 0 1 0 INCOME MAINTENANCE F1. Social Security: 1 0 0 0 F2. Supplemental Security Income (SSI): 5 0 0 0 F3. Pensions/Retiree Benefits: 2 0 4 0	C3. Other Family:	0	0	0	1
D2. Medicare: 0 0 0 0 0 D3. Other Health/Community Based Care: 8 4 0 1 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 40 6 3 0 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 11 0 1 3 E3. Other Housing: 10 0 1 0 INCOME MAINTENANCE F1. Social Security: 1 0 0 0 F2. Supplemental Security Income (SSI): 5 0 0 0 F3. Pensions/Retiree Benefits: 2 0 4 0	HEALTH/COMMUNITY BASED CARE				
D3. Other Health/Community Based Care: 8 4 0 1 HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): 40 6 3 0 0 E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: 11 0 1 3 Foreclosure/Reverse Mortgages: 10 0 0 1 0 0 INCOME MAINTENANCE F1. Social Security: 1 0 0 0 0 F2. Supplemental Security Income (SSI): 5 0 0 0 0 F3. Pensions/Retiree Benefits: 2 0 4 0	D1. Medi-Cal/Medicaid:	19	5	0	0
## HOUSING E1. Landlord-Tenant (Subsidized or Private Housing): E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: E4. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: E4. Social Security: E5. Social Security: E6. Supplemental Security Income (SSI): E7. Supplemental Security Income (SSI): E7. Pensions/Retiree Benefits: E7. Social Security Income (SSI): E7. Supplemental Security Income (SSI):	D2. Medicare:	0	0	0	0
E1. Landlord-Tenant (Subsidized or Private Housing): E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: E3. Other Housing: E1. Social Security: F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: E3. Other Housing: E1. Social Security: E2. Supplemental Security Income (SSI): E3. Other Housing: E4. O	D3. Other Health/Community Based Care:	8	4	0	1
Private Housing): 11 0 1 3 E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages: 11 0 1 3 E3. Other Housing: 10 0 1 0 INCOME MAINTENANCE F1. Social Security: 1 0 0 0 F2. Supplemental Security Income (SSI): 5 0 0 0 F3. Pensions/Retiree Benefits: 2 0 4 0	HOUSING				
Foreclosure/Reverse Mortgages: E3. Other Housing: INCOME MAINTENANCE F1. Social Security: F2. Supplemental Security Income (SSI): F3. Pensions/Retiree Benefits: E3. Other Housing: 10 0 1 0 0 0 0 0 0 0 0 0 0		40	6	3	0
F1. Social Security: 1 0 0 0 0 F2. Supplemental Security Income (SSI): 5 0 0 0 F3. Pensions/Retiree Benefits: 2 0 4 0		11	0	1	3
F1. Social Security: 1 0 0 0 F2. Supplemental Security Income (SSI): 5 0 0 0 F3. Pensions/Retiree Benefits: 2 0 4 0	E3. Other Housing:	10	0	1	0
F2. Supplemental Security Income (SSI): 5 0 0 0 F3. Pensions/Retiree Benefits: 2 0 4 0	INCOME MAINTENANCE				
F3. Pensions/Retiree Benefits: 2 0 4 0	F1. Social Security:	1	0	0	0
	F2. Supplemental Security Income (SSI):	5	0	0	0
F4. Other Income Maintenance: 1 0 1	F3. Pensions/Retiree Benefits:	2	0	4	0
	F4. Other Income Maintenance:	1	0	0	1

Fiscal Year: 2009-2010

Quarter: 2

PSA: 13 AAA Name: Seniors Council	of Santa Cruz and	l San Benito Co	unties, l	nc.			
AAA Contact Name: Patty Talbott	AAA C	Contact Phone:	831 - 688	-0400*819	AAA Contact Email: par	ttyt@seniorscouncil.org	
Provider Name: Senior Citizens Legal Service	es		Cou	ınty(ies): Santa Cruz	z and San Benito Coun	ity	
Provider Contact Name: Terrence Lee Hancock	Provid	ler Contact Phon	e: 831-4 2	26-8824	Provider Contact Email:	terryhancock@seniorlegal	
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0		0	0	0		
G2. Elder Abuse/Neglect/Exploitation:	0		0	0	0	,	
G3. Other Individual Rights:	0		0	0	1		
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	15		1	9	1		
H2. Advance Health Care Directives (AHCD):	0		0	0	0		
H3. Financial Powers of Attorney:	10		0	3	0		
H4. Other Miscellaneous:	1		0	0	0		
TOTAL CASES OPENED IN QUARTER:	179	TOTAL CASE	S CLOSI	ED IN QUARTER BY C	ASE CLOSED CODE		
·		TOTAL COUNS AND ADVIC		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
			23	51	12		
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	1483					
OUTREACH	H/COMMUNITY ED	UCATION ACTIV	VITIES D	ATA			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0							
TOTAL # OF COMMUNITY LEGAL EDUCA	TION PROGRAMS	IN THE QUART	ER:	0			

Fiscal Year: 2009-2010

Hispanic/Latino:

Quarter: 2

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Phone: 559-453-6494 AAA Contact Email: Idescoteaux@fmaa.org AAA Contact Name: Linda Descoteaux

Provider Name: Central California Legal Services County(ies): Fresno, Madera

Provider Contact Email: gregg@centralcallegal.or Provider Contact Name: Gregory Elovich Provider Contact Phone: 559-570-1217

347

87 Total Unduplicated Client Count for Quarter: 88 Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

<u> </u>	I CASES UPE	NED INIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	36	Two or More Races:	
65-74:	34	Caucasian:	
75-84:	13	African American:	
85+:	4	Native American/Native Alaskan:	
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	87	Asian Indian:	
CLIENT GENDER		Cambodian:	
Male:	31	Chinese:	
Female:	56	Filipino:	
Total:	87	Japanese:	
OTHER CLIENT CHARACTERISTICS		Korean:	
Frail/Disabled:	0	Laotian:	
Homebound:	0	Vietnamese:	<u> </u>
Lives Alone:	46	Guamanian:	
Institutionalized:	0	Hawaiian:	<u> </u>
Suspected Victim of Elder Abuse/Exploitation:	2	Samoan:	<u> </u>
Limited English:	17		-
Rural:	8	Other Asian/Pacific Islander:	<u> </u>
Greatest Economic Need (Minority):	41	Race Unknown/Some Other Race: Client Declined to Provide Information:	<u> </u>
Greatest Economic Need (Non-Minority):	31		
Greatest Economic Need (Minority Status Unknown):	9	Total:	
CLIENT ETHNICITY			

23

Fiscal Year: 2009-2010

Quarter: 2

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Linda Descoteaux AAA Contact Phone: 559-453-6494 AAA Contact Email: Idescoteaux @fmaa.org

Provider Name: Central California Legal Services County(ies): Fresno, Madera

Provider Contact Name: Gregory Elovich Provider Contact Phone: 559-570-1217 Provider Contact Email: gregg@centralcallegal.or

Provider Contact Name: Gregory Elovich	Pr	ovider Contact Phone: 559-5	70-1217	Provider Contact Email: gre	
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code))		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE				_	
A1. Bankruptcy/Debt Collection:	2	1	1	2	
A2. Contracts/Warranties:	2	2	0	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT				•	
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	1	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	2	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	1	0	0	
D3. Other Health/Community Based Care:	1	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	52	42	10	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	4	2	1	0	
INCOME MAINTENANCE					
F1. Social Security:	2	2	0	0	
F2. Supplemental Security Income (SSI):	4	2	2	1	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	9	9	3	4	
	-			-	

Fiscal Year: 2009-2010

Quarter: 2

Jarter: 2 PSA: 14 AAA Name: Fresno-Madera Area	Aganay an Agine				
PSA: 14 AAA Name: Fresno-Madera Area AAA Contact Name: Linda Descoteaux		/ act Phone:	-6494	AAA Contact E	mail: <i>Idescoteaux@fmaa.org</i>
Provider Name: Central California Legal Services	ia Legal Services County(ies): Fresno, Madera				
Provider Contact Name: Gregory Elovich	Provider C	Contact Phone: 559-5	70-1217	Provider Contac	ct Email: gregg@centralcallega
IDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	1	0	0		0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0		0
G3. Other Individual Rights:	0	0	0		0
ISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	5	0	0		0
H2. Advance Health Care Directives (AHCD):	0	0	0		0
H3. Financial Powers of Attorney:	0	0	0		0
H4. Other Miscellaneous:	0	0	0		0
TOTAL CASES OPENED IN QUARTER:	87 T	OTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED	CODE
·	T	OTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGA REPRESENTAT	
		AND ADVICE 64	ADD. SERVICES	REPRESENTAT.	7
			17		7
TOTAL ESTIMATED CASE WORK HOURS		347			
OUTREACH/CO	DMMUNITY EDUCA	ATION ACTIVITIES D	PATA		
INFORMATION	ON ON SPECIAL O	UTREACH ACTIVITI	ES		
Date Location Type of Outread (If Applicable)	ch Activity	Groups Ta Outreach	argeted By		st. ours
10/27/2009 Parlier Telcom Rights;	HMO grievances	Seniors		23	6
11/05/2009 Del Rey Telcom Rights;	HMO grievances	Seniors		14	6
11/04/2009 Fresno Elder Abuse Pre	evention Round Tab	le Agencies/providers		10	1.5
11/12/2009 Fresno Telcom Rights;	HMO grievances	Senior Co	Senior Companion		6
12/02/2009 Fresno Elder Abuse Pre	evention Round Tab	le Agencies/	providers	10	1.5
TOTAL # OF SPECIAL OUTREAC TOTAL ESTIMATED # OF SPECIAL OUTREACH AC	TIVITY HOURS IN	THE QUARTER:	5 21		
INFORMATION ON COMM	JNITY LEGAL EDU				
Date Location Topic (If Applicable)		Targeted /	Audience	Est # of E Participants F	est. Hours
	oblems/Elder Abus	e Seniors		6	6

Fiscal Year: 2009-2010

Quarter: 2

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Linda Descoteaux AAA Contact Phone: 559-453-6494 AAA Contact Email: Idescoteaux@fmaa.org

Provider Name: Central California Legal Services County(ies): Fresno, Madera

Provider Contact Name: Gregory Elovich Provider Contact Phone: 559-570-1217 Provider Contact Email: gregg@centralcallegal.or

10/19/2009	Clovis Senior Center	General legal problems/Elder Abuse	Seniors	6	6
11/19/2009	Clovis Senior Center	General legal problems/Elder Abuse	Seniors	6	6
12/07/2009	Clovis Senior Center	General legal problems/Elder Abuse	Seniors	6	6
12/21/2009	Clovis Senior Center	General legal problems/Elder Abuse	Seniors	6	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

Fiscal Year: 2009-2010

Quarter: 2

PSA: 15 AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Central CA Legal Services Inc

Provider Contact Name: Michelle Ewert Provider Contact Phone: 559-733-8770 Provider Contact Email: michelle@centralcallegal.

County(ies): Kings

67

29 Total Unduplicated Client Count for Quarter: 26 Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS

	IN CASES OPEN	IED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	1	Two or More Races:	0
65-74:	14	Caucasian:	17
75-84:	10	African American:	0
85+:	2	Native American/Native Alaskan:	0
Client Declined to Provide Information:	2	Asian/Pacific Islander	•
Total:	29	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	12	Chinese:	0
Female:	17	Filipino:	0
Total:	29	Japanese:	0
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	2	Laotian:	0
Homebound:	0	Vietnamese:	0
Lives Alone:	13	Guamanian:	0
Institutionalized:	0	Hawajian:	0
Suspected Victim of Elder Abuse/Exploitation:	2	Samoan:	0
Limited English:	0	Other Asian/Pacific Islander:	0
Rural:	0	Race Unknown/Some Other Race:	9
Greatest Economic Need (Minority):	4	Client Declined to Provide Information:	3
Greatest Economic Need (Non-Minority):	3		
Greatest Economic Need (Minority Status Unknow	n): 0	Total:	29
CLIENT ETHNICITY			
Hispanic/Latino:	9		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 15 AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Central CA Legal Services Inc County(ies): Kings

Provider Contact Name: *Michelle Ewert* Provider Contact Phone: *559-733-8770* Provider Contact Email: *michelle@centralcallegal.*

Provider Contact Name: Michelle Ewert	Provid	der Contact Phone: 559-7	33-8770	Provider Contact Email: I		
CASES OPENED IN QUARTER		CASES CLOSED IN QUARTER				
(Total Cases Opened by Legal Problem Code)		(Total Cases Closed	d by Case Closing Code & I	_egal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	0	0	0	0		
A2. Contracts/Warranties:	2	2	0	0		
A3. Other Consumer/Finance:	3	2	1	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	0	1	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	1	1	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0		
E3. Other Housing:	4	3	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	1	1	0	0		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 15 AAA Name: Kings/Tulare Area	Agency on Agin	g					
AAA Contact Name:	AAA C	ontact Phone:		AAA Contact Email:			
Provider Name: Central CA Legal Services Inc		Соц	unty(ies): Kings				
Provider Contact Name: Michelle Ewert	Provide	er Contact Phone: 559-7	33-8770	Provider Contact Email:	michelle@centralcallegal.		
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0			
G3. Other Individual Rights:	0	0	0	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	6	0	6	0			
H2. Advance Health Care Directives (AHCD):	0	0	0	0			
H3. Financial Powers of Attorney:	0	0	0	0			
H4. Other Miscellaneous:	7	6	0	0			
TOTAL CASES OPENED IN QUARTER:	29	TOTAL CASES CLOSI	ED IN QUARTER BY C	ASE CLOSED CODE			
,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION			
	ſ	18	8	0			
TOTAL ESTIMATED CASE WORK HOUR	S SPENT:	67					
OUTREACH/0	COMMUNITY EDI	UCATION ACTIVITIES D	ATA				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0							
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0 TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0							

Fiscal Year: 2009-2010

Quarter: 2

PSA: 15 AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Sarah Shena County(ies): Tulare

Provider Contact Name: Sarah Shena Provider Contact Phone: 559-733-6585 Provider Contact Email: sshena@tularehhsa.org

250

Total Unduplicated Client Count for Quarter: 46

Total Cases Closed in Quarter: 55

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

	IN CASES OPEN	ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	7	Two or More Races:	1
65-74:	18	Caucasian:	35
75-84:	13	African American:	1
85+:	8	Native American/Native Alaskan:	0
Client Declined to Provide Information:	0	Asian/Pacific Islander	-
Total:	46	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	28	Chinese:	0
Female:	18	Filipino:	C
Total:	46	Japanese:	
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	23	Laotian:	0
Homebound:	3	Vietnamese:	
Lives Alone:	15	Guamanian:	0
Institutionalized:	0	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Samoan:	
Limited English:	6	Other Asian/Pacific Islander:	
Rural:	8	Race Unknown/Some Other Race:	8
Greatest Economic Need (Minority):	9	Client Declined to Provide Information:	1
Greatest Economic Need (Non-Minority):	15	Total:	46
Greatest Economic Need (Minority Status Unknow	/n): 0	Total.	J 40
CLIENT ETHNICITY			
Hispanic/Latino:	13		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 15 AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Sarah Shena County(ies): Tulare

Provider Contact Name: Sarah Shena Provider Contact Phone: 559-733-6585 Provider Contact Email: sshena@tularehhsa.org

Provider Contact Name: Sarah Shena	Provid	er Contact Phone: 559-7	33-6585	Provider Contact Email: s
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	4	2	0
A2. Contracts/Warranties:	2	2	3	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	12	10	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	0	0	0	0

0

Fiscal Year: 2009-2010

Quarter: 2

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Tim Lutz

AAA Contact Phone:

Provider Name: Sarah Shena

County(ies): Tulare

Provider Contact Name: Sarah Shena

Provider Contact Phone: 559-733-6585

Provider Contact Email: sshena@tularehhsa.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:

0
0
0
0
0

G3. Other Individual Rights:	0
MISCELLANEOUS	
H1. Estate Planning/Wills/Trusts:	16
H2. Advance Health Care Directives (AHCD):	0
H3. Financial Powers of Attorney:	1

G2. Elder Abuse/Neglect/Exploitation:

H4. Other Miscellaneous: 0

TOTAL CASES OPENED IN QUARTER: 46

0	0	0						
7	15	0						
0	0	0						
0	1	0						
0	1	0						
TOTAL CASES CLOS	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE							
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION						
32	23	0						

0

TOTAL ESTIMATED CASE WORK HOURS SPENT:

192

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA INFORMATION ON SPECIAL OUTREACH ACTIVITIES Type of Outreach Activity Groups Targeted By Date Location Est. Est # of Outreach People Hours (If Applicable) Reached 10/18/2009 Visalia Presentation to PFLAG group Lesbian/Gay Seniors & families 30 5 10/28/2009 Visalia Taught Social Welfare class for Junior Referral Sources 25 4 10/28/2009 Lindsay Presentation to Newsletter Committee Referral Sources 2 10/09/2009 Visalia United Way Exec. Committee Meeting Referral Sources 6 12 2.5 10/27/2009 Visalia United Way Board Meeting Referral Sources 11/04/2009 Visalia Present to County Redevelopment Staff Referral Sources 5 3.5 11/13/2009 Visalia United Way Exec. Comm. Mtg Referral Sources 2 11/15/2009 Visalia PFLAG Monthly Meeting LGBT Seniors & Families 30 3.5 11/18/2009 Visalia Present to Pub. Defender Attorneys Referral Sources 36 1.75 11/24/2009 Visalia United Way Board Meeting Referral Sources 12 2.5

Fiscal Year: 2009-2010

Quarter: 2

PSA: 15 AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Sarah Shena County(ies): Tulare

Provider Contact Name: Sarah Shena Provider Contact Phone: 559-733-6585 Provider Contact Email: sshena@tularehhsa.org

11/24/2009	Visalia	Dinner for LGBT Group	Referral Sources & LGBT Seniors	25	1.5
11/09/2009	N/A	Prepare Referral Guide for County Departments	Referral Sources	0	1
12/11/2009	Visalia	United Way Exec. Comm. Meeting	Referral Sources	6	2
12/20/2009	Visalia	PFLAG Monthly Meeting	LGBT Seniors & Families	40	3.5
12/29/2009	Visalia	United Way Board Meeting	Referral Sources	9	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 39

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES						
Date	Location (If Applicable)	Торіс	Targeted Audience	Est # of Participants	Est. Hours	
10/14/2009	Tulare	Mobile Home Law	Low Income Seniors & Families	12	3	
10/26/2009	Visalia	Mediation	Referral Sources	12	1.5	
10/00/2009	NA	Article: Senior Legal Service Program	Low Income Seniors & Families	20000		
10/00/2009	NA	Article: Pub Guardians Rep Payee Program	Low Income Seniors & Families	900	1	
11/00/2009	NA	Article: Preventing Fraud (Misleading Medicare Mailings)	Low Income Seniors & Families	10000	1.	
12/00/2009	NA	Article: Senior Legal Services Program	Low Income Seniors & Families	900	0.	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 16 AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Name: Marilyn Mann41 AAA Contact Phone: (760) 872-1727 AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo & Mono

Provider Contact Name: Devon Lee Lomayesva Provider Contact Phone: (760) 746-8941 Provider Contact Email: dlomayesva@calindian.or

113

Total Unduplicated Client Count for Quarter: 33

Total Cases Closed in Quarter: 35

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 4 Two or More Races: 12 25 65-74: Caucasian: 12 75-84: African American: 0 85+: 5 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 33 Total: Asian Indian: **CLIENT GENDER** Cambodian: 11 Male: Chinese: 22 Female: Filipino: 0 33 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: 6 Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 14 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 0 Other Asian/Pacific Islander: 33 Rural: Race Unknown/Some Other Race: Greatest Economic Need (Minority): 4 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 8 33 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** Hispanic/Latino: 1

Fiscal Year: 2009-2010

Quarter: 2

PSA: 16 AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Name: Marilyn Mann41 AAA Contact Phone: (760) 872-1727 AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo & Mono

Provider Contact Name: Devon Lee Lomayesva Provider Contact Phone: (760) 746-8941 Provider Contact Email: dlomayesva@calindian.or

Provider Contact Name: Devon Lee Lomayesva		vider Contact Phone: (760)	746-8941	Provider Contact Email: dlomay	
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			RTER & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	3	1	0	0	
A2. Contracts/Warranties:	1	1	1	0	
A3. Other Consumer/Finance:	2	1	1	0	
EMPLOYMENT		·			
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	1	0	0	0	
HEALTH/COMMUNITY BASED CARE		·			
D1. Medi-Cal/Medicaid:	4	4	1	1	
D2. Medicare:	1	1	0	0	
D3. Other Health/Community Based Care:	0	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	2	0	2	0	
INCOME MAINTENANCE					
F1. Social Security:	1	1	0	0	
F2. Supplemental Security Income (SSI):	1	1	0	0	
F3. Pensions/Retiree Benefits:	1	0	0	0	
F4. Other Income Maintenance:	1	0	0	0	

Fiscal Year: 2009-2010

Quarter: 2

PSA	: 16	AAA Name: In	nyo/Mono Area	Agency on Aging	9					
AAA Contact Name: Marilyn Mann41 AAA Contact Phone: (760) 872-1727 AAA Contact Email: mmann@inyocounty.us								ann@inyocounty.us		
	Provider Name: California Indian Legal Services County(ies): Inyo & Mono									
	Provider Contact Name: Devon Lee Lomayesva Provider Contact Phone: (760) 746-8941 Provider Contact Email: dlomayesva@calindian.or									
INDIVI	DUAL RIGHT	S								
G1. Immigration/Naturalization: 0 0 0 0										
	G2. Elder Ab	use/Neglect/Exploitat	ion:	0		0	0		0	
	G3. Other In	dividual Rights:		0		0	0		0	
MISCE	LLANEOUS									
	H1. Estate Pl	anning/Wills/Trusts:		4		3	4		0	
	H2. Advance	Health Care Directive	es (AHCD):	4		0	4		0	
	H3. Financial	Powers of Attorney:		3		1	3		0	
	H4. Other Mi	scellaneous:		3		2	0		0	
	TOTA	AL CASES OPENED	IN QUARTER:	33	TOTAL CAS	ES CLOS	ED IN QUARTER BY C	ASE CLOSED	CODE	
TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION										
					AND ADVI	18	ADD. SERVICES	REPRESENTA	1	
					<u> </u>	18	10		1	
	тот	AL ESTIMATED CAS	SE WORK HOU	JRS SPENT:	113					
			OUTREAC	H/COMMUNITY E	DUCATION ACT	IVITIES D	ATA			
			INFORM	IATION ON SPECI	AL OUTREACH	ACTIVITI	ES			
	Date	Location	Type of Ou	treach Activity					st.	
		(If Applicable)				Outreach		People F Reached	lours	
l la	12/3/09	Inyo-Mono Cos.	DCA Madia	event-Paper/Radio		Seniors		14000	1.0	
L		Inyo-Mono Cos.	PSA – Radi	· ·		Seniors		4000	0.5	
_		Inyo-Mono Cos.		Web – Ch 33 Interv		Seniors				
	12/14/09	THYO-MOHO COS.	PSA = 1V/V	Web – Cii 33 Iiileiv	riew	Seriors		19500	1.2	
		TOTAL # OF S	PECIAL OUTR	REACH ACTIVITIES	S IN THE QUAR	TER:	3			
7	TOTAL ESTIN	MATED # OF SPECIA	AL OUTREACH	ACTIVITY HOURS	S IN THE QUAR	TER:	4			
	TOTAL	# OF COMMUNITY I	LEGAL EDUCA	TION PROGRAMS	S IN THE QUAR	TER:	0			
то	TAL ESTIMA	TED # OF COMMUN	IITY LEGAL ED	DUCATION HOURS	S IN THE QUAR	TER:	0			

Fiscal Year: 2009-2010

Quarter: 2

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 605-925-9554 AAA Contact Email: seniors@kcbx.net

254

653

Provider Name: Central Coast Commission for Senor Citizens County(ies): San Luis Obispo and Santa Barbara

Provider Contact Name: Provider Contact Phone: Provider Contact Email:

Total Unduplicated Client Count for Quarter: 306

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CH		FOR UNDUPLICATED CLIENTS ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	90	Two or More Races:	2
65-74:	124	Caucasian:	271
75-84:	67	African American:	10
85+:	22	Native American/Native Alaskan:	2
Client Declined to Provide Information:	3	Asian/Pacific Islander	
Total:	306	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	143	Chinese:	3
Female:	163	Filipino:	1
Total:	306	Japanese:	1
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	93	Laotian:	0
Homebound:	0	Vietnamese:	0
Lives Alone:	150	Guamanian:	0
Institutionalized:	0		
Suspected Victim of Elder Abuse/Exploitation:	15	Hawaiian:	0
Limited English:	15	Samoan:	0
		Other Asian/Pacific Islander:	0
Rural:	30	Race Unknown/Some Other Race:	16
Greatest Economic Need (Minority):	16	Client Declined to Provide Information:	0
Greatest Economic Need (Non-Minority):	102	Total:	306

0

30

Fiscal Year: 2009-2010

Quarter: 2

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 605-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Senor Citizens County(ies): San Luis Obispo and Santa Barbara

Provider Contact Name: Provider Contact Phone: Provider Contact Email:

Provider Contact Name:	Provid	er Contact Phone:		Provider Contact Email:
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	3)	CASE (Total Cases Closed	rER Legal Problem Code)	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	18	8	1	0
A2. Contracts/Warranties:	24	3	19	1
A3. Other Consumer/Finance:	116	4	106	0
EMPLOYMENT		·		
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	13	1	10	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	12	0	9	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	37	1	25	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	1	9	0
E3. Other Housing:	16	3	5	0
INCOME MAINTENANCE		-		
F1. Social Security:	2	1	2	1
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	2	0	0

Fiscal Year: 2009-2010

Quarter: 2

AAA Contact Name: Joyce Ellen Lippman	AAA (Contact Phone: 605-925-	9554	AAA Contact Email: sen	iors@kcbx.net		
Provider Name: Central Coast Commission for	Obispo and Santa Barba	ara					
Provider Contact Name:	Provid	der Contact Phone:		Provider Contact Email:			
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	4	0	0	0			
G3. Other Individual Rights:	7	4	2	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	0	0	0	0			
H2. Advance Health Care Directives (AHCD):	11	3	9	0			
H3. Financial Powers of Attorney:	6	0	2	0			
H4. Other Miscellaneous:	27	9	9	0			
TOTAL CASES OPENED IN QUARTER:	306	TOTAL CASES CLOSE	D IN QUARTER BY C	CASE CLOSED CODE			
·		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL			
		AND ADVICE	ADD. SERVICES	REPRESENTATION			
		43	209	2			
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	654					
OUTREACH	I/COMMUNITY ED	DUCATION ACTIVITIES D	ATA				
INFORM	ATION ON SPECIA	AL OUTREACH ACTIVITIE	ES .				
Date Location Type of Out (If Applicable)	reach Activity	Groups Ta Outreach	rgeted By	Est # of Est. People Hours Reached			
10/14/2009 San Luis Obispo Elder Abuse	& SLSP Services	Hospice Pa	irtners	30 1			
10/26/2009 Morro Bay Health and	Welfare Fair	Seniors		40 4			
			-				
TOTAL # OF SPECIAL OUTRI TOTAL ESTIMATED # OF SPECIAL OUTREACH		<u>'</u>	5				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:							
TOTAL # OF COMMUNITY LEGAL EDUCA	HON PROGRAMS	IN THE QUARTER: I	U				

Fiscal Year: 2009-2010

Quarter: 2

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Christine Voth AAA Contact Phone: 805-477-7305 AAA Contact Email: christine.voth@ventura.org

Provider Name: Grey Law of Ventura County County(ies): Ventura

Provider Contact Name: Michael Williams Provider Contact Phone: 805-658-2266 Provider Contact Email: MSW98488@aol.com

237 237

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 518

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 26 60-64: Two or More Races: 13 99 65-74: 90 Caucasian: 91 18 75-84: African American: 12 85+: 30 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 237 Asian Indian: **CLIENT GENDER** Cambodian: 80 Male: Chinese: 157 Female: 9 Filipino: 237 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 2 Korean: Frail/Disabled: 16 Laotian: 0 Homebound: 0 5 Vietnamese: Lives Alone: 105 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 3 0 Samoan: Limited English: 51 0 Other Asian/Pacific Islander: 2 Rural: Race Unknown/Some Other Race: 48 Greatest Economic Need (Minority): 54 Client Declined to Provide Information: 25 Greatest Economic Need (Non-Minority): 67 237 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 48 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Christine Voth AAA Contact Phone: 805-477-7305 AAA Contact Email: christine.voth@ventura.org

Provider Name: Grey Law of Ventura County Co

Provider Contact Name: *Michael Williams* Provider Contact Phone: 805-658-2266 Provider Contact Email: *MSW98488@aol.com*

Provider Contact Name: <i>Michael Williams</i>	Provid	der Contact Phone: 805-6	58-2266	Provider Contact Email:	
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	0	0	0	0	
A2. Contracts/Warranties:	2	2	0	0	
A3. Other Consumer/Finance:	76	19	25	32	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	14	14	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	18	0	0	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	18	18	0	0	
F2. Supplemental Security Income (SSI):	17	17	0	0	
F3. Pensions/Retiree Benefits:	12	12	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2009-2010

Quarter: 2

A Contact Name: Christine Voth	AAA	Contact Phone: 805-477	7-7305	AAA Contact Email: ch	ristine.voth@ventura.or
Provider Name: Grey Law of Ventur					
Provider Contact Name: Michael Willia	ams Pro	vider Contact Phone: 805-6	58-2266	Provider Contact Email	: MSW98488@aol.com
IVIDUAL RIGHTS					_
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	16	16	0	0	
G3. Other Individual Rights:	0	0	0	0	
CELLANEOUS				-	_
H1. Estate Planning/Wills/Trusts:	10	10	0	0	
H2. Advance Health Care Directives (AH	CD): 0	0	0	0	
H3. Financial Powers of Attorney:	54	54	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QU	JARTER: 237	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
	•	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	-
		180	25	32	
TOTAL ESTIMATED CASE W	ORK HOURS SPENT:	518			
		EDUCATION ACTIVITIES [DATA		
TOTAL # OF SPECI	AL OUTREACH ACTIVITIE	ES IN THE QUARTER:	0		1
TOTAL ESTIMATED # OF SPECIAL OU			0		_
INFORMATIO	N ON COMMUNITY LEGA	L EDUCATION PROGRAM	IS/ACTIVITIES		
	opic	Targeted .	Audience	Est # of Est. Participants Hours	
(If Applicable)					1
(If Applicable) 10/01/2009 Santa Clara Senior Center G	irey Law/Powers of Attorne			15 3	
(If Applicable) 10/01/2009 Santa Clara Senior Center 10/02/2009 Simi Valley Senior Center Center	rey Law/Powers of Attorne	y Seniors		15 3	
(If Applicable) 10/01/2009 Santa Clara Senior Center 10/02/2009 Simi Valley Senior Center Center	irey Law/Powers of Attorne	y Seniors			

13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose Rivas AAA Contact Phone: 213-639-6350 AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Center for Health Care Rights County(ies): Los Angeles

Provider Contact Name: Aileen Harper Provider Contact Phone: 213-383-4519 ext 3007 Provider Contact Email: aharper@healthcarerights

98

192

Total Unduplicated Client Count for Quarter: 100

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 8 60-64: Two or More Races: 59 65-74: 69 Caucasian: 23 75-84: African American: 8 85+: 10 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 100 Asian Indian: **CLIENT GENDER** Cambodian: 32 Male: Chinese: 68 Female: Filipino: 100 Total: Japanese: **OTHER CLIENT CHARACTERISTICS** 5 Korean: 56 Frail/Disabled: Laotian: 0 Homebound: 9 0 Vietnamese: Lives Alone: 36 0 Guamanian: 5 Institutionalized: Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 16 Other Asian/Pacific Islander: 0 Rural: Race Unknown/Some Other Race: Greatest Economic Need (Minority): 12 Client Declined to Provide Information: 2 Greatest Economic Need (Non-Minority): 22 100 Total: Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** 32 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose Rivas AAA Contact Phone: 213-639-6350 AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Center for Health Care Rights County(ies): Los Angeles

Provider Contact Name: Aileen Harper Provider Contact Phone: 213-383-4519 ext 3007 Provider Contact Email: aharper@healthcarerights

Provider Contact Name: Aileen Harper	Provide	er Contact Phone: 213-38	83-4519 ext 3007	Provider Contact Email: aha		
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE				_		
A1. Bankruptcy/Debt Collection:	0	0	0	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	0	0	0	0		
EMPLOYMENT		•		•		
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY		•		•		
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	28	20	8	0		
D2. Medicare:	72	18	52	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 19 AAA Name: Community and S	Senior Services-C	County of Los Angeles A	IAA		
AAA Contact Name: Jose Rivas	AAA C	Contact Phone: 213-639	-6350	AAA Contact Email: Jri	/as2@css.lacounty.gov
Provider Name: Center for Health Care Rights					
Provider Contact Name: Aileen Harper	Provid	er Contact Phone: 213-3	83-4519 ext 3007	Provider Contact Email:	aharper@healthcarerights
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	0	0	0	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER:	100	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		38	60	0	
TOTAL ESTIMATED CASE WORK HOUR	S SPENT:	192			
OUTREACH	COMMUNITY ED	UCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTRE	ACH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH A			0		
TOTAL # OF COMMUNITY LEGAL EDUCAT TOTAL ESTIMATED # OF COMMUNITY LEGAL EDU		<u>-</u>	0		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose Rivas AAA Contact Phone: 213-639-6350 AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services County(ies): Los Angeles

Provider Contact Name: Velinda Mackey Provider Contact Phone: 323-549-5836 Provider Contact Email: vmackey@bettzedek.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

1300

145 155

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 23 60-64: Two or More Races: 65-74: 65 85 Caucasian: 41 29 75-84: African American: 85+: 16 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 145 Asian Indian: **CLIENT GENDER** Cambodian: 48 Male: Chinese: 97 Female: 2 Filipino: 145 Total: Japanese: **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: 60 Laotian: 0 Homebound: 1 0 Vietnamese: Lives Alone: 67 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 3 0 Samoan: Limited English: 24 Other Asian/Pacific Islander: 3 0 Rural: Race Unknown/Some Other Race: 0 Greatest Economic Need (Minority): 62 Client Declined to Provide Information: 23 Greatest Economic Need (Non-Minority): 64 145 Total: Greatest Economic Need (Minority Status Unknown): 62 **CLIENT ETHNICITY** 15 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose Rivas AAA Contact Phone: 213-639-6350 AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services County(ies): Los Angeles

Provider Contact Name: Velinda Mackey Provider Contact Phone: 323-549-5836 Provider Contact Email: vmackey@bettzedek.org

Provider Contact Name: Velinda Mackey	Provi	der Contact Phone: 323-54	19-5836	Provider Contact Email: vm	
CASES OPENED IN QUARTER			S CLOSED IN QUAR		
(Total Cases Opened by Legal Problem Code)		(Total Cases Closed	I by Case Closing Code &	Legal Problem Code)	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	25	16	9	1	
A2. Contracts/Warranties:	6	2	1	0	
A3. Other Consumer/Finance:	10	4	4	0	
EMPLOYMENT				•	
B1. Discrimination:	1	1	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY				•	
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	3	0	0	
C2. Conservatorship:	2	2	0	0	
C3. Other Family:	1	2	1	0	
HEALTH/COMMUNITY BASED CARE				•	
D1. Medi-Cal/Medicaid:	3	2	0	0	
D2. Medicare:	2	1	0	0	
D3. Other Health/Community Based Care:	2	1	0	0	
HOUSING				·	
E1. Landlord-Tenant (Subsidized or Private Housing):	4	5	1	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	9	1	1	
E3. Other Housing:	5	4	1	0	
INCOME MAINTENANCE					
F1. Social Security:	4	4	1	0	
F2. Supplemental Security Income (SSI):	7	2	0	0	
F3. Pensions/Retiree Benefits:	2	0	0	0	
F4. Other Income Maintenance:	3	2	1	1	

Fiscal Year: 2009-2010

A Contact Name: Jose Rivas AAA Cont				Contact Phone: 2	213-639	-6350	AA	A Contact	Email	: Jriva	as2@css.lacounty.gov
Provider Na	Provider Name: Bet Tzedek Legal Services				Co	unty(ies): Los Ange	eles				
Provider Co	ntact Name: Velino	da Mackey	Provi	ider Contact Phone	e: 323-5	49-5836	Pro	vider Con	tact E	mail: v	vmackey@bettzedek.or
IDUAL RIGH	TS	_									
G1. Immigra	ation/Naturalization:	[0		0	(0	
G2. Elder Al	ouse/Neglect/Exploit	tation:	0		0					0	
G3. Other Ir	ndividual Rights:	[8		4					15	
ELLANEOUS		-									
H1. Estate F	Planning/Wills/Trusts	s: <u> </u>	43		31		3			0	
H2. Advance	e Health Care Direct	ives (AHCD):	13		2	Į.	5			0	
H3. Financia	al Powers of Attorne	y: [0		0	(0	
H4. Other M	liscellaneous:	[7		6					0	
тот	AL CASES OPENE	D IN QUARTER:	158	TOTAL CASES	CLOS	ED IN QUARTER BY	CASI	E CLOSE	D COI	DE	
		·		TOTAL COUNS		TOTAL LIMITED		TOTAL LEG			
				AND ADVICE		ADD. SERVICES		PRESENTA	ATION		
				<u> </u>	103	34	+			18	
TO	TAL ESTIMATED C	ASE WORK HOU	RS SPENT:	1300							
		OUTREACH	COMMUNITY E	DUCATION ACTIV	ITIES D	ATA					
		INFORMA	TION ON SPECI	IAL OUTREACH A	CTIVITI	ES					
Date	Location (If Applicable)	Type of Outi	reach Activity		oups Ta utreach	argeted By	P	st # of eople eached	Est. Hours	5	
10/06/2009	Los Angeles	ID Theft Pre	sentation	Se	eniors			20		2	
10/13/2009	Los Angeles	Health and	Wellness Fair	Se	eniors	S		100		2	
10/13/2009	Los Angeles	BTLS Overvi	ew	Se	eniors			20		2	
10/15/2009	Los Angeles	Elder Abuse	Presentation	Se	eniors			20		2	
10/22/2009	Los Angeles	Senior Infor	mation Day	Se	eniors			50		2	
	Los Angeles	Know Your I			orkers			20	_	2	

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Fiscal Year: 2009-2010

Quarter: 2

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose Rivas AAA Contact Phone: 213-639-6350 AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services County(ies): Los Angeles

Provider Contact Name: Velinda Mackey Provider Contact Phone: 323-549-5836 Provider Contact Email: vmackey@bettzedek.org

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/03/2009	Los Angeles	BTLS Overview	Seniors	20	2
11/04/2009	Norwalk	Power of Attorney for Healthcare	Seniors	20	2
11/10/2009	Whittier	Veterans Day Celebration	Seniors	100	2
12/01/2009	Los Angeles	Power of Attorney for Healthcare	Seniors	40	2
12/16/2009	Van Nuys	Know Your Rights	workers	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

Fiscal Year: 2009-2010

Quarter: 2

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Paula Mcgrew AAA Contact Phone: 909-891-3901 AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: David Anderson Provider Contact Phone: 951-368-2536 Provider Contact Email: danderson@icls.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

· · · · · · · · · · · · · · · · · · ·	
CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS	
IN CASES OPENED THIS QUARTER	

261

320

1316

CLIENT AGE		CLIENT RACE	
60-64:	66	Two or More Races:	8
65-74:	105	Caucasian:	206
75-84:	76	African American:	30
85+:	14	Native American/Native Alaskan:	1
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	261	Asian Indian:	7
LIENT GENDER		Cambodian:	0
Male:	107	Chinese:	1
Female:	154	Filipino:	2
Total:	261	Japanese:	1
THER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	96	Laotian:	0
Homebound:	2	Vietnamese:	0
Lives Alone:	129	Guamanian:	0
Institutionalized:	1	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	3	Samoan:	0
Limited English:	2	Other Asian/Pacific Islander:	0
Rural:	2	Race Unknown/Some Other Race:	4
Greatest Economic Need (Minority):	29	Client Declined to Provide Information:	1
Greatest Economic Need (Non-Minority):	55	Total:	261
Greatest Economic Need (Minority Status Unknown): 0	rotal.	201
CLIENT ETHNICITY	,		
Hispanic/Latino:	46		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Paula Mcgrew AAA Contact Phone: 909-891-3901 AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: David Anderson Provider Contact Phone: 951-368-2536 Provider Contact Email: danderson@icls.org

Provider Contact Name: David Anderson		der Contact Phone: 951-3	68-2536	Provider Contact Email: (
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)				rER Legal Problem Code)	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	46	40	17	1	
A2. Contracts/Warranties:	26	27	3	1	
A3. Other Consumer/Finance:	6	5	3	0	
EMPLOYMENT	· 				
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	1	0	1	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	15	14	2	2	
C2. Conservatorship:	2	2	0	0	
C3. Other Family:	5	5	1	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	9	8	1	2	
D2. Medicare:	0	1	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	42	21	10	9	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	21	20	7	1	
E3. Other Housing:	4	4	0	1	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	7	7	0	1	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	4	3	1	0	

Fiscal Year: 2009-2010

Quarter: 2							
PSA: 20	AAA Name: Sar	Bernardino (County-Departme	ent of Aging and Adult	Services		
AAA Contact Name: Paula Mcgrew AAA Contact Phone: 909-891-3901 AAA Contact Email: pmc							cgrew@hss.sbcounty.gov
Provider Nan	ne: Inland Counties	Legal Service	es, Inc.	Co	ounty(ies): San Berna	rdino	
Provider Cont	act Name: David And	derson	Provid	der Contact Phone: 951-	368-2536	Provider Contact Email:	danderson@icls.org
INDIVIDUAL RIGHTS	;	_					
G1. Immigrati	on/Naturalization:	[0	0	0	0	
G2. Elder Abu	se/Neglect/Exploitatio	n:	0	0	0	0	
G3. Other Ind	ividual Rights:	Ī	3	5	1	0	
MISCELLANEOUS				,		,	
H1. Estate Pla	nning/Wills/Trusts:		69	25	34	0	
H2. Advance H	Health Care Directives	(AHCD):	19	5	14	0	
H3. Financial I	Powers of Attorney:	ĺ	11	1	11	0	
H4. Other Mise	cellaneous:	į	3	2	0	1	
TOTAL	_ CASES OPENED IN	QUARTER:	293	TOTAL CASES CLOS	SED IN QUARTER BY (CASE CLOSED CODE	
		į.		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
				AND ADVICE	ADD. SERVICES	REPRESENTATION	
				195	106	19	
TOTA	AL ESTIMATED CASE	WORK HOU	RS SPENT:	1143			
		OUTREACH	COMMUNITY E	DUCATION ACTIVITIES	DATA		
		INFORMA	TION ON SPECIA	AL OUTREACH ACTIVIT	TES		
	ocation f Applicable)	Type of Outr	reach Activity	Groups T Outreach	argeted By	Est # of Est. People Hours Reached	
	San Bernardino Senior Center	Senior Comp	panion Program	Senior co	impanions and seniors	25 2.4	
	ligh Desert Comm Church	Medicare Kid	k Off Fair	Seniors		164 10.4	
10/09/2009 Y	'ucaipa, CA	Jefferson Mo	bile Home Park	Senior M	obile Home Residents	3 1.4	
TOTAL ESTIMA				IN THE QUARTER:	3 14	,	
	INFORMA	TION ON COM	MUNITY LEGAL	EDUCATION PROGRA	MS/ACTIVITIES		
	ocation f Applicable)	Topic		Targeted	Audience	Est # of Est. Participants Hours	
, ,	Perris Hills Senior Center	National Me Conference	mory Screening ar	nd Dementia Seniors		75 4.5	

Fiscal Year: 2009-2010

Quarter: 2

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Paula Mcgrew AAA Contact Phone: 909-891-3901 AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: David Anderson Provider Contact Phone: 951-368-2536 Provider Contact Email: danderson@icls.org

La Verne Community National Memory Screening Day Seniors 110 6.3 Center

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

Fiscal Year: 2009-2010

Quarter: 2

PSA: 21 AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeanette Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: David Anderson Provider Contact Phone: 951-368-2536 Provider Contact Email: danderson@icls.org

608

Total Unduplicated Client Count for Quarter: 113

Total Cases Closed in Quarter: 158

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE		CLIENT RACE	
60-64:	30	Two or More Races:	(
65-74:	37	Caucasian:	76
75-84:	37	African American:	12
85+:	9	Native American/Native Alaskan:	1
Client Declined to Provide Information:	0	Asian/Pacific Islander	•
Total:	113	Asian Indian:	1
CLIENT GENDER		Cambodian:	0
Male:	44	Chinese:	1
Female:	69	Filipino:	0
Total:	113	Japanese:	0
THER CLIENT CHARACTERISTICS		Korean:	1
Frail/Disabled:	32	Laotian:	0
Homebound:	0	Vietnamese:	0
Lives Alone:	42	Guamanian:	0
Institutionalized:	0	Hawaiian:	2
Suspected Victim of Elder Abuse/Exploitation:	1	Samoan:	0
Limited English:	7	Other Asian/Pacific Islander:	0
Rural:	52	Race Unknown/Some Other Race:	16
Greatest Economic Need (Minority):	13	Client Declined to Provide Information:	
Greatest Economic Need (Non-Minority):	14	Total:	113
Greatest Economic Need (Minority Status Unknow	n): 0	rotal.	113
CLIENT ETHNICITY	•		
Hispanic/Latino:	23		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 21 AAA Name: County of Riverside Office on Aging

AAA Contact Name: Jeanette Flores AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: David Anderson Provider Contact Phone: 951-368-2536 Provider Contact Email: danderson@icls.org

Provider Contact Name: David Anderson	Prov	rider Contact Phone: 951-3	68-2536	Provider Contact Email: (
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)		ES CLOSED IN QUAR d by Case Closing Code &		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	34	32	5	1	
A2. Contracts/Warranties:	3	5	1	0	
A3. Other Consumer/Finance:	2	2	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	2	1	0	
C2. Conservatorship:	1	1	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	5	6	0	3	
D2. Medicare:	2	1	1	0	
D3. Other Health/Community Based Care:	1	1	0	1	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	10	5	5	5	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	9	4	0	
E3. Other Housing:	2	2	0	2	
INCOME MAINTENANCE					
F1. Social Security:	2	0	0	1	
F2. Supplemental Security Income (SSI):	2	1	2	3	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	6	3	3	2	

Fiscal Year: 2009-2010

Quarter: 2

PSA: 21 AAA Name: County of Riverside	Office on Agi	ing			
AAA Contact Name: Jeanette Flores	AAA (Contact Phone:		AAA Contact Email:	
Provider Name: Inland Counties Legal Services,	Inc.	Cou	unty(ies): Riverside		
Provider Contact Name: David Anderson	Provid	der Contact Phone: 951-3	68-2536	Provider Contact Email:	danderson@icls.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	26	11	14	0	
H2. Advance Health Care Directives (AHCD):	16	2	17	0	
H3. Financial Powers of Attorney:	3	1	2	0	
H4. Other Miscellaneous:	1	1	0	0	
TOTAL CASES OPENED IN QUARTER:	126	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		85	55	18	
TOTAL ESTIMATED CASE WORK HOURS	SPENT:	366			
OUTREACH/CO	OMMUNITY ED	DUCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTREAC	CH ACTIVITIES	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACT	TIVITY HOURS	IN THE QUARTER:	0		
INFORMATION ON COMM	UNITY LEGAL	EDUCATION PROGRAM	S/ACTIVITIES		
Date Location Topic (If Applicable)		Targeted A	Audience	Est # of Est. Participants Hours	
10/29/2009 Mira Loma Country Village Health Fair	ior Services	Seniors		300 8	
TOTAL # OF COMMUNITY LEGAL EDUCATION TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCA		<u></u>	8		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Jack Luster AAA Contact Phone: 714-567-7532 AAA Contact Email:

Provider Name: Legal Aid Society of Orange County County(ies): Orange County

Provider Contact Name: William Wise Provider Contact Phone: 714-571-5244 Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

2026 CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS

754

785

CLIENT AGE		CLIENT RACE	
60-64:	253	Two or More Races:	69
65-74:	297	Caucasian:	535
75-84:	157	African American:	22
85+:	47	Native American/Native Alaskan:	4
Client Declined to Provide Information:	0	Asian/Pacific Islander	-
Total:	754	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	320	Chinese:	7
Female:	434	Filipino:	14
Total:	754	Japanese:	6
OTHER CLIENT CHARACTERISTICS		Korean:	15
Frail/Disabled:	252	Laotian:	0
Homebound:	0	Vietnamese:	32
Lives Alone:	499	Guamanian:	0
Institutionalized:	11	Hawaijan:	0
Suspected Victim of Elder Abuse/Exploitation:	5	Samoan:	0
Limited English:	113	Other Asian/Pacific Islander:	0
Rural:	0	Race Unknown/Some Other Race:	50
Greatest Economic Need (Minority):	45	Client Declined to Provide Information:	0
Greatest Economic Need (Non-Minority):	152	Total:	754
Greatest Economic Need (Minority Status Unknow	/n): 0	i otai.	/54
CLIENT ETHNICITY	•		
Hispanic/Latino:	136		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Phone: 714-567-7532 AAA Contact Email:

Provider Name: Legal Aid Society of Orange County County County County County

Provider Contact Name: William Wise Provider Contact Phone: 714-571-5244 Provider Contact Email: bwise@legal-aid.com

Provider Contact Name: William Wise	Pro	vider Contact Phone: 714-5	71-5244	Provider Contact Email:	: bwise@l
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUAR d by Case Closing Code &		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	189	142	61	0	
A2. Contracts/Warranties:	15	16	0	0	
A3. Other Consumer/Finance:	21	20	1	0	
EMPLOYMENT	L				
B1. Discrimination:	2	2	0	0	
B2. Other Employment:	25	26	7	0	
FAMILY					_
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	54	53	10	0	
C2. Conservatorship:	7	5	1	0	
C3. Other Family:	31	27	2	1	
HEALTH/COMMUNITY BASED CARE	·				_
D1. Medi-Cal/Medicaid:	22	13	7	0	
D2. Medicare:	17	8	5	0	
D3. Other Health/Community Based Care:	23	15	7	0	Ī
HOUSING					_
E1. Landlord-Tenant (Subsidized or Private Housing):	79	60	26	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	60	42	7	0	
E3. Other Housing:	14	14	3	0	
INCOME MAINTENANCE					_
F1. Social Security:	34	26	4	0	
F2. Supplemental Security Income (SSI):	29	27	6	3	
F3. Pensions/Retiree Benefits:	8	8	0	0	
F4. Other Income Maintenance:	10	9	2	1	
	*				

Fiscal Year: 2009-2010

Quarter: 2					
PSA: 22 AAA Name: Orange Coun	ty Office on Aging				
AAA Contact Name: Jack Luster	AAA	Contact Phone: 714-567	7-7532	AAA Contact Email:	
Provider Name: Legal Aid Society of Orang	ge County	Co	unty(ies): Orange Co	ounty	
Provider Contact Name: William Wise	Provid	der Contact Phone: 714-5	71-5244	Provider Contact Email	bwise@legal-aid.com
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	2	1	1	0	,
G2. Elder Abuse/Neglect/Exploitation:	24	26	0	0	,
G3. Other Individual Rights:	2	2	0	0	,
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	43	41	4	0	
H2. Advance Health Care Directives (AHCD):	5	5	1	0	•
H3. Financial Powers of Attorney:	0	0	0	0	,
H4. Other Miscellaneous:	38	34	1	0	
TOTAL CASES OPENED IN QUARTE	R: 754	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		622	156	7	
TOTAL ESTIMATED CASE WORK H	OUDS SPENT.	1782	250	,	
	,				
OUTREA	ACH/COMMUNITY EI	DUCATION ACTIVITIES I	DATA		
INFO	RMATION ON SPECI	AL OUTREACH ACTIVIT	IES		
Date Location Type of (If Applicable)	Outreach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
10/9/09 Cerritos Health F	air	Seniors		150 7	
TOTAL # OF SPECIAL OU		<u>-</u>	1		
TOTAL ESTIMATED # OF SPECIAL OUTREAG	CH ACTIVITY HOURS	SIN THE QUARTER:	7		
INFORMATION ON (COMMUNITY LEGAL	EDUCATION PROGRAM	IS/ACTIVITIES		
Date Location Topic (If Applicable)		Targeted	Audience	Est # of Est. Participants Hours	
10/14 Orange Conserv	atorships	Parents		4 3	
10/20 Mission Viejo Social Se	ecurity/SSI	Seniors		11 8	
11/10 Garden Grove Financia	l Health	Seniors		48 3	
12/1 Mission Viejo Resolvin	g Conflict	Seniors		8 6	

Fiscal Year: 2009-2010

Quarter: 2

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Jack Luster AAA Contact Phone: 714-567-7532 AAA Contact Email:

Provider Name: Legal Aid Society of Orange County County(ies): Orange County

Provider Contact Name: William Wise Provider Contact Phone: 714-571-5244 Provider Contact Email: bwise@legal-aid.com

4

20

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law and Advocacy County(ies): San Diego

Provider Contact Name: Pablo Corona Provider Contact Phone: 858-656-1392 ext 205 Provider Contact Email: pcorona@seniorlaw-sd.or

835

835 2587

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

		FOR UNDUPLICATED CLIENTS ENED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	167	Two or More Races:	0
65-74:	326	Caucasian:	611
75-84:	254	African American:	38
85+:	88	Native American/Native Alaskan:	0
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	835	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	292	Chinese:	17
Female:	543	Filipino:	27
Total:	835	Japanese:	1
OTHER CLIENT CHARACTERISTICS		Korean:	1
Frail/Disabled:	249	Laotian:	0
Homebound:	6	Vietnamese:	1
Lives Alone:	522	Guamanian:	2
Institutionalized:	1	Hawaiian:	1
Suspected Victim of Elder Abuse/Exploitation:	2	Samoan:	0
Limited English:	39		
Rural:	148	Other Asian/Pacific Islander:	2
Greatest Economic Need (Minority):	368	Race Unknown/Some Other Race:	134
Greatest Economic Need (Non-Minority):	0	Client Declined to Provide Information:	0
Greatest Economic Need (Minority Status Unknown		Total:	835
CLIENT ETHNICITY	J. 0		
Hispanic/Latino:	98		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law and Advocacy County(ies): San Diego

Provider Contact Name: Pablo Corona Provider Contact Phone: 858-656-1392 ext 205 Provider Contact Email: pcorona@seniorlaw-sd.or

Provider Contact Name: Pablo Corona	Provid	der Contact Phone: 858-65	6-1392 ext 205	Provider Contact Email: pco
CASES OPENED IN QUARTER		CASE	S CLOSED IN QUAR	TER
(Total Cases Opened by Legal Problem Code)		(Total Cases Closed	by Case Closing Code &	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	48	42	6	0
A2. Contracts/Warranties:	66	53	13	0
A3. Other Consumer/Finance:	90	72	18	0
EMPLOYMENT				
B1. Discrimination:	3	3	0	0
B2. Other Employment:	2	1	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	20	20	0	0
C2. Conservatorship:	3	3	0	0
C3. Other Family:	6	6	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	4	3	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	60	49	11	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	15	1	0
E3. Other Housing:	80	68	12	0
INCOME MAINTENANCE				
F1. Social Security:	16	13	3	0
F2. Supplemental Security Income (SSI):	21	18	3	0
F3. Pensions/Retiree Benefits:	6	4	2	0
F4. Other Income Maintenance:	42	32	10	0

Fiscal Year: 2009-2010

Quarter: 2

PSA: 23 AAA Name: Aging & Indepen	dence Services o	f San Diego Aging and	Independence Service	es	
AAA Contact Name: Marilyn Driscoll	AAA C	Contact Phone: 858-505	-6533	AAA Contact Email: mail	rilyn.driscoll@sdcounty.ca
Provider Name: Elder Law and Advocacy		Cor	unty(ies): San Diego		
Provider Contact Name: Pablo Corona	Provid	ler Contact Phone: 858-6	56-1392 ext 205	Provider Contact Email:	pcorona@seniorlaw-sd.o.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	4	4	0	0	
G2. Elder Abuse/Neglect/Exploitation:	12	10	2	0	
G3. Other Individual Rights:	105	92	13	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	168	105	63	0	
H2. Advance Health Care Directives (AHCD):	35	3	32	0	
H3. Financial Powers of Attorney:	22	7	15	0	
H4. Other Miscellaneous:	3	2	1	0	
TOTAL CASES OPENED IN QUARTER:	835	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		628	207	0	
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	2587			
OUTREACH	COMMUNITY ED	UCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTRE	ACH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH		<u> </u>	0		
INFORMATION ON COM	IMUNITY LEGAL	EDUCATION PROGRAM	S/ACTIVITIES		
Date Location Topic (If Applicable)		Targeted /	Audience	Est # of Est. Participants Hours	
	nd Advocacy Servic Wills and Nursing t Program			100 8	
TOTAL # OF COMMUNITY LEGAL EDUCAT		<u></u>	1 8		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez AAA Contact Phone: 760-339-6450 AAA Contact Email: aaa24director@co.imperial.ca

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: Pablo Corona Provider Contact Phone: 760-439-2533 ext 205 Provider Contact Email: pcorona@seniorlaw-sd.or

Total Unduplicated Client Count for Quarter: 75

Total Cases Closed in Quarter: 75

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER CLIENT RACE

462

CLIENT AGE		CLIENT RACE	
60-64:	12	Two or More Races:	C
65-74:	40	Caucasian:	20
75-84:	17	African American:	5
85+:	6	Native American/Native Alaskan:	0
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	75	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	34	Chinese:	0
Female:	41	Filipino:	0
Total:	75	Japanese:	1
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	0	Laotian:	0
Homebound:	0	Vietnamese:	0
Lives Alone:	51	Guamanian:	0
Institutionalized:	0	Hawaijan:	0
Suspected Victim of Elder Abuse/Exploitation:	1	Samoan:	0
Limited English:	29	Other Asian/Pacific Islander:	1
Rural:	75	Race Unknown/Some Other Race:	48
Greatest Economic Need (Minority):	39	Client Declined to Provide Information:	0
Greatest Economic Need (Non-Minority):	14	Total:	75
Greatest Economic Need (Minority Status Unknown	n): 0	rotar.	1 73
CLIENT ETHNICITY	_		
Hispanic/Latino:	48		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez AAA Contact Phone: 760-339-6450 AAA Contact Email: aaa24director@co.imperial.ca

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: Pablo Corona Provider Contact Phone: 760-439-2533 ext 205 Provider Contact Email: pcorona@seniorlaw-sd.or

Provider Contact Name: Pablo Corona	Provi	der Contact Phone: 760-4	39-2533 ext 205	Provider Contact Email: po
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)	,		ES CLOSED IN QUAR'd by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	7	0	0
A2. Contracts/Warranties:	6	5	1	0
A3. Other Consumer/Finance:	7	7	0	0
EMPLOYMENT				·
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	4	4	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	5	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2009-2010

Quarter: 2

PSA: 24 AAA Name: Imperial County A	Area Agency on A	Aging			
AAA Contact Name: Rebecca Sanchez	AAA C	Contact Phone: 760-339-	6450	AAA Contact Email: aaa	a24director@co.imperial.ca
Provider Name: Elder Law & Advocacy		Cou	ınty(ies): Imperial		
Provider Contact Name: Pablo Corona	Provid	ler Contact Phone: 760-43	39-2533 ext 205	Provider Contact Email:	pcorona@seniorlaw-sd.or
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0	
G3. Other Individual Rights:	1	0	1	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	26	19	7	0	
H2. Advance Health Care Directives (AHCD):	1	0	1	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	4	4	0	0	
TOTAL CASES OPENED IN QUARTER:	75	TOTAL CASES CLOSI	ED IN QUARTER BY C	ASE CLOSED CODE	
,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		65	10	0	
TOTAL ESTIMATED CASE WORK HOUR	RS SPENT:	462			
OUTREACH	COMMUNITY ED	UCATION ACTIVITIES D	АТА		
TOTAL # OF SPECIAL OUTRE	ACH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH A			0		
INFORMATION ON COM	MUNITY LEGAL	EDUCATION PROGRAM	S/ACTIVITIES		
Date Location Topic (If Applicable)		Targeted A	udience	Est # of Est. Participants Hours	
12/9/09 Fountain of Youth Senior Legal	Services	Seniors 60	+	75 3	
TOTAL # OF COMMUNITY LEGAL EDUCAT TOTAL ESTIMATED # OF COMMUNITY LEGAL EDU		<u>-</u>	3		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan AAA Contact Phone: (213) 252-4083 AAA Contact Email: Somapun.Pongquan@lacity.o

Provider Name: Bet Tzedek Legal Services County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey Provider Contact Phone: (323) 549-5836 Provider Contact Email: vmackey@bettzedek.org

92

149

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 2333

CLIENT CH		FOR UNDUPLICATED CLIENTS NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	18	Two or More Races:	0
65-74:	26	Caucasian:	56
75-84:	35	African American:	20
85+:	13	Native American/Native Alaskan:	0
Client Declined to Provide Information:	0	Asian/Pacific Islander	·
Total:	92	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	36	Chinese:	0
Female:	56	Filipino:	1
Total:	92	Japanese:	0
OTHER CLIENT CHARACTERISTICS	42	Korean:	0
Frail/Disabled:	43	Laotian:	0
Homebound:	2	Vietnamese:	0
Lives Alone:	27	Guamanian:	0
Institutionalized:	0	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	6	Samoan:	0
Limited English:	28	Other Asian/Pacific Islander:	1
Rural:	0	Race Unknown/Some Other Race:	1
Greatest Economic Need (Minority):	50	Client Declined to Provide Information:	13
Greatest Economic Need (Non-Minority):	54	Total:	92
Greatest Economic Need (Minority Status Unknow	vn): 50	. 3 (4)	32
CLIENT ETHNICITY			
Hispanic/Latino:	15		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan AAA Contact Phone: (213) 252-4083 AAA Contact Email: Somapun.Pongquan@lacity.o

Provider Name: Bet Tzedek Legal Services County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey Provider Contact Phone: (323) 549-5836 Provider Contact Email: vmackey@bettzedek.org

Provider Contact Name: Velinda Mackey	P	rovider Contact Phone: (323)	549-5836	Provider Contact Email: v
CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUAR	TER
(Total Cases Opened by Legal Problem Code))	(Total Cases Close	d by Case Closing Code &	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	11	4	3	0
A2. Contracts/Warranties:	3	0	1	0
A3. Other Consumer/Finance:	4	2	2	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	0	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	13	6	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	6	2	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	2	0
F2. Supplemental Security Income (SSI):	5	4	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	1	0

Fiscal Year: 2009-2010

Quarter: 2

A Contact Na	ame: Somapun Po	ngquan	AA	AA Con	tact Phone: (213) 25	52-4083	AAA Contact	Email: Son	napun.Pongquan@lacit
Provider	Name: Bet Tzedek	Legal Services			Co	unty(ies): Los Angel	es City		
Provider C	Contact Name: Veline	da Mackey	Pr	rovider	Contact Phone: (323)	549-5836	Provider Cont	act Email:	vmackey@bettzedek.or
IVIDUAL RIG	HTS								
G1. Immig	gration/Naturalization:	: [0		0	0		0	
G2. Elder	Abuse/Neglect/Exploi	tation:	0		0	0		0	
G3. Other	Individual Rights:		31		5	0		77	
CELLANEOU	JS								
H1. Estate	e Planning/Wills/Trust	s:	14		6	7		0	
H2. Advan	nce Health Care Direct	tives (AHCD):	3		1	0		0	
H3. Financ	cial Powers of Attorne	ey:	0		0	0		0	
H4. Other	Miscellaneous:		4		6	0		0	
то	TAL CASES OPENE	D IN QUARTER:	110	Ĺ	OTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED	CODE	
			110		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEG		
					AND ADVICE	ADD. SERVICES	REPRESENTA	TION	
					47	24		78	
_	OTAL FORMATED (MADE WARK HOUR	o odenie C		47	24		78	
т	OTAL ESTIMATED O	CASE WORK HOURS	S SPENT:		840	24		78	
T	OTAL ESTIMATED O			/ EDUC				78	
Ţ	OTAL ESTIMATED C	OUTREACH/0	COMMUNITY		840	DATA		78	
To Date	OTAL ESTIMATED C	OUTREACH/0	COMMUNITY		840 CATION ACTIVITIES D OUTREACH ACTIVIT Groups Ta	DATA		Est.	
		OUTREACH/O	COMMUNITY		840 EATION ACTIVITIES E	DATA			
	Location	OUTREACH/O	COMMUNITY TON ON SPE ach Activity		840 CATION ACTIVITIES D OUTREACH ACTIVIT Groups Ta	DATA	People I	Est.	
Date	Location (If Applicable)	OUTREACH/O INFORMAT Type of Outre	TON ON SPE ach Activity		ATION ACTIVITIES DUTREACH ACTIVITIES Groups To Outreach	DATA	People Reached	Est. Hours	
Date 10/6/09	Location (If Applicable) Los Angeles	INFORMAT Type of Outre	TON ON SPE ach Activity		EATION ACTIVITIES E OUTREACH ACTIVIT Groups Ta Outreach seniors	DATA	People Reached	Est. Hours	
Date 10/6/09 10/13/09 10/15/09	Location (If Applicable) Los Angeles Los Angeles Los Angeles	INFORMAT Type of Outre Identity Theft BTLS Overvier Elder Abuse	TON ON SPE ach Activity		SATION ACTIVITIES E OUTREACH ACTIVIT Groups Ta Outreach seniors seniors seniors	DATA	People Reached 50 50	Est. Hours	
Date 10/6/09 10/13/09	Location (If Applicable) Los Angeles Los Angeles	OUTREACH/O INFORMAT Type of Outre Identity Theft BTLS Overvier	TON ON SPE ach Activity		ATION ACTIVITIES E OUTREACH ACTIVIT Groups Ta Outreach seniors seniors	DATA	People Reached 50 50 75	Est. Hours	
Date 10/6/09 10/13/09 10/15/09	Location (If Applicable) Los Angeles Los Angeles Los Angeles Los Angeles	INFORMAT Type of Outre Identity Theft BTLS Overvier Elder Abuse	TON ON SPE ach Activity	ECIAL (SATION ACTIVITIES DUTREACH ACTIVITIES TO Outreach seniors seniors seniors seniors seniors	DATA	People Reached 50 50 75	Est. Hours	
10/6/09 10/13/09 10/15/09 7/22/09	Location (If Applicable) Los Angeles Los Angeles Los Angeles Los Angeles	INFORMAT Type of Outre Identity Theft BTLS Overvier Elder Abuse Senior Fair	TON ON SPE ach Activity	FIES IN	SATION ACTIVITIES E OUTREACH ACTIVIT Groups Ta Outreach seniors seniors seniors seniors seniors THE QUARTER:	DATA IES argeted By	People Reached 50 50 75	Est. Hours	
10/6/09 10/13/09 10/15/09 7/22/09	Location (If Applicable) Los Angeles Los Angeles Los Angeles Los Angeles TOTAL # OI	INFORMAT Type of Outre Identity Theft BTLS Overvier Elder Abuse Senior Fair F SPECIAL OUTREACH ACCIAL OUTREACH ACCIAL	TON ON SPE ach Activity	TIES IN	SATION ACTIVITIES E OUTREACH ACTIVIT Groups Ta Outreach seniors seniors seniors seniors seniors THE QUARTER:	DATA JES argeted By 4 8	People Reached 50 50 75	Est. Hours	
10/6/09 10/13/09 10/15/09 7/22/09	Location (If Applicable) Los Angeles Los Angeles Los Angeles Los Angeles TOTAL # OI	INFORMAT Type of Outre Identity Theft BTLS Overvier Elder Abuse Senior Fair F SPECIAL OUTREACH ACCIAL OUTREACH ACCIAL	TON ON SPE ach Activity	TIES IN	SATION ACTIVITIES E OUTREACH ACTIVITI Groups Ta Outreach seniors seniors seniors seniors THE QUARTER: THE QUARTER:	DATA JES LES LES LES LES LES LES LES	People Reached 50 50 75	Est. Hours	
Date 10/6/09 10/13/09 10/15/09 7/22/09 TOTAL ES	Location (If Applicable) Los Angeles Los Angeles Los Angeles TOTAL # OI TIMATED # OF SPEC	INFORMAT Type of Outre Identity Theft BTLS Overvier Elder Abuse Senior Fair F SPECIAL OUTREACH AGE CIAL OUTREACH AGE RMATION ON COMM	TON ON SPE ach Activity	TIES IN	SATION ACTIVITIES EDUTREACH ACTIVITY Groups Tagoutreach Seniors Seniors Seniors Seniors THE QUARTER: THE QUARTER: UCATION PROGRAM	DATA JES LES LES LES LES LES LES LES	People Reached 50 50 75 100	Est. Hours 2 2 2 2 2	

Fiscal Year: 2009-2010

Quarter: 2

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan AAA Contact Phone: (213) 252-4083 AAA Contact Email: Somapun.Pongquan@lacity.o

Provider Name: Bet Tzedek Legal Services County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey Provider Contact Phone: (323) 549-5836 Provider Contact Email: vmackey@bettzedek.org

10/26/09	North Hollywood	Know Your Rights	workers	20	2
12/10/09	Los Angeles	Debtor's Rights	seniors	50	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

6

Fiscal Year: 2009-2010

Quarter: 2

PSA: 26 AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Loretta Houck AAA Contact Phone: AAA Contact Email:

Provider Name: Senior Law Project County(ies): Lake and Mendocino

Provider Contact Name: Nora Johnson Provider Contact Phone: 707-263-4703 Provider Contact Email: noraj@seniorlawproject.o

210

Total Unduplicated Client Count for Quarter: 166

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 334

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 41 Two or More Races: 57 65-74: 161 Caucasian: 43 75-84: African American: 5 85+: 25 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 Total: 166 Asian Indian: **CLIENT GENDER** Cambodian: 71 Male: Chinese: 95 Female: Filipino: 0 166 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: 69 Laotian: Homebound: 5 0 Vietnamese: Lives Alone: 70 0 Guamanian: Institutionalized: Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 0 Other Asian/Pacific Islander: 0 94 Rural: Race Unknown/Some Other Race: 0 Greatest Economic Need (Minority): 0 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 68 166 Total: Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** 0 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 26 AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Loretta Houck AAA Contact Phone: AAA Contact Email:

Provider Name: Senior Law Project County(ies): Lake and Mendocino

Provider Contact Name: Nora Johnson Provider Contact Phone: 707-263-4703 Provider Contact Email: noraj@seniorlawproject.o

Provider Contact Name: <i>Nora Johnson</i>	Provi	der Contact Phone: 707-2	63-4703	Provider Contact Email: nora
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				_
A1. Bankruptcy/Debt Collection:	24	27	0	0
A2. Contracts/Warranties:	9	10	1	0
A3. Other Consumer/Finance:	3	3	0	0
EMPLOYMENT				
B1. Discrimination:	2	1	0	1
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	3	0	3
C2. Conservatorship:	11	11	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	26	25	2	3
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	9	8	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	41	32	3	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	12	4	2
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	8	7	0	0
F2. Supplemental Security Income (SSI):	3	0	0	0
F3. Pensions/Retiree Benefits:	4	4	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2009-2010

Quarter: 2							
PSA: 26 AAA Name: M	endocino County	AAA-Departm	ent of Social Services				
AAA Contact Name: Loretta Houck		AAA	Contact Phone:		AAA Contact	Email:	
Provider Name: Senior Law Pro	oject		Co	ounty(ies): Lake and I	Mendocino		
Provider Contact Name: Nora Jol	nnson	Provi	der Contact Phone: 707-2	263-4703	Provider Conf	tact Email:	noraj@seniorlawproject.o
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:		0	0	0		0	
G2. Elder Abuse/Neglect/Exploitation	on:	7	6	0		1	
G3. Other Individual Rights:		2	2	0		0	
MISCELLANEOUS	_						
H1. Estate Planning/Wills/Trusts:	<u> </u>	10	9	0		0	
H2. Advance Health Care Directive	s (AHCD):	4	4	0		0	
H3. Financial Powers of Attorney:		15	12	3		0	
H4. Other Miscellaneous:		3	3	0		0	
TOTAL CASES OPENED I	N QUARTER:	207	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSE	CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED	TOTAL LEG		
			AND ADVICE	ADD. SERVICES	REPRESENTA	12	
] 14		12	
TOTAL ESTIMATED CAS			296				
	OUTREACH/C	OMMUNITY E	DUCATION ACTIVITIES I	DATA			
	INFORMAT	ON ON SPECI	AL OUTREACH ACTIVIT	IES			
Date Location	Type of Outrea	ach Activity		argeted By		Est.	
(If Applicable)			Outreach		People Reached	Hours	
10/28/2009 Clearlake	IHSS Advisory	Meeting	Elders/Dis	sahled	1500	3	
11/12/2009 Ukiah	MDT	Ticcuity	Elders/Dis		6	3	
11,12,2003	Indi		Liderayon	Sabica			
TOTAL # OF S	PECIAL OUTREA	CH ACTIVITIES	S IN THE QUARTER:	2			
TOTAL ESTIMATED # OF SPECIA	L OUTREACH AC	TIVITY HOURS	S IN THE QUARTER:	6			
INFORM	ATION ON COMM	IUNITY LEGAL	EDUCATION PROGRAM	MS/ACTIVITIES			
Date Location	Topic		Targeted	Audience	Est # of	Est.	
(If Applicable)	_				Participants	Hours	
10/01/2009 Lakeport	Advance Direc		Elders/Dis		10	2	
11/20/2009 Redwood Valley	Senior Legal Is	ssues	Elders Dis		40	3	
11/21/2009 Ukiah	Foreclosure Fo	rm	Elders/Dis	sabled	50	4	

Fiscal Year: 2009-2010

Quarter: 2

PSA: 26 AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Loretta Houck AAA Contact Phone: AAA Contact Email:

Provider Name: Senior Law Project County(ies): Lake and Mendocino

Provider Contact Name: Nora Johnson Provider Contact Phone: 707-263-4703 Provider Contact Email: noraj@seniorlawproject.o

12

11/21/2009 Lakeport Foreclosure Form Elders/Disabled 25 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi AAA Contact Phone: AAA Contact Email:

Provider Name: Council on Aging County(ies): Sonoma

Provider Contact Name: Barbara Swary, Maria Keene Provider Contact Phone: 707-525-0143 Provider Contact Email: bswary@councilonaging.

296

291

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 739

CLIENT CH		FOR UNDUPLICATED CLIENTS NED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	46	Two or More Races:	20
65-74:	81	Caucasian:	244
75-84:	79	African American:	2
85+:	54	Native American/Native Alaskan:	1
Client Declined to Provide Information:	36	Asian/Pacific Islander	·
Total:	296	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	96	Chinese:	0
Female:	200	Filipino:	1
Total:	296	Japanese:	0
OTHER CLIENT CHARACTERISTICS		Korean:	0
Frail/Disabled:	50	Laotian:	0
Homebound:	9	Vietnamese:	0
Lives Alone:	76	Guamanian:	0
Institutionalized:	12	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	10	Samoan:	0
Limited English:	4	Other Asian/Pacific Islander:	0
Rural:	83	Race Unknown/Some Other Race:	7
Greatest Economic Need (Minority):	12	Client Declined to Provide Information:	21
Greatest Economic Need (Non-Minority):	135	Total:	296
Greatest Economic Need (Minority Status Unknov	vn): 0		230
CLIENT ETHNICITY			
Hispanic/Latino:	3		
			_

Fiscal Year: 2009-2010

Quarter: 2

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi AAA Contact Phone: AAA Contact Email:

Provider Name: Council on Aging County(ies): Sonoma

Provider Contact Name: Barbara Swary, Maria Keene Provider Contact Phone: 707-525-0143 Provider Contact Email: bswary@councilonaging.

Provider Contact Name: Barbara Swary, Ma	ria Keene	Provi	der Contact Phone: 707-5	25-0143	Provider Contact Email: bs
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)			ES CLOSED IN QUAR d by Case Closing Code &	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		22	18	1	0
A2. Contracts/Warranties:		9	3	1	0
A3. Other Consumer/Finance:		18	14	4	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		1	1	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0
C2. Conservatorship:		3	4	0	0
C3. Other Family:		8	7	1	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		30	13	4	0
D2. Medicare:		5	4	1	0
D3. Other Health/Community Based Care:		0	1	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		15	8	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		11	6	4	0
E3. Other Housing:		29	20	5	0
INCOME MAINTENANCE					
F1. Social Security:		5	2	0	0
F2. Supplemental Security Income (SSI):		9	2	0	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		0	2	0	0
			-		

Fiscal Year: 2009-2010

Quarter: 2

		noma County A	• •					
AA Contact Nar	me: Susan Alesi		AAA	Contact Phone:		AAA Contact I	Email:	
Provider N	lame: Council on Agi	ng		C	ounty(ies): Sonoma			
Provider Co	ontact Name: Barbara	Swary, Maria Ke	eene Prov	vider Contact Phone: 707	-525-0143	Provider Conta	act Email:	bswary@councilonagin
DIVIDUAL RIGH	ITS							
G1. Immigr	ration/Naturalization:		1	C	0		0	
G2. Elder A	buse/Neglect/Exploitation	on:	3	3	0		0	
G3. Other I	Individual Rights:		8	8	0		0	
SCELLANEOUS	3	_						
H1. Estate	Planning/Wills/Trusts:		86	82	17		0	
H2. Advanc	ce Health Care Directives	(AHCD):	23	4	7		0	
H3. Financi	al Powers of Attorney:		35	8	8		0	
H4. Other N	Miscellaneous:		15	23	4		0	
TOT	TAL CASES OPENED II	N QUARTER:	336	TOTAL CASES CLO	SED IN QUARTER BY	CASE CLOSED	CODE	
		-						
				TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEG		
				AND ADVICE	ADD. SERVICES	REPRESENTA	TION	
				AND ADVICE 233	ADD. SERVICES	REPRESENTA		
то	OTAL ESTIMATED CAS	E WORK HOUR	S SPENT:	AND ADVICE	ADD. SERVICES	REPRESENTA	TION	
то	OTAL ESTIMATED CAS			AND ADVICE 233	ADD. SERVICES 58	REPRESENTA	TION	
то	OTAL ESTIMATED CAS	OUTREACH/0	COMMUNITY E	AND ADVICE 233	ADD. SERVICES 58 DATA	REPRESENTA	TION	
TO Date	DTAL ESTIMATED CAS	OUTREACH/0	COMMUNITY E	739 EDUCATION ACTIVITIES FIAL OUTREACH ACTIVITIES	ADD. SERVICES 58 DATA	REPRESENTA	TION	
		OUTREACH/O	COMMUNITY E	739 EDUCATION ACTIVITIES FIAL OUTREACH ACTIVITIES	ADD. SERVICES 58 DATA TIES Targeted By	Est # of E	TION 0	
Date	Location (If Applicable)	INFORMAT Type of Outre	COMMUNITY E	739 COUCATION ACTIVITIES IAL OUTREACH ACTIVITIES Outreact	ADD. SERVICES 58 DATA TIES Targeted By	Est # of E People E Reached	Est. Hours	
	Location	OUTREACH/O	COMMUNITY E	739 DUCATION ACTIVITIES FIAL OUTREACH ACTIVITIES Groups	ADD. SERVICES 58 DATA TIES Targeted By	Est # of E	TION 0	
Date	Location (If Applicable) Rohnert Park Senior Center Sebastopol Senior	INFORMAT Type of Outre	COMMUNITY E	739 COUCATION ACTIVITIES IAL OUTREACH ACTIVITIES Outreact	ADD. SERVICES 58 DATA TIES Targeted By	Est # of E People E Reached	Est. Hours	
Date 10/6, 11/3, 10/20, 11/1	Location (If Applicable) Rohnert Park Senior Center Sebastopol Senior Center	INFORMAT Type of Outre Legal Clinic Legal Clinic	COMMUNITY E	AND ADVICE 233 739 EDUCATION ACTIVITIES FIAL OUTREACH ACTIVI Groups Outreach Seniors Seniors	ADD. SERVICES 58 DATA TIES Targeted By	Est # of People Reached	Est. Hours 5.5	
Date 10/6, 11/3,	Location (If Applicable) Rohnert Park Senior Center Sebastopol Senior Center	INFORMAT Type of Outre	COMMUNITY E	739 CDUCATION ACTIVITIES IAL OUTREACH ACTIVI Groups Outreach Seniors	ADD. SERVICES 58 DATA TIES Targeted By	Est # of E People Reached	Est. Hours	
Date 10/6, 11/3, 10/20, 11/1	Location (If Applicable) Rohnert Park Senior Center Sebastopol Senior Center Petaluma Senior	INFORMAT Type of Outre Legal Clinic Legal Clinic	COMMUNITY E	AND ADVICE 233 739 EDUCATION ACTIVITIES FIAL OUTREACH ACTIVI Groups Outreach Seniors Seniors	ADD. SERVICES 58 DATA TIES Targeted By	Est # of People Reached	Est. Hours 5.5	

15

45

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi AAA Contact Phone: AAA Contact Email:

Provider Name: Council on Aging County(ies): Sonoma

Provider Contact Name: Barbara Swary, Maria Keene Provider Contact Phone: 707-525-0143 Provider Contact Email: bswary@councilonaging.

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
10/19/2009	Rohnert Park Senior Housing	Social Security	Seniors	11 3
11/09/2009	Sonoma County	SST Article on Pet Trusts	Seniors	13000 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Greatest Economic Need (Non-Minority):

CLIENT ETHNICITY
Hispanic/Latino:

Greatest Economic Need (Minority Status Unknown):

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: 707-644-6612 AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Name: Robert Stalker/Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: Vallejo-office@Isnc.net

County(ies): Solano

223

Total Unduplicated Client Count for Quarter: 73

Total Cases Closed in Quarter: 97

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 34 60-64: Two or More Races: 23 30 65-74: Caucasian: 13 23 75-84: African American: 85+: 3 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 73 Total: Asian Indian: **CLIENT GENDER** Cambodian: 27 Male: Chinese: Female: 46 2 Filipino: 73 Total: Japanese: **OTHER CLIENT CHARACTERISTICS** 0 Korean: 29 Frail/Disabled: Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 26 0 Guamanian: Institutionalized: 0 Hawaiian: 3 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 6 Other Asian/Pacific Islander: 1 Rural: Race Unknown/Some Other Race: Greatest Economic Need (Minority): 29 Client Declined to Provide Information: 5

2

Total:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: 707-644-6612 AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano

Provider Contact Name: Robert Stalker/Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: Vallejo-office@Isnc.net

Provider Contact Name: Robert Stalker/Angel	a Greer Prov	ider Contact Phone: 707-6	43-0054	Provider Contact Email: Vall
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	11	1	1
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				·
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	5	0	5	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	5	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	29	32	5	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	10	2	0
E3. Other Housing:	3	3	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	1	0
F2. Supplemental Security Income (SSI):	1	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	2	0

Fiscal Year: 2009-2010

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AA	4 <i>A</i>				
AAA Contact Name: Terry Ann Steffen	AAA Contact Phone:	707-644-	6612	AAA Contact Email:	
Provider Name: Legal Services of Northern California		Cou	ınty(ies): Solano		
Provider Contact Name: Robert Stalker/Angela Greer	Provider Contact Phor	ne: 707-6 4	13-0054	Provider Contact Email:	Vallejo-office@lsnc.net
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization: 0		0	0	0	
G2. Elder Abuse/Neglect/Exploitation: 0		0	0	0	
G3. Other Individual Rights: 1		2	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts: 2		1	1	0	
H2. Advance Health Care Directives (AHCD): 0		0	0	0	
H3. Financial Powers of Attorney: 2		2	0	0	
H4. Other Miscellaneous:		1	0	0	
TOTAL CASES OPENED IN QUARTER: 73	TOTAL CASE	S CLOSE	ED IN QUARTER BY C	ASE CLOSED CODE	
, and the second	TOTAL COUN AND ADVIC	-	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		75	20	2	
TOTAL ESTIMATED CASE WORK HOURS SPENT:	192				
OUTREACH/COMMUNI	ITY EDUCATION ACTI	VITIES D	ATA		
TOTAL # OF SPECIAL OUTREACH ACTIVITY H			0		
TOTAL # OF COMMUNITY LEGAL EDUCATION PROG			0		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Ann Steffen AAA Contact Phone: 707-644-6612 x13 AAA Contact Email:

Provider Name: Legal Aid of Napa Valley
Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@legalaidnapa

County(ies): Napa

420

Total Unduplicated Client Count for Quarter: 47

Total Cases Closed in Quarter: 59

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 10 Two or More Races: 13 65-74: 40 Caucasian: 14 75-84: African American: 85+: 9 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 1 Total: 47 Asian Indian: **CLIENT GENDER** Cambodian: 20 Male: Chinese: 27 Female: Filipino: 47 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** Korean: Frail/Disabled: 18 Laotian: Homebound: 4 0 Vietnamese: Lives Alone: 18 0 Guamanian: Institutionalized: 12 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 4 Other Asian/Pacific Islander: 0 2 Rural: Race Unknown/Some Other Race: Greatest Economic Need (Minority): 2 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 47 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY** 3 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Terry Ann Steffen AAA Contact Phone: 707-644-6612 x13 AAA Contact Email:

Provider Name: Legal Aid of Napa Valley

Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@legalaidnapa

County(ies): Napa

Provider Contact Name: Kristi Lesnewich	Provid	ler Contact Phone: 707-25	59-0579	Provider Contact Email: k
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUART by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	4	7	0
A2. Contracts/Warranties:	1	0	1	0
A3. Other Consumer/Finance:	6	2	2	0
EMPLOYMENT				
B1. Discrimination:	0	1	1	0
B2. Other Employment:	0	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	2	0	0
C2. Conservatorship:	0	0	0	1
C3. Other Family:	5	0	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	0	1	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				•
E1. Landlord-Tenant (Subsidized or Private Housing):	5	3	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	2	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2009-2010

11/23/09

12/1/09

12/8/09

12/14/09

Board of Supervisors

St Helena City Hall

District Attorney

American Canyon City

Commission on Aging

Commission on Aging

Commission on Aging

Elder Abuse Prevention Council

Jul 1 Jul 1 201	20.0								
arter: 2									
SA: 28	AAA Name: Naj	oa and Solano (County AAA						
AA Contact Na	ame: Terry Ann Steffen	1	AAA	Contact Phone:	707-644	6612 x13	AAA Contac	t Email:	
Provider I	Name: Legal Aid of Nap	oa Valley			Cou	ınty(ies): <i>Napa</i>			
Provider C	Contact Name: Kristi Les	newich	Provi	ider Contact Pho	ne: 707-2	59-0579	Provider Co	ntact Email:	klesnewich@legala
IVIDUAL RIG	HTS								
G1. Immig	gration/Naturalization:		0		0	0		0	
G2. Elder	Abuse/Neglect/Exploitation	n:	2		1	0		1	
G3. Other	Individual Rights:		0		1	1		0	
CELLANEOU	IS								
H1. Estate	Planning/Wills/Trusts:		14		5	10		0	
H2. Advan	ce Health Care Directives	(AHCD):	3		0	1		0	
H3. Financ	cial Powers of Attorney:		1		1	1		0	
H4. Other	Miscellaneous:		1		2	1		0	
ТО	TAL CASES OPENED IN	QUARTER:	47	TOTAL CASE	ES CLOSI	ED IN QUARTER BY (CASE CLOSE	D CODE	
		,		TOTAL COUN		TOTAL LIMITED ADD. SERVICES	TOTAL LE		
					27	30		2	
Т	OTAL ESTIMATED CASE	WORK HOURS	S SPENT:	395			•		
		OUTREACH/O	COMMUNITY E	DUCATION ACT	IVITIES D	ATA			
				IAL OUTREACH					
Date	Location						Est # of	Est.	
Date	(If Applicable)	Type of Outre	ach Activity		Dutreach	rgeted By	People Reached	Hours	
10/21/09	DA's Office	Financial Abus	se Specialist Tea	am	Senior Ser	vice Providers	- 8	3 1	
10/26/09	American Canyon City Hall	Commission o	n Aging	2	Senior Ser	vice Providers/Seniors	16	6	
10/28/09	Board of Supervisors	Commission o	n Aging		Senior Ser	vice Providers		7 1.5	
11/18/09	Hospice of Napa Valley		Population Init			vice provdiers	16	2.5	
11/29/09	Hospice of Napa Valley	In Home Supp	oort Services		Seniors/Pr	oviders	12	2 2.5	

Senior Service Providers/Seniors

American Canyon City Council

St Helena city Counsil

Senior Service Providers

19

24

24

16

1.5

Fiscal Year: 2009-2010

Quarter: 2

AA Contact Nar	me: Terry Ann Ste	ffen	AAA Contact Phone:	707-644-6612 x13	AAA Contact Email	:
Provider N	lame: Legal Aid of	Napa Valley		County(ies): Napa		
Provider Co	ontact Name: Kristi	Lesnewich	Provider Contact Pho	one: 707-259-0579	Provider Contact E	mail: klesnewich@legalaidnapa
TOTAL EST	IMATED # OF SDEC	IAL OUTDEACH ACTIVITY	UOLIDE IN THE OLIAD	TED: 32		
TOTAL EST		MATION ON COMMUNITY		,		
Date				,	Est # of Est. Participants Hour	s

Fiscal Year: 2009-2010

Quarter: 2

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Miguel Miranda AAA Contact Phone: AAA Contact Email: miguel.miranda@edc.us

Provider Name: Senior Legal Services County(ies): El Dorado

Provider Contact Name: Diana Steele Provider Contact Phone: 530-621-6154 Provider Contact Email: diana.steele@edcgov.us

561

825

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 925

CLIENT AGE		CLIENT RACE	
60-64:	88	Two or More Races:	
65-74:	246	Caucasian:	5
75-84:	163	African American:	
85+:	61	Native American/Native Alaskan:	
Client Declined to Provide Information:	3	Asian/Pacific Islander	
Total:	561	Asian Indian:	
CLIENT GENDER		Cambodian:	
Male:	219	Chinese:	
Female:	342	Filipino:	
Total:	561	Japanese:	
OTHER CLIENT CHARACTERISTICS		Korean:	
Frail/Disabled:	84	Laotian:	<u> </u>
Homebound:	29	Vietnamese:	
Lives Alone:	218	Guamanian:	
Institutionalized:	2	Hawaiian:	
Suspected Victim of Elder Abuse/Exploitation:	28	Samoan:	
Limited English:	8		<u> </u>
Rural:	561	Other Asian/Pacific Islander:]
Greatest Economic Need (Minority):	4	Race Unknown/Some Other Race:	
Greatest Economic Need (Non-Minority):	273	Client Declined to Provide Information:	
Greatest Economic Need (Minority Status Unknow		Total:	5
CLIENT ETHNICITY	vii).		
Hispanic/Latino:	19		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Miguel Miranda AAA Contact Phone: AAA Contact Email: miguel.miranda@edc.us

Provider Name: Senior Legal Services County(ies): El Dorado

Provider Contact Name: *Diana Steele* Provider Contact Phone: 530-621-6154 Provider Contact Email: *diana.steele@edcgov.us*

Provider Contact Name: <i>Diana Steele</i>	Provider Contact Name: <i>Diana Steele</i> Provide			Provider Contact Email: <i>dia</i>	
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUAR (Total Cases Closed by Case Closing Code &		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE	_				
A1. Bankruptcy/Debt Collection:	33	29	4	0	
A2. Contracts/Warranties:	10	8	1	0	
A3. Other Consumer/Finance:	48	43	2	0	
EMPLOYMENT					
B1. Discrimination:	2	1	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	15	15	0	0	
C2. Conservatorship:	7	6	1	0	
C3. Other Family:	11	11	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	46	45	3	0	
D2. Medicare:	5	5	0	0	
D3. Other Health/Community Based Care:	7	7	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	26	19	6	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	43	39	5	0	
E3. Other Housing:	22	20	1	0	
INCOME MAINTENANCE					
F1. Social Security:	10	10	0	0	
F2. Supplemental Security Income (SSI):	1	1	0	0	
F3. Pensions/Retiree Benefits:	4	4	0	0	
F4. Other Income Maintenance:	12	11	2	0	
		·			

Fiscal Year: 2009-2010

Quarter: 2

A Contact Name: Miguel Miranda	AAA Contact Email:	miguel.miranda@edc.us				
Provider Name: Senior Legal			Со			
Provider Contact Name: Diana	Steele	Prov	ider Contact Phone: 530-6	21-6154	Provider Contact Em	ail: diana.steele@edcgov.
VIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	0		0
G2. Elder Abuse/Neglect/Exploita	ation:	33	22	0		0
G3. Other Individual Rights:		13	15	0		0
CELLANEOUS	<u></u>					_
H1. Estate Planning/Wills/Trusts:		192	85	128		0
H2. Advance Health Care Directiv	/es (AHCD):	88	12	98		0
H3. Financial Powers of Attorney	:	99	11	102		0
H4. Other Miscellaneous:		54	37	16		0
TOTAL CASES OPENED	IN QUARTER:	781	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	E
	•		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
			AND ADVICE	ADD. SERVICES	REPRESENTATION	
			456	369		0
TOTAL ESTIMATED CA	ASE WORK HOURS	SPENT:	925			
	OUTREACH/CO					
	COTTLEAGUE	MMUNITYE	DUCATION ACTIVITIES [DATA		
TOTAL # OF			S IN THE QUARTER:	0		
TOTAL # OF TOTAL ESTIMATED # OF SPECI	SPECIAL OUTREAC	H ACTIVITIE	S IN THE QUARTER:			
TOTAL ESTIMATED # OF SPECI	SPECIAL OUTREAC	H ACTIVITIE	S IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECI	SPECIAL OUTREAC	H ACTIVITIE	S IN THE QUARTER: S IN THE QUARTER: - EDUCATION PROGRAM Targeted	0 0 IS/ACTIVITIES	Est # of Est. Participants Hours	
Date Location (If Applicable) 10/16/2009 Gold County Retirement	SPECIAL OUTREAC IAL OUTREACH ACT MATION ON COMMU Topic Health Care Dire	H ACTIVITIE IVITY HOUR INITY LEGAI	S IN THE QUARTER: S IN THE QUARTER: EDUCATION PROGRAM Targeted	0 0 IS/ACTIVITIES	Participants Hours	_
TOTAL ESTIMATED # OF SPECION INFORMATION (If Applicable) 10/16/2009 Gold County Retirement 10/20/2009 Placerville Senior Center	SPECIAL OUTREACH ACT MATION ON COMMUTOPIC Health Care Direct Annuities	H ACTIVITIE IVITY HOUR INITY LEGAL	S IN THE QUARTER: S IN THE QUARTER: EDUCATION PROGRAM Targeted Senior Senior	0 0 IS/ACTIVITIES	Participants Hours 40 4	
Date Location (If Applicable) 10/16/2009 Gold County Retirement 10/20/2009 Placerville Senior	SPECIAL OUTREACH ACT MATION ON COMMUTOPIC Health Care Directors	H ACTIVITIE IVITY HOUR INITY LEGAL	S IN THE QUARTER: S IN THE QUARTER: EDUCATION PROGRAM Targeted	0 0 IS/ACTIVITIES Audience	Participants Hours	1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com AAA Contact Name: Linda Lowe

Provider Name: California Rural Legal Assistance County(ies): Stanislaus

Provider Contact Email: rcardozo@crla.org Provider Contact Name: Richard Cardozo Provider Contact Phone: 209-577-3814

> 82 Total Unduplicated Client Count for Quarter: Total Cases Closed in Quarter: 105

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

706

CLIENT AGE		CLIENT RACE	
60-64:	25	Two or More Races:	2
65-74:	39	Caucasian:	64
75-84:	16	African American:	
85+:	2	Native American/Native Alaskan:	1
Client Declined to Provide Information:	0	Asian/Pacific Islander	•
Total:	82	Asian Indian:	(
CLIENT GENDER		Cambodian:	1
Male:	29	Chinese:	(
Female:	53	Filipino:	(
Total:	82	Japanese:	
OTHER CLIENT CHARACTERISTICS		Korean:	(
Frail/Disabled:	9	Laotian:	
Homebound:	2	Vietnamese:	
Lives Alone:	24	Guamanian:	
Institutionalized:	0	Hawaiian:	<u>'</u>
Suspected Victim of Elder Abuse/Exploitation:	1	Samoan:	
Limited English:	2	Other Asian/Pacific Islander:	1 (
Rural:	22	,	
Greatest Economic Need (Minority):	5	Race Unknown/Some Other Race:	4
Greatest Economic Need (Non-Minority):	15	Client Declined to Provide Information:	
Greatest Economic Need (Minority Status Unknown)		Total:	82
CLIENT ETHNICITY	· L 3		

CLIENT ETHNICITY

11 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: California Rural Legal Assistance County(ies): Stanislaus

Provider Contact Name: Richard Cardozo Provider Contact Phone: 209-577-3814 Provider Contact Email: rcardozo@crla.org

Provider Contact Name: Richard Cardozo	Provid	ler Contact Phone: 209-5	Provider Contact Email: ro			
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Co				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	8	6	3	0		
A2. Contracts/Warranties:	3	2	1	0		
A3. Other Consumer/Finance:	3	3	2	0		
EMPLOYMENT						
B1. Discrimination:	0	1	0	0		
B2. Other Employment:	2	1	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	1	0	0	0		
C3. Other Family:	0	0	1	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	2	1	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	29	21	13	2		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	4	10	2		
E3. Other Housing:	2	4	1	0		
INCOME MAINTENANCE						
F1. Social Security:	3	4	1	0		
F2. Supplemental Security Income (SSI):	8	7	2	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	2	0	0		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 30 AAA Name: Stanislaus County	Department of	Aging and Veterans Ser	vices				
AAA Contact Name: Linda Lowe	owe AAA Contact Phone: 209-525-4612 AAA Contact Email: Io						
Provider Name: California Rural Legal Assistan	istance County(ies): Stanislaus						
Provider Contact Name: Richard Cardozo	Provid	er Contact Phone: 209-5	77-3814	Provider Contact Email:	rcardozo@crla.org		
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0			
G3. Other Individual Rights:	1	0	0	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	5	4	5	0			
H2. Advance Health Care Directives (AHCD):	0	0	0	0			
H3. Financial Powers of Attorney:	0	0	0	0			
H4. Other Miscellaneous:	2	2	0	0			
TOTAL CASES OPENED IN QUARTER:	82	TOTAL CASES CLOSI	ED IN QUARTER BY C	ASE CLOSED CODE			
TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION							
		62	39	4			
TOTAL ESTIMATED CASE WORK HOURS	S SPENT:	706					
OUTREACH/0	COMMUNITY ED	UCATION ACTIVITIES D	ATA				
INFORMAT	ION ON SPECIA	L OUTREACH ACTIVITI	ES				
Date Location Type of Outrea (If Applicable)	Outros de la Company						
11/06/2009 Riverbank Senor Health Fair Ou Center Klatch	itreach for Riverb	ank Coffee Seniors		200 5			
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5							
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0 TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0							

Fiscal Year: 2009-2010

Quarter: 2

PSA: 31 AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-7550 Ext.4518 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Roland Kelly Provider Contact Phone: 209-723-5466 Provider Contact Email: rkelly@centralcallegal.org

145

Total Unduplicated Client Count for Quarter: 145

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 219

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 25 60-64: Two or More Races: 53 125 65-74: Caucasian: 52 19 75-84: African American: 85+: 15 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 145 Asian Indian: **CLIENT GENDER** Cambodian: 55 Male: Chinese: 90 Female: Filipino: 0 145 Total: Japanese: **OTHER CLIENT CHARACTERISTICS** 0 Korean: 10 Frail/Disabled: Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 83 0 Guamanian: Institutionalized: 0 Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 0 0 Samoan: Limited English: 9 0 Other Asian/Pacific Islander: 24 Rural: Race Unknown/Some Other Race: 0 Greatest Economic Need (Minority): 26 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 56 145 Total: Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** 45 Hispanic/Latino:

Fiscal Year: 2009-2010

Quarter: 2

PSA: 31 AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-7550 Ext.4518 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Roland Kelly Provider Contact Phone: 209-723-5466 Provider Contact Email: rkelly@centralcallegal.org

Provider Contact Name: Roland Kelly	Provid	er Contact Phone: 209-7	Provider Contact Email: r	
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CAS (Total Cases Closed	rER Legal Problem Code)	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				_
A1. Bankruptcy/Debt Collection:	7	7	0	0
A2. Contracts/Warranties:	9	9	0	0
A3. Other Consumer/Finance:	3	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	12	12	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0		0	0
D2. Medicare:	0		0	0
D3. Other Health/Community Based Care:	0		0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	11	11	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	11	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	4	0	0

Fiscal Year: 2009-2010

Quarter: 2

PSA: 31 AAA Name: AAA Merced County Se	enior Servic	e Center				
AAA Contact Name: Jaz Chima	AAA C	ontact Phone: 2	209-385-	-7550 Ext.4518	AAA Contact Email: jch	ima@hsa.co.merced.ca.us
Provider Name: Central California Legal Services			Cou	unty(ies): Merced		
Provider Contact Name: Roland Kelly	Provider Contact Phone: 209-723-5466				Provider Contact Email:	rkelly@centralcallegal.org
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0		0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0		0	0	0	
G3. Other Individual Rights:	2		2	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	48		7	41	0	
H2. Advance Health Care Directives (AHCD):	26		3	23	0	
H3. Financial Powers of Attorney:	0		0	0	0	
H4. Other Miscellaneous:	8		8	0	0	
TOTAL CASES OPENED IN QUARTER:	145	TOTAL CASES	CLOSE	ASE CLOSED CODE		
		TOTAL COUNSI AND ADVICE		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
			81	64	0	
TOTAL ESTIMATED CASE WORK HOURS SP	ENT:	219				
OUTREACH/COM	MUNITY ED	UCATION ACTIV	ITIES D	ATA		
TOTAL # OF SPECIAL OUTREACH ACTIVITY			<u> </u>	0		
TOTAL # OF COMMUNITY LEGAL EDUCATION P TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION				0		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 32 AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Ethan Hurley AAA Contact Phone: 831-755-3425 AAA Contact Email: hurleye@co.monterey.ca.us

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie Morgantini Provider Contact Phone: 831-755-3425 Provider Contact Email: hurleye@co.monterey.ca.

723

696

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 723

		ED THIS QUARTER	
LIENT AGE		CLIENT RACE	
60-64:	285	Two or More Races:	0
65-74:	194	Caucasian:	649
75-84:	174	African American:	39
85+:	70	Native American/Native Alaskan:	3
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	723	Asian Indian:	1
LIENT GENDER		Cambodian:	0
Male:	267	Chinese:	1
Female:	456	Filipino:	14
Total:	723	Japanese:	6
THER CLIENT CHARACTERISTICS		Korean:	1
Frail/Disabled:	108	Laotian:	0
Homebound:	0	Vietnamese:	1
Lives Alone:	281	Guamanian:	0
Institutionalized:	6	Hawaiian:	0
Suspected Victim of Elder Abuse/Exploitation:	14	Samoan:	0
Limited English:	199		
Rural:	251	Other Asian/Pacific Islander:	8
Greatest Economic Need (Minority):	93	Race Unknown/Some Other Race:	0
Greatest Economic Need (Non-Minority):	137	Client Declined to Provide Information:	0
Greatest Economic Need (Minority Status Unknow		Total:	723
LIENT ETHNICITY	,		
Hispanic/Latino:	273		

Fiscal Year: 2009-2010

Quarter: 2

PSA: 32 AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Ethan Hurley AAA Contact Phone: 831-755-3425 AAA Contact Email: hurleye@co.monterey.ca.us

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie Morgantini Provider Contact Phone: 831-755-3425 Provider Contact Email: hurleye@co.monterey.ca.

Provider Contact Name: Kellie Morgantini	der Contact Phone: 831-75	Provider Contact Email: I			
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	30	24	4	2	
A2. Contracts/Warranties:	44	31	6	7	
A3. Other Consumer/Finance:	91	56	24	4	
EMPLOYMENT					
B1. Discrimination:	1	1	0	0	
B2. Other Employment:	14	12	2	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	38	28	5	5	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	17	15	1	1	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	30	20	8	2	
D2. Medicare:	28	18	10	0	
D3. Other Health/Community Based Care:	44	26	18	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	87	65	15	7	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	45	33	6	6	
E3. Other Housing:	7	6	1	0	
INCOME MAINTENANCE					
F1. Social Security:	27	15	7	5	
F2. Supplemental Security Income (SSI):	23	11	10	2	
F3. Pensions/Retiree Benefits:	4	3	1	0	
F4. Other Income Maintenance:	7	6	1	0	

Fiscal Year: 2009-2010

Quarter: 2

PSA: 32	AAA Name: AA	A Department	of Social Service	es-County of Monterey			
_	ne: Ethan Hurley			Contact Phone: 831-755	5-3425	AAA Contact Email: hu	rleye@co.monterey.ca.us
Provider Na	ame: Legal Services	for Seniors		Co			
Provider Co	ntact Name: Kellie Mo	rgantini	Provid	er Contact Phone: 831-7	755-3425	Provider Contact Email:	hurleye@co.monterey.ca.
INDIVIDUAL RIGH	TS	_					
G1. Immigra	ation/Naturalization:		2	0	2	0	
G2. Elder Ab	ouse/Neglect/Exploitatio	n:	14	8	5	1	
G3. Other Ir	ndividual Rights:		16	16	0	0	
MISCELLANEOUS	i	_					
H1. Estate P	Planning/Wills/Trusts:		80	51	20	9	
H2. Advance	e Health Care Directives	(AHCD):	44	23	21	0	
H3. Financia	l Powers of Attorney:	Γ	0	0	0	0	
H4. Other M	liscellaneous:	Γ	10	8	2	0	
тот	AL CASES OPENED IN	QUARTER:	703	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		,_		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
				476	169	51	
то	TAL ESTIMATED CASE	E WORK HOUR	S SPENT:	3160		•	
		OUTREACH/	COMMUNITY ED	UCATION ACTIVITIES I	DATA		
		INFORMA	TION ON SPECIA	L OUTREACH ACTIVIT	IES		
Date	Location (If Applicable)	Type of Outre	each Activity	Groups To Outreach	argeted By	Est # of Est. People Hours Reached	
10/27/2009	First Presbyterian Church - Salinas	Explanation of	of Program Service	Client Elig	ible and General Public	80 4	
10/07/2009	Homeless Coalition Fair	Explanation of	of Program Service	es Client Elig	ible and General Public	300 6	
	TOTAL # OF SP	ECIAL OUTRE	ACH ACTIVITIES	IN THE QUARTER:	2		
TOTAL ESTI	MATED # OF SPECIAL	OUTREACH A	CTIVITY HOURS	IN THE QUARTER:	10		
TOTAL	. # OF COMMUNITY LE	EGAL EDUCATI	ON PROGRAMS	IN THE QUARTER:	0		
TOTAL ESTIMA	ATED # OF COMMUNIT	ΓY LEGAL EDU	CATION HOURS	IN THE QUARTER:	0		

Fiscal Year: 2009-2010

Hispanic/Latino:

Quarter: 2

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Email: AAA Contact Name: AAA Contact Phone:

County(ies): Kern Provider Name: Greater Bakersfield Legal Assistance, Inc.

Provider Contact Name: Danita Melton Provider Contact Phone: 6613344669 Provider Contact Email: Dmelton@abla.org

> 103 Total Unduplicated Client Count for Quarter: 105 Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

751 **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 21 Two or More Races: 65-74: 40 69 Caucasian: 34 16 75-84: African American: 85+: 8 Native American/Native Alaskan: Client Declined to Provide Information: Asian/Pacific Islander 0 Total: 103 Asian Indian: **CLIENT GENDER** Cambodian: 49 Male: Chinese: 54 Female: Filipino: 0 103 Total: Japanese: 0 **OTHER CLIENT CHARACTERISTICS** 0 Korean: Frail/Disabled: 0 Laotian: Homebound: 0 0 Vietnamese: Lives Alone: 61 0 Guamanian: 2 Institutionalized: Hawaiian: 0 Suspected Victim of Elder Abuse/Exploitation: 5 0 Samoan: 23 Limited English: Other Asian/Pacific Islander: 6 29 Rural: Race Unknown/Some Other Race: 10 Greatest Economic Need (Minority): 37 Client Declined to Provide Information: 0 Greatest Economic Need (Non-Minority): 18 103 Total: Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

35

Fiscal Year: 2009-2010

Quarter: 2

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Phone: AAA Contact Email:

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 6613344669 Provider Contact Email: Dmelton@gbla.org

Provider Contact Name: Danita Melton	Provider	Contact Phone: 66133	Provider Contact Email: I	
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASI (Total Cases Closed	FER Legal Problem Code)	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	12	2	4
A2. Contracts/Warranties:	4	4	0	1
A3. Other Consumer/Finance:	3	2	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	9	8	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	2	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	13	9	2	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	7	2	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	13	5	8	0
F2. Supplemental Security Income (SSI):	8	7	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	3	0	0

Fiscal Year: 2009-2010

Quarter: 2

PSA: 33 AAA Name: Kern County Aging & Adult Services AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Phone: 6613344669 Provider Contact Email: Dmelton@gbla.org Provider Contact Name: Danita Melton

INDIVIDUAL RIGHTS 0 0 G1. Immigration/Naturalization: 0 G2. Elder Abuse/Neglect/Exploitation: 5 1 1 G3. Other Individual Rights: 2 1 **MISCELLANEOUS** 0 0 H1. Estate Planning/Wills/Trusts: 6 H2. Advance Health Care Directives (AHCD): 0 4 3 0 0 H3. Financial Powers of Attorney: 0 0 0 H4. Other Miscellaneous: 5 11 4 TOTAL CASES OPENED IN QUARTER: 103 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE **TOTAL COUNSEL** TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 72 26 TOTAL ESTIMATED CASE WORK HOURS SPENT: 392

INFORMATION ON SPECIAL OUTREACH ACTIVITIES								
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached				
10/26/2009	Delano	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	50				
11/04/2009	North of the River Bakersfield	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	75 4.5				
11/05/2009	Arvin	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	7 3				
11/07/2009	East Hills Mall, Bakersfield	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	75 3.5				

Fiscal Year: 2009-2010

Quarter: 2

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Phone: AAA Contact Email:

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 6613344669 Provider Contact Email: Dmelton@gbla.org

11/23/2009	Lake Isabella	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	4
10/07/2009	Tehachapi, CA	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center in Tehachapi Rancho Market	Kern County Senior Population	27
10/08/2009	Mojave	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	20
10/15/2009	Delano	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	50
10/21/2009	Lake Isabella	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	4
10/22/2009	Lamont	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	17
10/24/2009	Kern County Aging and Adult Services, Bakersfield	Provided information about services provided by GBLA's Seniors Law Center and Guardianship Caregiver Project at Senior Center	Kern County Senior Population	75

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	11
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	40
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0